Newbyres Village Care Home

Newbyres Village Care Home is a council owned and managed care home which opened in 2009 providing accommodation for up to 60 older people including 1 place for respite care.

The care home has faced some challenging times and this resulted in critical reports from the Care Inspectorate, which has responsibility for inspecting registered care services in Scotland. As a result of an inspection in 2015, which identified a number of issues, and subsequent reports in 2016, it was agreed by Midlothian Council to establish a sub-committee of the Performance, Review & Scrutiny Committee specifically for Newbyres Care Home. The remit of the Newbyres Sub-Committee is to review performance arising from reports, including external inspection reports and to provide scrutiny on delivery of key programme areas.

The most recent inspection by the Care Inspectorate on 24 January 2017 recognised the completion of the redesign of the service which has been taking place over the previous 18 months. The outcome of this inspection is that Newbyres Care Home was awarded Grade 4’s overall, which is rated ‘Good’ by the Care Inspectorate. This report is publicly available on the Care Inspectorate website (www.careinspectorate.com).

However, Members of Newbyres Sub-Committee are determined to seek ongoing assurances that improvements are being sustained. It was therefore agreed that to support this process, input and presentations would be welcomed from interested stakeholders including the trade unions and external partners.

With this in mind Council Members would like to invite interested stakeholders to meet with them in order to learn more about their experiences of Newbyres, whether they are positive or negative. Although the Sub-Committee is a formal committee of the Council, Members have expressed a willingness to be flexible in terms of meeting time and venues to support broader participation and engagement. Therefore, the initial engagement sessions will be held at Newbyres Care Home on the following dates and times:

- Tuesday 21 March at 9.30am
- Monday 27 March at 10am

In order to provide further clarity for those interested in attending a Sub-Committee meeting, the purpose of any input will be to hear general views and observations on Newbyres, such as the culture within the Care Home, engagement with families and carers and the general working environment. For reasons of confidentiality and specific remit of the Sub-Committee, it will not be possible to hear or address specific issues relating to staff or residents that would normally be dealt with, or are currently the subject of, the Council’s Complaints Policy, HR Policies or individual resident reviews.

If you are interested and willing to meet with the Members of Newbyres Sub-Committee then please contact – democratic.services@midlothian.gov.uk or telephone: 0131 271 3158/3161