

Estate Walkabout Report

May 2018

Rosewell

In attendance:

Midlothian Council: Communities Officer Catherine Duns, Housing Officer Lesley Gillan, Housing Officer Gail Paterson, Tenant Participation Officer Lesley Connell

Residents: Rena

This walkabout took place on Wednesday 23 May 2018. The walkabout was advertised on the council's website and social networking pages and in the Midlothian Advertiser. Posters were displayed in the local area on lampposts, bus stops etc. and flyers were sent to approximately 110 local tenants.

One resident had sent a text message identifying the area they wanted the group to inspect, four residents had phoned, two residents had emailed and three residents approached us with their complaints during the walkabout.

The group met outside Rosewell Miners Club and decided to walk a route which would include Lothian Street, Louisa Square, Gorton Road and Carnethie Street.

Lothian Street



Issue: Unkempt garden at * Lothian Street

Action: Housing Officer(s) to investigate

Update: Email from Lesley Gillan, Housing Officer

*'The above council tenancy is in name of *****– he/she is a vulnerable adult with support needs. We have discovered he/she will be moving to sheltered accommodation in ***** in the near future.'*

When official documents have been received, tenant will be advised of termination procedure i.e. clearance of house and garden contents.

If unable to do so himself/herself with help from support services, contents will be cleared by voids team. Will advise you when tenancy has been terminated etc.'



Issue: Neighbours complained about an unkempt garden at * Lothian Street. This is not a Midlothian Council tenancy. The residents have seen rats in the back garden which has mattresses and household waste in it.

Action: Reported to Contact Centre on 28 May 2018

Update: Matter referred to Environmental Health Department.

Louisa Square



Issue: A tenant asked whether the gardens could be extended to make use of the area in front of the houses.

Update: A final decision has yet to be reached. The tenant has been advised that in order for this to happen everyone in the row of houses would have to agree and pay for it. The design would

need to be in keeping with the area, detailed plans would be required and access paths would have to be agreed.

Gorton Road



Issue: Complaint that the volume of heavy goods vehicles travelling along Carnethie Street and Gorton Road is causing damage to properties. Residents are seeking resolution and compensation for repair work carried out.

Action: Both complainants have been advised to contact their three elected members. Contact details given for Councillors Russell Imrie, Pauline Winchester and Kelly Parry.

Prestonhall Road



Issue: Complaint about mound of earth at the back of the hairdressers.

Update: Reported to the Contact Centre on 28 May 2018. Complainant's details passed over so the correct department can contact him/her directly.

Carnethie Street



Issue: Fly tipping in field behind Carnethie Street.

Action: Issue (and photos) sent to the Contact Centre ref. no. 1310187

Rosewell Park

Following a resident's request, the walkabout visited the park as the complainant is unhappy about the wild meadow area.



The resident was advised that some areas are being left to grow wild to encourage wildlife and reduce maintenance costs. The wildlife area was very small and the other areas of the park were beautifully maintained.

The next walkabout will be in Mayfield on 27 June 2018.