

Progress Against Strategic Outcomes

SINGLE MIDLOTHIAN PLAN

Midlothian Council delivers its priorities through the Community Planning Partnership and the Single Midlothian Plan. The Council Transformation Strategy and individual Service Plans describe how Midlothian Council will deliver its contribution to the Single Midlothian Plan.

The council continues to face unprecedented challenges as a result of constrained funding combined with demographic and other cost pressures. In addition, managing the impact of a number of national and local challenges, such as Welfare Reform, Health and Social Care Integration, Early Years Collaborative and the significant differences in social and economic equality across Midlothian.

Community Planning partners have agreed the following vision for Midlothian:

Midlothian – a great place to grow.

With the following three areas as key priorities:

- Economic growth and business support – we will increase economic growth as a basis for a more prosperous Midlothian.
- Positive Destinations for Young People – this priority is particularly important to us because life chances can be improved for our greatest assets.
- Early Years – Getting it Right for Every Midlothian Child.

Work continues on developing outcome priorities for 2014/15 and work is also progressing on strategic priorities and indicative budgets for 2015-18.

The Single Midlothian Plan incorporates five overarching thematic groups which support the achievement of outcomes. This thematic approach will be used for quarterly reporting, the themes are as follows:

- Adult Health, Care - *Responding to growing demand for adult social care and health services*
- Community Safety - *Ensuring Midlothian is a safe place to live, work and grow up in*
- Getting it Right for Every Midlothian Child - *Improving outcomes for children, young people and their families.*
- Improving Opportunities for People in Midlothian - *Creating opportunities for all and reduce inequalities.*
- Sustainable Growth and Housing - *Growing the local economy in a sustainable environment, and supporting businesses and responding to growing demand for housing.*

Adult, Health and Care

Responding to growing demand adult social care services.

Integration

The Joint Director for Health and Social Care is in post managing both services and a new Head of Health is now in post. The Health and Social Care Partnership Shadow Board is established and has a schedule of regular meetings. Stronger links are being created with various sections of the health service including acute hospitals. Health and social care managers are now co-located in Fairfield House and are meeting regularly as a joint management team. The creation of the local integration plan and strategic commissioning plan is currently in process.

Older People

The new Single Service for Dementia is operational and Midlothian's role as a national test site for the 8 Pillars Framework for Dementia is underway. The Rapid Response Service is being strengthened and Highbank is increasingly operating as a short-term intermediate care service. Cowan Court Extra Care Housing opened in September. The Change Fund has enabled services to be strengthened through the voluntary sector in helping to address social isolation.

Learning Disability (LD)

The specification for the new housing development for people with complex needs has been finalised. An exercise to re-commission respite care services is underway and day services are being increasingly provided on a local basis. A media safety advisor has been appointed along with an exercise specialist for older people with Learning Disability.

Self Directed Support (SDS)

Preparations are on course for SDS to be offered to people newly referred to the service from 1st April 2014 and a "Test of change" methodology is being used to develop robust, sustainable processes.

Community Care

- New approaches to User & Carer engagement across health and social care are being developed in collaboration with Scottish Health Council.
- Work is underway to develop a local sensory impairment strategy in line with national developments.
- New Carers services have been developed in conjunction with voluntary organisations including the Wee Breaks Service, Welfare Reform advice and a new Carers Centre.
- A full review of the Orchard Centre is underway after celebrating a successful first 25 years providing day services for people with mental health needs in Midlothian.

Public Protection

The Public Protection Unit has been established. Addressing Violence against Women received a major boost with Big Lottery funding for the SMILE (Support to Maintain Independent Living Effectively) project.

Community Safety

Ensuring Midlothian is a safe place to live, work and grow up in

The Community Safety Team has worked with partners and as a result there has been a 5.6% decrease in the number of incidents of Antisocial Behaviour, with 366 fewer incidents being reported than the previous year. The partnership has effectively addressed the majority of the key priorities for 2013/2014. The information below highlights the success of the family resilience project, the MARAC (Multi-Agency Risk Assessment Conferences) service, the Challenge Project and the Antisocial behaviour and violent offender (ASBVO) group.

Family Resilience Project

The 'Midlothian Family Resilience Project' is a multiagency partnership project designed to intervene in the lives of Midlothian families who suffer multigenerational dysfunction and who live entrenched, chaotic lives.

Direct work with two Midlothian families commenced in July 2013 and work with a further family commenced in October (involving 17 children and five adults). Additional funding was secured to extend the project to March 2015. This longer-term intensive support will build the capacity of the families, developing resilience

to deal with future challenges and improving their long term outcomes. The support continues to show benefits and more positive family behaviours through improved attendance and engagement at school and a reduction in anti-social behaviour.

The **MARAC service** (Multi-Agency Risk Assessment Conferences) has been running since 30 May 2013. In 2013/14 we have received 53 referrals in Midlothian, with 27 women engaging with the process. There have been a number of positive outcomes. Feedback from the 6 month evaluation stated, "I have been really encouraged by the introduction of MARAC". For us as an agency it has improved our relationships further with partners and we have been really pleased with the outcomes for women. Early days but shows promise for the future of what we will be able to achieve!".

A Domestic Abuse Advisor began working in May 2013. The Domestic Abuse Advisor has provided specialist risk assessment, safety planning, advocacy, and support to 65 women across East and Midlothian. Of the women contacted by the DAA, there has been an engagement rate of 82%. Of the 65 women who have engaged with the Domestic Abuse Advisor, we have completed exit RICs (Risk Identification Checklists) with 14 women, or 36% of all closed cases. For these women, we have seen a 50% decrease in risks from their point of entry into the service to the point of exit. For some women, a RIC is not relevant or appropriate, but in these cases where possible an Exit survey has been completed. This is typical in cases where a perpetrator is in custody. We completed Exit Surveys with 10 women, or 14% of all closed cases. 90% of these women reported an improvement in their overall situation, and 80% reported an improvement in their safety at home and at work.

The leadership '**Challenge Project**' for 10 to 12 year olds secured £11,400 of external funding from the Armed Forces Community Covenant Fund. Two out of three planned leadership week long courses took place with partners in 2013/2014. **The Challenge project** has been very successful, engaging with ten pupils at the first course and 12 during the second one. Referred to the project are young people who have attendance issues, peer relationship difficulties, behaviour concerns and others. Recent feedback emphasises the importance of positive role models, the code of values being reiterated through the duration of the week and the impact it will hopefully have on young people's positive development and future careers.

An ASBVO group has been established, further enhancing the work of the Community Safety Partnership. The aim of the ASBVO group is to allow key partners to work together to safeguard the wellbeing of victims, to tackle perpetrators of antisocial behaviour and violent crime and contribute towards public reassurance in Midlothian.

Environment

Completed the LED street lighting initial programme and Lugton Brae reopened in March 2014 after extensive repairs.

Midlothian was awarded £15,500 funding from Cycling Scotland for Support Plus to facilitate all schools undertaking on-road cycle training.

Midlothian was a finalist in APSE (Association for Public Service Excellence) Best Performer in Roads and Winter Maintenance and Vogrie Country Park received a three star rating from Visit Scotland.

A quality assessment of all parks was undertaken and a programme of improvements being carried out in various areas.

Getting it Right for Every Midlothian Child

Improving outcomes for children, young people and their families.

EARLY YEARS

The obesity figures for P1 children for 2011/12 (most recent available) have been published and Midlothian has improved to come into line with the Scottish average.

Following the closure of the Brown Building in Gorebridge the Midlothian Sure Start "Small Steps" centre moved to Newbyres Care Village and has shared use of the community room for their activities. The Care Inspectorate is watching this with great interest and is keen to learn from this ground-breaking intergenerational work.

The **Early Years** Collaborative work continues with the continuing rollout of the Bedtime Reading project across more centres with a greater number of parents. Areas of greatest deprivation are being targeted to ensure that maximum impact is achieved. In January Midlothian hosted a visit from the Danish Health Minister and a group from the Scottish Government to see the work being carried out in Early Years. This work is recognised by the Scottish Government as being one of best practice and as a result of this two members of staff are being trained as Improvement Advisors which is a great achievement as the total number being trained across Scotland is only 20.

The provision of services to support early year's literacy through the Library Service is making a significant contribution to improving life chances of children, young people and families. During quarter 4, 24 PEEP groups attracted 1139 children 1182 adult visits and gained 89 new members. There were 158 Bookbug sessions in libraries with 2903 children and 2298 adult visits. A pilot of the Bookbug Assertive Outreach programme will be run, which aims to expand the reach of Bookbug to vulnerable families and those living in deprived areas.

A worker was recruited in January to work with families to raise early numeracy and literacy for two year old children that are **Looked After**. Initial feedback from the families is that this is having a positive impact on all members of the family.

In 2013/14 we have increased the number of parenting courses available across Midlothian. There have been 28 courses of 'Raising Children with Confidence' run with 211 participants, 5 courses of 'Incredible Years' with 48 participants and 7 courses of 'Escape' with 48 participants. The feedback from parents and carers has been very positive and Edinburgh University is undertaking some research with us to evaluate the ongoing benefits of the Escape course.

In March several staff were trained as Sleep Counsellors and in 2014/15 it is proposed that 'Sleep Clinics' are started to give advice to parents whose children suffer from sleep problems. It is recognised that poor sleep patterns can have a negative impact on behaviour and educational attainment.

Education

Lasswade High School Centre opened in August 2013 as planned and subsequently took the top prize in the Best Community Partnership category along with The Scottish Futures Trust.

Midlothian's results (August 2013) in SQA national qualifications, at S4, 5 & 6 displayed areas of improvement.

Our Raising Attainment Strategy Group has been launched and is now starting to unlock areas that require real attention and priority. We are ensuring that our future strategy and plans are centred on internationally-accepted best practice.

Evidence from inspection reports has been generally positive in nature this session with a number of positive inspection reports recently. The report published earlier this year on the quality of the Educational Psychology Service in Midlothian was very positive indeed. As well as pointing to a rapidly improving service, it referred positively and directly to the quality and impact of educational leadership in Education in Midlothian. Reports on early years provision from the Care Inspectorate have also, generally, been very positive in nature.

At this year's COSLA Excellence Awards, *Midlothian's Got The M-Factor*, received the Scottish Government's Delivering Excellence Award. The real winners in all of this were the many children whose confidence and sense of achievement was boosted by their involvement in this project.

Child Protection

Over the last year our Child Protection registration numbers have increased from 49 to 79, but still remain much lower than the peak in October 2012 of 143. Midlothian has 5.0 per 1000 of 0-15 year olds on the register compared with the latest published Scottish average of 3.0 (as at 31/07/2012). 'With Scotland' has produced its final report which confirmed our own findings. We are well aware that changes in staffing and policy can impact on practice as can the impact of having a significant case review within the local authority. What we currently have is a stable work force that is gaining in confidence and experience within this area of work resulting in robust partnership working. This will be further enhanced as we have now moved our Public

Protection Team to new premises in Brunton Hall in Musselburgh where Police, Health and East Lothian colleagues shall be based to take forward the public protection agenda. In addition to this MELDAP and Violence against Women shall also be based within Brunton Hall which shall also encourage partnership working.

Residential Care

We continue to work toward reducing the number of children in outwith foster care (33 in March 2013 and 29 in March 2014). Through the permanence process, babies are being matched for adoption at an earlier stage for adoption. We have also implemented an action plan to address issues raised in the inspection regarding adoption.

The Family Placement service review is complete and concluded that initial investment into the team has resulted in a reduction of children placed outwith Midlothian. We have just recruited a Family Placement Team Leader who shall help drive forward the ongoing work in relation to our fostering and adoption services. There will be an inspection of the Fostering & Adoption Service in April 2014.

The reduction in the number of young people being sent to secure accommodation (from 5 to 1) has remained steady over the last year.

Dalkeith House has been established as an intensive community-based resource that is able to respond to children and families at risk of being accommodated. The numbers of young people remains around 12. This service has enabled us continue to reduce the numbers of children in residential care. Residential care numbers have shown a steady decline from 23 (March 2013) to 17 (March 2014).

Inspection of Children's Services

The Inspection of the Integrated Children's Services is now complete and we are due to meet our Link Inspector in April 2014 to discuss our Improvement Plan and agree how we take this forward. The Inspection was positive with 4 high level recommendations which included: to continue to improve the quality of assessment and planning for children and young people, implement a comprehensive and effective joint commissioning strategy, maintain strong leadership and clear direction and to provide readily available support for all children and young people at the right time.

We have concluded the Family Placement service review findings and recommendations. The review concluded that initial investment into the team has resulted in a reduction of children placed outwith Midlothian. We are in the process of recruiting a Family Placement Team Leader who will continue to drive the fostering and adoption services.

Improving Opportunities for People in Midlothian *Creating opportunities for all and reduce inequalities.*

Midlothian residents are successful learners and young people go on to positive destinations when they leave learning

Positive Destinations

Positive Destinations for school leavers increased from 85.4% to 89.2%, making Midlothian the most improved local authority area over 5 years.

Overall the percentage of leavers entering a positive destination is 89.2%, a rise of 3.8 percentage points (%) in comparison to 2011/12. The percentage of leavers entering further education (FE) has risen by 0.9% to 24.4% which is 3.4% lower than the national average of 27.8%. Employment destinations demonstrate a positive increase as the percentage of leavers entering employment has risen by 2.5% since 2011/12 to 25.4%. This percentage is 5.0% above the national average of 20.4%. The percentage of leavers entering training has risen by 2.0% to 7.3% and is the 5th highest level in Scotland and is 2.3% above the national average (5.0%). School leavers whose destination is unknown is 0.3% this year. This is 0.3 lower than last year and is the same as the national average.

A first for Midlothian - a young person has achieved their Platinum Youth Achievement Award. Overall performance with regards to awards has been particularly successful with 2,125 being achieved these cover

Duke of Edinburgh, John Muir, Saltire awards delivered by the volunteer centre 549 in this period, dynamic youth, youth achievement, swim and skiing awards.

488 young people have accessed the schools vocational programme from August 13 to January 14. 22 young people have accessed council voluntary work placement programme from Sept13 to Jan 14. 97 referrals to Activity Agreements since April 2013.

Employability

Currently there are two job clubs operating in Midlothian: Midlothian Training Services run a Job Club on Mondays at Mitech Dalkeith. Mayfield and Easthouses Development Trust (MAEDT) run a Job Club on Tuesdays at the MAEDT Centre, Mayfield.

Good partnership working has taken place with regards to Morrison's Recruitment in Dalkeith where the partners have been involved in advertising vacancies, sifting applications, providing premises for interviews. Edinburgh College delivered pre employment training for 30 Midlothian applicants. Vacancy information was circulated to partners via Midlothian Employment Action Network (MEAN) and the weekly Highlighted Vacancy Bulletin which is sent by Department of work and pensions (DWP) to a wide range of partners.

Financial Inclusion/Poverty

Paper-based referral system has been agreed and implemented with Scottish Welfare Fund in November 2013. Referrals for 117 individuals have been received and responded to, including 88 requiring benefit checks, 57 for money management/budgeting advice, 49 for debt advice and 7 for other advice (e.g. housing or welfare)

Securing Resources

Through partnership working £450,000 of external funding has been secured to mitigate the impact of welfare reform. Additional funding applied for through NHS Lothian has enabled the March Project Coordinator to extend staff hours by one day a week targeting NHS locations to provide advice and guidance

Through the Armed Forces Community Covenant Fund £200,000 (largest single award in the Lothian's) has been secured by Beeslack Community High School for a multi sports pitch. The total of funding attracted to Midlothian is approximately £350,000 through this fund.

Reduce Inequality in Health Outcomes

The Scottish Library and Information Council (SLIC) awarded the Library Service £17,500 to provide a Bibliotherapy service for the people of Midlothian, to promote reading as a means of improving mental health and wellbeing. This will build on the success of the Healthy Reading Midlothian scheme, a partnership between NHS Lothian, CAMHS (Child and Adolescent Mental Health Services), Choose Life and the Library Service.

Reduce Poverty Levels in Midlothian relative to Scottish average 89.2%

The Actions of the previous Child Poverty Plan have now been reviewed and are 95% complete. Child Poverty was made a key outcome of FSF (Fairer Scotland Fund) for the period of funding 2013 – 2016; this has meant many local organisations have benefitted from FSF funding who are working to tackle child poverty. This has attracted a total of approximately £400,000 Match funding from other funders to Midlothian.

The Lottery funded Midlothian Area Resource Coordination for Hardship project (MARCH) hardship project has workers in post and additional advice sessions commenced at the end of December. Internal and external advice services and health continue to work in partnership through the forum and MFIN (Midlothian Financial Inclusion Network) to ensure Midlothian has an integrated advice service.

The Live IT Sidekicks scheme in libraries continues to provide volunteer tutor help to learners wishing to develop their IT skills. Library staffs are now very much involved in helping people complete online applications for benefits and jobs.

Regenerations' Support Training Employment Team (STEM) supporting @ 100 adults with learning disabilities and mental health needs to seek and gain employment.

Proposals and Development Agreements for the Gorebridge Community Development Hub continue to be

progressed.

Sport and Leisure

Analysis of the footfall to all facilities continues to show an overall increase albeit there is still a distinct migration to the Lasswade Centre from all other centres. Tonezone income now sits at over £1m per annum. Plans to introduce junior and student memberships are at an advanced stage.

The new tubing runs at the Snowsports Centre which are now open have increased revenue considerably and has helped the centre return an annual profit.

Sustainable Growth and Housing

Growing the local economy in a sustainable environment, and responding to growing demand for housing.

Support for Businesses

Progress in driving forward economic development and support for businesses has been positive in 13/14. Financial support to businesses through the East of Scotland Investment Fund, the small business loans scheme and Business Gateway plus continued. Over 300 businesses have been supported this year through the Business Gateway service and a further 15 local businesses have joined the Supplier Development Programme. The extensive stakeholder consultations on the draft Midlothian Economic Recovery Plan were completed and the Plan was approved by Elected Members and Midlothian Community Planning Partnership partners

Strategic and Local Planning

Publication and consultation on the Midlothian Local Development Plan Main Issues Report: this is a major stage in the preparation of the statutory land use document which underpins the provision of new housing, commercial, retail and infrastructure development, whilst protecting and enhancing the quality of the environment of Midlothian.

Preparation of the Midlothian Economic Recovery Plan following extensive consultation with a wide range of stakeholders: this document is an action oriented approach to securing inward investment, jobs, expansion of existing businesses and promoting the infrastructure to support them.

Establishment of the pilot partnership arrangement with East Lothian Council for the joint provision of environmental health and trading standards services.

Establishment and operation of the Grants to Communities Panel, this being one of the first genuine co-production arrangements involving the voluntary sector.

Improvement for a fourth consecutive year in the performance of the Development Management service in the speed with which it has handled planning applications.

Completion of the highly successful Dalkeith Townscape Heritage Initiative/ Conservation Area Regeneration Scheme.

Waste

Work is being undertaken to promote recycling generally, initially in the re-cycling centres. A new arrangement has been introduced at both recycling centres to reduce unauthorised waste which would be sent to landfill. £36,000 was secured from Zero Waste Scotland to promote recycling.

Street cleaning was reviewed and proposals were developed for consideration.

Delivery of food and residual waste treatment facilities

Tenders were received to allow the Council to offer a food waste collection service to trade waste customers with the construction of food waste facility at Millerhill.

On receipt of final site investigation work the 2 bidders for the residual waste treatment facility will be asked

to submit their final tenders.

Borders Rail

Network Rail is progressing with the construction of the access road bridge to the site (completion due June 2014).

Housing

SESplan Housing Need and Demand Assessment (HNDA)

The SESplan group, including Midlothian, has been progressing the housing need and demand assessment (HNDA) for submission to the Scottish Government in 2014. The HNDA is an evidence base which provides the facts and figures on housing need and demand that have been used to underpin the new Local Housing Strategy and the new Strategic Development Plan for the South East of Scotland (SESplan). Key points are the Housing Market, Migration, Housing Need and Demand for Housing. The housing need and demand assessment will provide the evidence base upon which housing supply targets are defined in local housing strategies and suitable available land is allocated through development plans to meet these targets.

Phase 2 Housing

The next 3 sites have been granted Planning consent. Tender returns have been received and are being evaluated. It is expected that initial contracts for the three sites with planning consent will be awarded. The first 2 sites from this Phase have now been completed providing 76 new homes in Penicuik and Dalkeith.

Additional Areas of Interest

Internal Council actions/activities supporting the delivery of agreed outcomes.

Financial Stewardship

- Completion of the 2014/15 Budget;
- Further report to Council on financial prospects for 2015/16 and 2016/17 along with early description on areas where budgets could be reduced;
- Approval of revenue and capital financial strategies for 2015/16 and 2016/17 which articulate how the Council will manage its finances and provide a key building block in developing future revenue and capital budgets.

Supporting Transformational Change

- Robust Transformation programme developed to address financial strategy and to ensure council services remain financially secure in the medium term
- Revised Council Transformation Strategy aligned to Single Midlothian Plan.
- Management review underway with recommendations to be presented to Council in May 2014.

Emerging Challenges

Welfare Reform

Crisis Grants and Community Care Grants (CS/CCG) are now administered by the Revenues team and whilst additional resource was initially introduced to deal with this, the first few months clearly demonstrated that this resource at the front end was inadequate, with the impact being felt in other areas of Revenues and Contact Centre, as the CS/CCG lines are treated as priority. Additional resource has now been agreed to boost the position.

Customers affected by the under-occupancy charges were identified and contacted and targeted action and assistance is ongoing for those suffering impact. This will continue to be the approach for other changes as they are introduced.

Work continues to offer proactive advice, guidance and support as necessary to affected individuals/groups. This will continue to be a significant challenge as we balance the need to collect revenue, with the genuine difficulties being experienced in many cases.

The new requirement for local authorities to administer Crisis Grants and Community Care Grants was a significant piece of new work, which went live from 1 April 2013. Resources have been an issue, but have been increased to ensure we respond to those in need of this service. Welfare Reform will continue to be a significant challenge across the Council.

Constrained Funding and Demographics

To ensure the sustainability of community care services in the face of continued public service financial constraints and demographic change the programme of service transformation must continue. In relation to older people the emphasis will be increasingly on preventing people going to hospital unnecessarily and on facilitating their discharge as quickly as possible. This will include the continued development of intermediate care (Highbank Care Home) and community based rapid response services through the delivery of the frailty project. Progress will also be vital in the development of local facilities for people with complex care needs; the design has been agreed and work is underway to identify a suitable building site. This project will help alleviate budgetary demands and support the growing numbers in need of such care. While the situation in care homes subject to Large Scale Investigations has improved there is ongoing work ensure good quality is being provided on an ongoing basis.

Health and Social Care Integration

The Shadow board is now in place and meeting regularly with ongoing induction. The new Joint Director has assumed full responsibilities and new management structures are being established. Alongside this there is continued development of joint services particular the formation of a single dementia service, the frailty and the early stages of a more joined up Learning Disability service.

Education

Our greatest challenge is how we ensure that we make a consistent and tangible difference to raising attainment and improving achievement for all children and young people. In doing this, we also need to ensure that we close the gap between the most vulnerable and the remainder of our young people.

We are aware that results from our standardised (PIP) scores for Midlothian primary pupils present continued challenge. Standardised scores for P1 pupils on entry to school are off target in reading and maths. More integrated approaches can help us make a difference in this vital area.

Implementation of Curriculum for Excellence to ensure that it does what it was designed to do - to raise attainment and ensure that the school system offers a wide range of possibilities for all pupils – remains both a fantastic opportunity for us, as well as a significant challenge in some areas.

The challenge presented by designing and constructing the replacement Newbattle High School also presents an opportunity to learn from and develop further the successes of the new Lasswade High School Centre.

Positive Destinations

The percentage of leavers entering higher education (HE) is 29.3% which is 7.2% lower than the national average of 36.5% and is the 3rd lowest percentage of leavers entering HE in Scotland. In comparison to 2011/12 this is a fall within the authority of 2.3%. In addition leaver destinations for higher education and further education are still below the national averages it requires targeted efforts to reverse this trend. Further support is also required for those young people who are unemployed and seeking employment as the percentage of leavers who are unemployed seeking is 8.9%, 3.9% lower than in 2011/12. This is 1.8% higher than the national average and this year Midlothian Council has the 3rd highest percentage of leavers who are unemployed seeking in Scotland. The positive destination review groups plan to report their findings and actions plan by May 2014.

Key Priorities

In recognition of the Single Midlothian Plan and Midlothian Councils contribution to its deliver the following priorities present the challenge of ensuring a whole council approach to targeting them:

- Economic growth and business support
- Positive destinations for young people
- Early years – getting it right for every Midlothian child

A key activity of the service planning process is to integrate the above priorities into the targeted outcomes across the council.

Annual PI summary 13/14

Outcomes and Customer Feedback												
Priority	Indicator	2012/13	Q1 2013/14	Q2 2013/14	Q3 2013/14	2013/14				Annual Target 2013/14	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
Provide an efficient complaints service	Number of complaints received (cumulative)	New for 13/14	1,526	2,739	5,422	6,817		13/14: Data Only			The total number of complaints received per thousand population (cumulative)	81.89
											Number of complaints complete at Stage 1	6,636
												Number of complaints complete at Stage 2
	Percentage of complaints at stage 1 complete within 5 working days	New for 13/14	95.15 %	96.1 %	96.36 %	96.38 %		13/14: On Target		95%	Number of complaints complete at Stage 1	6,636
											Number of complaints at stage 1 responded to within 5 working days	6,396
	Percentage of complaints at stage 2 complete within 20 working days	New for 13/14	100%	95.08 %	90.36 %	83%		13/14: Off Target. An ambitious target was set for the first year of the new Complaints Policy implementation. This will be reviewed as the process develops.		95%	Number of complaints complete at Stage 2	100
										Number of complaints at stage 2 responded to within 20 working days	83	

Making the Best Use of our Resources												
Priority	Indicator	2012/13	Q1 2013/14	Q2 2013/14	Q3 2013/14	2013/14				Annual Target 2013/14	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
Manage budget effectively	Performance against revenue budget	N/A	£190.529m	N/A	£191.176m	N/A		13/14: Performance against budget will be reported to the Council in June.		£189.122m		
Manage stress and absence	Average number of working days lost due to sickness absence (cumulative)	9.06	2.37	4.27	6.50	8.73		13/14: Off target. Although this is Off Target, compared with last year there is an improvement on the figure with a decrease of 0.33 of a day per Full Time Equivalent. (FTE). This is due to the introduction of revised trigger levels and more stringent monitoring by managers of sickness/absence levels.		8.06	Number of days lost (cumulative)	30,478.89
											Average number of FTE in council (for year to date)	3,490.35

Corporate Health

Priority	Indicator	2012/13	Q1 2013/14	Q2 2013/14	Q3 2013/14	2013/14				Annual Target 2013/14	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
Process invoices efficiently	% of invoices paid within 30 days of invoice receipt across the Council (cumulative)	93.26 %	95.44 %	95.66 %	93.83 %	93.38 %		13/14: On Target		91.45 %	Number received (cumulative)	77,950
												Number paid within 30 days (cumulative)
Control risk	% of high risks that have been reviewed in the last quarter	100%	100%	100%	100%	100%		13/14: On Target - 18 high risks have been reviewed		100%	Number of high risks reviewed in the last quarter	18
												Number of high risks

Improving for the Future

Implement improvement plans	% of internal/external audit/BVR actions on target/completed, of the total.	49.49 %	57.14 %	54.55 %	65.00 %	77.78 %		13/14: Off target. Audit actions which are Off target will be reported separately to the Audit Committee.		85%	Number of on tgt/completed actions	56
												Number of outstanding actions

13/14 Adult, Health and Care Actions and PIs



Adult, Health and Care										
Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.AH.ACC.1.1	01. Delivery services designed to meet the individual needs of each person enabling them to be as independent, healthy and safe as possible	Increase number of carer assessments	13/14: Complete (100%). Carers Conversations have been embedded in to the community care assessment. This went live in March 2014 and has to be considered as part of an overall assessment.	100%	Number of carers who feel valued and supported to continue in their role	46%	13/14: Off Target (46%). 24 out of 52 carers feel valued and supported to continue in their role as a carer. This is based on excluding responses which returned a "neither agree nor disagree" to this question.	New for 13/14	85%	
SMP.AH.ACC.1.2		Implement the short breaks bureau	13/14: Complete (100%).	100%	Maximise the no. of people accessing short breaks	665	13/14: Complete (665).	New for 13/14	600	
SMP.AH.ACC.1.3		Increase locally accessible day opportunities for young people with learning disabilities	13/14: Complete (100%). Successful pilot at Vogrie park. Service to offer more day opportunities though Garvald is in place and due to start in May.	100%	No. of young people with learning disabilities offered support to access outcome focused day opportunities in Midlothian	230	13/14: Complete (230). This figure is based on the Same as You return made to the Scottish Consortium for Learning Disabilities in December each year.	New for 13/14	12	
SMP.AH.ACC.1.4		Develop a fully costed model for core and cluster housing with care	13/14: Complete (100%). Model developed and signed off by Council and Cabinet. First project board to prepare ground works.	100%	Report agreed by council (100% complete)	100%	13/14: Complete (100%).	New for 13/14	100%	
SMP.AH.ACC.1.5		Increase people with physical disabilities and their carers involvement through roll out of cafe connect	13/14: Complete (100%). Cafe Connect up and running in Dalkeith, and consideration being given to establishing in Penicuik.	100%	Number of people attending cafe connect meetings	N/A	13/14: While there are approximately six people who attend regularly, it is difficult to record exact numbers, which can vary greatly between sessions due to factors outwith control of those running the cafe.	New for 13/14	No Target set	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.AH.ACC.1.6	01. Delivery services designed to meet the individual needs of each person enabling them to be as independent, healthy and safe as possible	Establish Physical Disability information hubs in libraries	13/14: This service has been established in Dalkeith, and will be opening in Penicuik imminently.	100%	No. of Physical Disability information hubs in libraries	3	13/14: Off Target (3). 3 carousels in place, to be rolled out across as may libraries as possible.	New for 13/14	6	
SMP.AH.ACC.1.7		Sustain proportion of clients accessing drug and alcohol treatment within 3 weeks	13/14: On Target (93%) 93% of clients are now offered placements within 3 weeks of referral.	92%	% of clients accessing Drugs and alcohol treatment within 3 weeks (90%)	93%	13/14: Complete (93%). 93% of clients are now offered placements within 3 weeks of referral.	New for 13/14	90%	
SMP.AH.ACC.1.8		Undertake service re-design and reorganisation drugs and alcohol service delivery	13/14: Complete (100%). 3 Consultations have taken place, and the information gained is being fed into the redesign programme.	100%	No. of consultation events planned in Midlothian this year (3)	3	13/14: Complete (3).3 MELDAP (Mid & East Lothian Drugs and Alcohol Partnership) consultations have now taken place and information is being fed in to the redesign programme. It is recognised that work will need to be done to enable the division to evidence how future consultations impact service delivery. A request has been made to change the indicator to read "Number of consultations held in Midlothian by year end".	New for 13/14	3	
SMP.AH.ACC.1.9		Compile a local strategy for the delivery of self-directed care	13/14: Off Target (85%). Board and delivery structures in operation. Arrangements for legal compliance in place. 2014/15 Q1 priorities include delivery of detailed staff training and new SDS processes.	85%	Number of people on Direct Payment	87	13/14: Complete (87).	New for 13/14	80	
SMP.AH.ACC.1.10		Develop a new learning disability strategy	13/14: Complete (100%). Issues including hate crime, internet security and general health inequalities have all been included in the learning disability strategy as a direct result of consultation events held throughout 13/14.	100%	Number of people with learning difficulties directly engaged with development of the LD Strategy	140	13/14: Complete (140). Issues including hate crime, internet security and general health inequalities have all been included in the learning disability strategy as a direct result of consultation events held throughout 13/14.	New for 13/14	20	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.AH. ACC.1.11	01. Delivery services designed to meet the individual needs of each person enabling them to be as independent, healthy and safe as possible	Reduce the average length of stay at the Midlothian mental health rehabilitation service	13/14: Complete (100%). Figures now being provided on a regular basis.	100%	Average length of stay at the Midlothian mental health rehabilitation service	9	13/14: Average length of stay at the Midlothian Mental health rehabilitation service (Park Cottage) for 13/14 was 9 months, based on those ceasing the service. This measure is new for 13/14 and the result can be used as a baseline for future reporting.	New for 13/14	No target set	
SMP.AH. ACC.1.12		Reduce waiting times for psychological therapies	13/14: On Target (80%). This is a Health target. Work is currently underway to develop a reporting framework for Mental Health purposes.	75%	Waiting times for Mental Health psychological therapies	75	13/14: On target (75%). The latest figures released October 2013 show 69% of Midlothian residents are treated for Psychological therapies within the 18 week timescale. This is comparable with the NHS Lothian overall figure of 69%.	New for 13/14		
SMP.AH. ACC.1.13		Increase the number of people accessing service supporting people into employment or volunteering opportunities	13/14: Complete (100%). This project has now ended.	100%	The number of people accessing Mental Health service supporting people into employment	136	13/14: Target exceeded (136).	New for 13/14	60	
					The number of people accessing mental health service supporting people into volunteering opportunities	32	13/14: Off target (32). This project has now ended.	New for 13/14	40	
SMP.AH. ACC.1.14		Improve the identification of veterans through raising staff awareness and improved recording	13/14: Complete (100%). New "Armed Forces" service user group created on Frameworki for recording purposes.	100%	Number of veterans identified through Social Work	0	13/14: Functionality to record "Armed Forces" as a service user group has been developed in the social work case management system (Frameworki). At year end 13/14 there were no clients recorded in this category.	New for 13/14	No target set – Data only	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.AH. ACC.1.15	01. Delivery services designed to meet the individual needs of each person enabling them to be as independent, healthy and safe as possible	Ensure men from across the whole of Midlothian are accessing suicide prevention project	13/14: On Target (100%) A broad range of agencies across Midlothian now refer men to the Men's SHARE project, primarily Citizen's Advice Bureau (CAB), the joint mental health team (JMHT) and Job Centre Plus. Other referrers include Health professionals, Social Work and the voluntary sector.	100%	Number of new men accessing the suicide prevention programme	35	13/14: On Target (35). There were 35 new referrals for the SHARE Project between 1st April 2013 – 31st March 2014.	New for 13/14	20	
SMP.AH. ACC.4.1		Increase the number of people requiring intermediate care with intermediate care at home	13/14: Complete (100%).	100%	No of people who have received intermediate care at home	50	13/14: Target exceeded (50). 50 out of 79 people received intermediate care at home and returned to their own home with a package of care (40) or no package of care (10). This equates to 63%.	New for 13/14	26	
SMP.AH. ACC.4.2	04. Changing older people's services so that people are cared for and supported at home for longer rather than in hospital or in a care home	Increase the number of people with complex needs supported at home	13/14: Complete (100%). The term "complex needs" has traditionally been defined as those people receiving 10+ hours of care at home per week and this definition is becoming more outdated as services are redesigned. We now also take account of clients who receive 7-9.99 hours per week and who also receive two out of three services, specifically telecare (assistive technology), frozen meals, or who attend a day centre. there are 282 clients receiving 10+ hours and 8 receiving 7-9.99 hours and two additional services.	100%	No. of people assess as requiring complex packages of care at point of entry to Reablement service	239	13/14: At year end, there were 290 people aged 65+ with complex needs supported at home. The term "complex needs" has traditionally been defined as those people receiving 10+ hours of care at home per week and this definition is becoming more outdated as services are redesigned. We now also take account of clients who receive 7-9.99 hours per week and who also receive two out of three services, specifically telecare (assistive technology), frozen meals, or who attend a day centre. there are 282 clients receiving 10+ hours and 8 receiving 7-9.99 hours plus two additional services. During 13/14, 239 people have been seen by the reablement team. Since reablement lasts a maximum of six weeks, not all of these people will be part of the 290 with complex needs as at March 31st 2014.	New for 13/14	No target set	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.AH.ACC.4.3	04. Changing older people's services so that people are cared for and supported at home for longer rather than in hospital or in a care home	Develop a Single Health and Social care dementia service	13/14: Complete (100%). Dedicated Dementia Service programme complete, including final reporting to Scottish Government.	100%						
SMP.AH.ACC.4.4		Increase the falls response service in people's homes	13/14: Complete (100%). Pathways have been developed with the 4 Emergency services, which has led to only appropriate referrals going to the emergency services. Events and Official launch of service has increased awareness .	100%	No of people picked up by Rapid Response due to a fall	460	13/14: On Target (460). There were 460 individuals who had fallen and 917 responses in total. Pathways have been developed with the 4 Emergency services, which has led to only appropriate referrals going to the emergency services. Events and Official launch of service has increased awareness.	New for 13/14	220	
SMP.AH.ACC.4.5		Design and implement a shadow board for the new HSCP in preparation for going live later in 2013 (July-October)	13/14: Complete (100%). Legislative constraints means that this cannot now be implemented until April 2015. Processes and frameworks to facilitate this are already in place.	100%	Shadow Board in place with agreed governance arrangements	100%	13/14: Complete (100%). Shadow Board has been established, and regular meetings are taking place. Joint Director and management structure established.	New for 13/14	100%	
SMP.AH.ACC.5.1	05. Assist people with low incomes or unemployed, by taking action on child poverty, welfare reform and targeting disadvantaged areas	Develop and deliver welfare reform training strategy	13/14: Complete (100%). Monthly training sessions and regular Welfare Rights Forum, bringing together other welfare rights practitioners take place to deliver training. 250 people trained in 13/14.	100%						
SMP.AH.ACC.5.2		Deliver specialist welfare rights sessions to carers and people with mental health issues	13/14: On Target (100%). Partnerships with identified outside agencies created through Welfare Forum. Training offered and delivered.	100%	Number of welfare rights training sessions offered to carers and clients with mental health needs	450	13/14: Complete (450). Partnerships with identified outside agencies created through Welfare Rights Forum. Specialist training rolled out through VOCAL (Voices of Carers Across Lothian) and Mental Health organisations.	New for 13/14	400	

13/14 Community Safety Action Plans and PIs



Community Safety										
Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS.HCS.1.1	01. Reduce Anti Social Behaviour	Effectively operate 3 tiered intervention programme for antisocial behaviour	13/14: Completed. An effective partnership structure is in place which combines robust management of complex cases with proactive preventative work.	100%	Decrease the number of incidents of antisocial behaviour reported	6,135	13/14: Target achieved. Data based on 01/04/13 – 30/03/14. Provisional police data	new for 13/14	7,600	
					Decrease by 5% the number of addresses subject of repeat complaints for ASB noise (under part V of ASB Act)	29%	13/14: Target achieved - 32 calls in 2013-14	new for 13/14	5%	
SMP.CS.HCS.1.2		Effectively target resources through weekly tactical group interventions and referrals to support services	13/14: Completed. The weekly tactical group is producing an effective patrol matrix based on weekly intelligence from partners.	100%	Reduce the percentage of acceptable behaviour contracts (ABC) breached	13%	13/14: Target achieved. 4 ABCs breached from 31 active during year	new for 13/14	18%	
					Reduce the percentage of initial warning cases escalated to ABC	2.18%	13/14: Target achieved. 16 out of 734 initial warning letter cases have escalated to ABC. Please note that H1 figures have been amended as they were incorrect.	new for 13/14	3%	
SMP.CS.HCS.1.3		Sustain and develop targeted programmes for young people - Cool Down Crew	13/14: Completed. During the year we have successfully delivered 4 one week courses in Midlothian. Although 10 student places are available on each course we have not had full uptake on any course this year with a total of 28 places taken up from 40 available. Delivery to smaller courses achieves no reduction in delivery costs therefore it is imperative, to maximise positive outcomes for as many students as can be accommodated. As we move forward into 2014/15 the Scottish Fire and Rescue Service within Midlothian, will be introducing a new method of delivering this course based on a Regional team approach. During the development of this new approach the manner in which	100%	Number of young people involved in Cool Down crew	28	13/14: Off Target. During the year we have successfully delivered 4 one week courses in Midlothian, however have not had full uptake on any course this year with a total of 28/40 places taken up. Delivery to smaller courses achieves no reduction in delivery costs therefore it is imperative, to maximise positive outcomes for as many students as can be accommodated. As we move forward into 2014/15 the Scottish Fire and Rescue Service within Midlothian, will be introducing a new method of delivering this course based on a Regional team approach. During the development of this new approach the manner in	new for 13/14	40	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
			students are identified and referred to the course will also be reviewed.				which students are identified and referred to the course will also be reviewed.			
SMP.CS.HCS.1.4	01. Reduce Anti Social Behaviour	Sustain and develop targeted programmes for young people - Phoenix programme	13/14: Completed. The programme continues to be delivered within Midlothian with 15 students attending every Thursday evening during school term time.	100%	Number of young people involved in Phoenix programme	15	13/14: Completed. The programme continues to be delivered within Midlothian with 15 students attending every Thursday evening during school term time.	new for 13/14	15	
SMP.CS.HCS.1.5		Sustain and develop targeted programmes for young people - Connected Service MYPAS	13/14: Completed.	100%	Number of young people involved in MYPAS	38	13/14: Target achieved.	new for 13/14	35	
SMP.CS.HCS.1.6		Co-ordinate multi agency resources to reduce incidence of hate crime through weekly TAC and multiagency hate crime conferences	13/14: Completed. The solvency rate for 13/14 is 77.8% (provisional police data). Hate crime cases and statistics are monitored throughout the Community Safety Partnership. This includes the weekly Tactical Group, monthly Community Safety Delivery Group and the ASBVO Monitoring Group.	100%	Increase the solvency rate for hate crimes in Midlothian to enhance public confidence	77.8	13/14: Target achieved. Provisional police data	new for 13/14	71.8	
SMP.CS.HCS.1.7		Increase the number of Police visits to licensed premises on and off sale	13/14: Completed. The number of licensed premise visits by police have increased by 9% between 2012/13 and 13/14. Note figures are based on 01/04/2013 – 16/03/2014.	100%	Number of Police visits to licensed premises on and off sale	796	13/14: Target achieved.	new for 13/14	450	
SMP.CS.HCS.1.8		Increase the number of licensing officers (LSO) visits to on and off licence premises	13/14: Completed	100%	Number of LSO visits to licensed premises on and off sales	23	13/14: Target achieved. This year's figures are skewed by a push to inspect premises in the first half of the year, plus an increase of complaints over the summer months due to the unseasonal prolonged nice weather.	new for 13/14	5	
SMP.CS.HCS.2.1		02. Reduce Re-offending	Comprehensive support packages in place for offenders being released from prison	13/14: Completed. The East and Midlothian Offender Recovery Service (EMORS) is now up and running and is being provided by Lifeline. This service replaces previous arrangements for Arrest Referral, drug and alcohol services within the prison setting and voluntary through care.	100%	% of satisfactory complete Community Payback Orders	91%	13/14: Target achieved.	new for 13/14	80%

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS.HCS.2.2	02. Reduce Re-offending	Risk management of RSO	13/14: Completed. RSO's are managed through MAPPA partnership.	100%	Percentage of MAPPA offenders who are convicted of a further sexual offence	0%	13/14: Target achieved. No MAPPA offenders supervised by Criminal Justice social work have been convicted of a further sexual offence in 13/14.	new for 13/14	1.5%	
SMP.CS.HCS.2.3		Develop in partnership a Community Justice Centre with NHS and Criminal Justice (Lothian wide)	13/14: Off Target. The new Community Justice structure is unlikely to be in place until 2017. The Scottish Government has launched a further consultation about the details of the proposed new arrangements. This action is therefore ongoing.	50%	Percentage of women offenders from Midlothian who engage with support services	100%	13/14: Target achieved. Criminal justice working with all women on orders. In addition to this the Spring project is due to begin on 22nd May 2014. The project will work with women involved with the Criminal Justice system as well as with women who have mental health and substance misuse issues but who do not have a history of offending behaviour.	new for 13/14	20%	
SMP.CS.HCS.2.4		Young People's Reintegration Protocol for HMYOI Polmont	13/14: Completed. The Reintegration protocol has been in place since April 2013. Arrangements for monitoring and evaluating the protocol are being made	100%	Percentage of 18-21 year olds who engage in voluntary through care	20%	13/14: Target achieved. Lifeline have now taken over this service.	new for 13/14	10%	
SMP.CS.ACC.3.2	03. Reducing Violent Crime	Health and psychosocial interventions commissioned by MELDAP	13/14: Completed. Three new interventions have been developed. CLEAR Project, Pink Ladies and the Horizon Cafe.	100%	Decrease the percentage of clients who report funding their drug use through crime	N/A	13/14: Data not available. This Indicator has been removed from the SMP for 2014 onwards.	new for 13/14	21%	
					Number of Health and Psychosocial interventions commissioned by MELDAP	3	13/14: Target achieved.	new for 13/14	3	
SMP.CS.HCS.3.1	03. Reducing Violent Crime	Launch whole systems approach	13/14: Completed. Whole systems approach has been launched.	100%	Reduction in the number of Standard Police Report (SPR) sent to the crown office		13/14: Data not available	new for 13/14	30%	
					Percentage of increase in diversion from prosecution	N/A	13/14: Data not available. It is too early to comment as the start date for diversion from prosecution for 16/17 year olds was 01/12/13. Data will be available for 14/15.	new for 13/14	100%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS. HCS.3.3	03. Reducing Violent Crime	Reduce violent crime through a range of preventative measures - ASBO	13/14: Completed. ASBO and CRASBO applications have been submitted throughout the year as required.	100%	Percentage of ASBOs breached	25%	13/14: Target achieved. 6 ASBOs breached from 24 active in year.	new for 13/14	28%	
					Reduce the number of common assault	956	13/14: Off Target. There has been an increase in the number of common assaults. Solvency rate is 73.7%. Provisional police data	882 in 2012/13	875	
SMP.CS. HCS.3.4		Reduce violent crime through a range of preventative measures - Targeted campaigns	13/14: Completed. 2 White Ribbon Campaign Workshops held in May 2013, 32 people attended.	100%	Increase the proportion of positive stop and searches for offensive weapons	6.7%	13/14: On Target. 6.7% of stop and searches for offensive weapons were positive in 13/14, compared to 2.7% the previous year (4% increase). This suggests that police are carrying out more informed, intelligence-led stop and searches. Based on data 01/04/2013 – 16/03/2014. Provisional police data Please note that data for this PI has been altered to show % instead of number. The Target has been amended from 15 to 5% and H1 data amended from 18 to 5.5%.	new for 13/14	5%	
SMP.CS. HCS.4.1	04. Violence Against Women	Coordination of partnership resources to increase awareness, family support and reporting in relation to domestic violence through: Promotion of third party reporting	13/14: Off Target. Currently commissioning an external researcher to perform scoping of VAW services across East and Midlothian.	50%	Decrease the number of incidents of repeat domestic abuse	783	13/14: Off Target. 783 incidents of repeat domestic abuse in 13/14 (68%) compared to 752 in 2012/13. Data source: Police Scotland, Midlothian DALO 2013-14 database. Please note that baseline & H1 13/14 data has been corrected & target amended from 1110 to 752 to reflect the correct 12/13 figure.	752 2012/13	752	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status	
SMP.CS.HCS.4.2	04. Violence Against Women	Introduction of dedicated domestic abuse investigative police unit	13/14: Completed. Domestic Abuse Investigative police unit is now established	100%	Increase the detection rates for crimes of domestic abuse	78.4%	13/14: Target achieved. Provisional police data	new for 13/14	74%		
SMP.CS.HCS.4.3		Introduction of multi agency risk assessment process into Midlothian (MARAC)	13/14: Completed. 97 MARAC referrals have been accepted across East and Midlothian since being introduced in May 2013.	100%							
SMP.CS.HCS.4.4		Caledonian system		13/14: Completed. 26 men, 31 women, 0 children as children's worker post has been vacant. Now filled and postholder due to start in May.	100%	Number of men participating in the Caledonian Project	26	13/14: Target achieved.	new for 13/14	15	
						Number of women participating in the Caledonian Project	31	13/14: Target achieved.	new for 13/14	28	
						Number of children participating in the Caledonian Project	0	13/14: Off Target as children's worker post has been vacant. This post has now been filled and worker due to start in May.	new for 13/14	10	
SMP.CS.HCS.4.5	Independent Domestic Abuse Advocacy Worker	13/14: Completed. The Domestic Abuse Advisor has supported 65 women across East and Midlothian since starting work in May 2013.	100%	Number of women supported by domestic abuse advocacy worker	27	13/14: Target achieved.	new for 13/14	10			
SMP.CS.CF.5.1	05. Protecting Midlothian's Children	Secure funding and develop Family Resilience Project	13/14: Completed. Three families are participating in the Family Resilience Project. An effective Board is in place with external support from the national adviser for community safety. Early indications show a positive impact on identified indicators such as police calls. Funding has been secured until March 2015 (partnership target)	100%	Number of families involved in pilot project	3	13/14: Target achieved. Three families are participating in the Family Resilience Project. An effective Board is in place with external support from the national adviser for community safety. Early indications show a positive impact on identified indicators such as police calls. (partnership target)	new for 13/14	1		
SMP.CS.CF.5.2		Work as a partnership to identify children at risk at an early stage. (0-17 year olds)	13/14: Completed. Multiagency Screening Group (MASG) meetings take place fortnightly.	100%	Number of child concern forms supported through early screening group		13/14: Data not available yet	2012 - 3,671	3,854		
SMP.CS.ACC.6.1	06. Protecting Adults at Risk	Work as a partnership to identify adults at risk of harm at an early stage	13/14: Completed. Multi-agency Financial harm group set up to take a cross council and multi-agency approach to identifying and responding to financial harm, in addition there is a rolling programme of multi-agency training	100%	Number of people attending multiagency training events held	646	13/14: Target achieved. 646 people have attended training events. Including level 2, level 3, capacity & consent, ASP refresher, care home manager, chairing case conference and trauma seminar training.	new for 13/14	500		

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS. ACC.6.2	06. Protecting Adults at Risk	Implement multiagency screening meetings 12	13/14: Off Target. Following review in Dec 13 monthly Adult Support and Protection Reference Groups have been implemented instead to give opportunity for multi-agency reflection on complex cases. Police referrals are now being screened in line with all other referrals which is proportionate to the level of risk involved	50%	Increase the ASP awareness raising sessions	617	13/14: Target achieved. This indicator was changed at H1 to the number of people completing the ASP awareness raising sessions opposed to the number of sessions. 617 people have completed sessions including level 1, financial harm, with respect care home and public protection training. (partnership target)	80	350	
SMP.CS. ACC.6.4		Priority to target incidences of financial harm	13/14: Completed. Financial Harm remains the most commonly reported type of harm for which Inquiries are made under ASPA. The number of Inquiries relating to financial harm is currently more than the 12 month target.	100%	Percentage of financial harm out of the total number of referrals	37%	13/14: Target achieved. This is the number of Inquiries relating to financial harm, 12% above the 12 month target. (partnership target)	new for 13/14	25%	
SMP.CS. HCS.6.6		Provide enhanced Fire Home Safety Checks	13/14: Completed. Full target not achieved, however there has been a significant improvement during the year, with 14 enhanced home safety visits undertaken in the second half of the year in comparison to 3 in the first 6 months of 13/14. During the year we have been reviewing the EHFSV process and providing training to partner agencies with a view to generating more partner agency referrals for vulnerable persons. Clearly, with such an improvement in the second half of the year, the partner agency training is producing desired outcomes with more vulnerable persons within Midlothian receiving EHFSV. It is envisaged that such referral will increase as more partner agencies receive training.	100%	Number of enhanced fire home safety visits	17	13/14: Off Target, however there has been a significant improvement during the year, with 14 enhanced home safety visits undertaken in the second half of the year in comparison to 3 in the first 6 months of 13/14. During the year we have been reviewing the EHFSV process and providing training to partner agencies with a view to generating more partner agency referrals for vulnerable persons. Clearly, with such an improvement in the second half of the year, the partner agency training is producing desired outcomes with more vulnerable persons within Midlothian receiving EHFSV. It is envisaged that such referral will increase as more partner agencies receive training.	new for 13/14	18	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS.HCS.6.7	06. Protecting Adults at Risk	Process fully completed applications to determination with 100% police checks	13/14: Completed. A new procedure for Fit & proper person checks has recently been agreed and implemented. Those awaiting Landlord registration approvals are now being processed. It is anticipated that the % of those awaiting determination will decrease in the first 6 months of 14/15.	100%	Percentage of landlords awaiting registration	25.41%	13/14: Off Target. There has a temporary adverse impact on the time taken to determine applications for landlord registration owing to changes in legislation and confirmation from the police that for data protection reasons they can no longer carry out routine checking of a landlords criminal status. A new procedure for checking the status of individuals applying to be residential landlords has been agreed at Committee which will allow the slight back log applications to be processed	new for 13/4	2%	
SMP.CS.HCS.7.1	07. Crimes of Dishonesty	Target prolific house breakers and thieves through ASBOS and CRASBOS	13/14: Completed. CRASBO and ASBO applications submitted as appropriate throughout the year (16 CRASBO & 1 ASBO application) . ASBVO (Antisocial Behaviour and Violent Offender) group working to ensure a co-ordinated partnership approach to target prolific house breakers and thieves.	100%	Number of CRASBOS applied	16	13/14: Target achieved. 16 CRASBOS applied for, awaiting sentencing to be able to indicate if granted. (partnership target)	new for 13/14	4	
SMP.CS.HCS.7.2		Raise public awareness through campaigns and crime prevention initiatives	13/14: Completed. Operation RAC publicity ongoing.	100%	Number of crime prevention surveys	54	13/14: Target achieved.	new for 13/14	24	
					Number of multiagency campaigns for all crimes of dishonesty	6	13/14: Target achieved. Dishonesty campaigns delivered locally through security information stalls being held at local supermarkets and gala days. These covered personal security, garden security, home security and metal theft.	new for 13/14	1	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS. HCS.7.3	07. Crimes of Dishonesty	Key participant in operation adamant - theft metal	13/14: Completed.	100%	Number of metal theft crimes	81	13/14: Target achieved. Source: UNIFI Crime Recording System for all crimes committed in Midlothian 01/04/13 – 31/03/14 with aggravator tag Operation Adamant. Please note H1 figure has been amended from 36 to 47 as some crimes must have been reported after the committed date.	new for 13/14	88	
SMP.CS. CO.8.1	08. Road Safety	Identify accident cluster sites implement engineering measures to reduce risk of future accidents	13/14 Complete: Bonnyrigg High Street scheme not being progressed due to financial constraints.	100%	Reduce the number of people killed	5	13/14: Off Target: Five road accident deaths occurred in 2013.	Figures reported in the year 13/14 will reflect the Government target for the period up to December 2012 (January to December)	2.5	
					Reduce the number of people seriously injured	26	13/14: On Target	Figures reported in the year 13/14 will reflect the Government target for the period up to December 2012 (January to December)	31	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
	08. Road Safety				Maintain the number of children under 16 killed	1	13/14: Off Target	Figures reported in the year 13/14 will reflect the Government target for the period up to December 2012 (January to December)	0	
					Reduce the number of children under 16 seriously injured	5	13/14: Off Target	Figures reported in the year 13/14 will reflect the Government target for the period up to December 2012 (January to December)	4.5	
						Reduce the number of people slightly injured	193	13/14: On Target	Figures reported in the year 13/14 will reflect the Government target for the period up to December 2012 (January to December)	247

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS.CO.8.2	08. Road Safety	Produce road safety webpage and publicity campaign	13/14 Complete: Midlothian Road Safety Plan complete.	100%						
SMP.CS.CO.8.3		Increase awareness of new street design to encourage safe shared use in relation to new build housing developments	13/14: On Target: Web page complete.	100%						
SMP.CS.HCS.8.5		Tomorrows Drivers - All 6th year pupils	13/14: Completed. The Tomorrows Driver event was a success. However, 550 pupils from Midlothian participated which was 10 less than the target.	100%	Number of young people involved in Tomorrows Driver Event	550	13/14: Off Target . The target was an estimate and the actual numbers are only 10 less than the target which is acceptable. Overall between East Lothian and Midlothian 1360 pupils attended. (partnership target)	new for 13/14	560	
SMP.CS.HCS.8.6		Glencorse Driving for Life Event - Armed forces 17+ yp	13/14: Completed. Event took place.	100%	Number of soldiers involved in Driving for Life Event - Armed Forces	225	13/14: Off Target. 225 is an estimated total. Unfortunately staff who organised the event have now left so it is not possible to comment on this figure.	new for 13/14	280	
SMP.CS.HCS.9.1	09. Home Safety	Provide home safety checks	13/14: Completed. Original target for year was 600. In the first 6 months we exceeded pro rata target with 323 HFSV being undertaken. During September of that year the Service introduced new performance management directives. This resulted in a vast increase in HFSV within Midlothian in the second half of the year with a total of 583 being undertaken, giving a total of 906 for the year.	100%	Number of home safety checks carried out	906	13/14: Target achieved. Original target for year was 600. In the first 6 months we exceeded pro rata target with 323 HFSV being undertaken. During September of that year the Service introduced new performance management directives. This resulted in a vast increase in HFSV within Midlothian in the second half of the year with a total of 583 being undertaken, giving a total of 906 for the year.	new for 13/14	600	
SMP.CS.HCS.10.1	10. Community involvement in setting and delivering community safety outcomes	Co-deliver Midlothian Community Mediation Service	13/14: Completed	100%	Percentage of Midlothian Community mediation cases with a positive outcome	65%	13/14: Off Target. 13/20 cases had a positive outcome. There have been less referrals for neighbour disputes than envisaged, however this has recently increased and we expect 14/15 referral levels to be higher.		70%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.CS. HCS.10.2	10. Community involvement in setting and delivering community safety outcomes	Identification of future community involvement opportunities	13/14: Completed. A new community safety consultation group has been established. In addition a programme of planned road shows and community safety participation in gala days is planned.	100%	Number of community involvement opportunities	11	13/14: Target achieved. This includes 4 Community safety road shows, a facilitated co-production funding panel, participation at 2 gala days and a tenant participation day. The CSP also ran one home safety information session and participated in 2 white ribbon awareness sessions.		1	
SMP.CS. HCS.10.3		Involving service users, carers and families in re-design substance misuse service provision via project plan for MELDAP system transformation	13/14: Completed. Three meetings have been held with service users at different locations across Midlothian, 30 people attended. A service users and carers reference group was established as part of the redesign process and has met every 6 weeks. Report produced entitled, The experiences and views of the users of drug and alcohol service in Midlothian and East Lothian.	100%	Number of consultation events planned in Midlothian	8	13/14: Target achieved: CSP took part in 4 road shows, 2 galadays:, and facilitated a coproduction funding panel. CST took part in tenant participation day. Each of these events provided a format for consultation with local communities on individual issues and wider community safety issues and priorities. (partnership target)		3	

13/14 Getting it Right for Every Midlothian Child Actions and PIs



GIRFEMC										
Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.G.C SU.1	01. Ensure that children and young people are nurtured within a local family or care setting	Increase the numbers of children and their families benefiting from Early Years Intervention	<p>13/14: A service mapping exercise of the Newbattle cluster was carried out. The findings are to be included with other data gathered through case file audits and service user feedback to inform the EYC's recommendations to the GIRFEMC Board.</p> <p>Connected research has been undertaken into the Newbattle area, analysing a wide variety of statistics to identify, trends, needs and service provision and identify any gaps. 27-30 months child health checks are offered to all families. Anecdotal information is that 85% of children that are reviewed meet the developmental milestones and of those that don't the necessary interventions are put in place.</p>	0%	Percentage of women who have booked antenatal assessment within 12 weeks		Data not available yet	90.2% in 2011/12 and 91.6% in 2012/13	80%	
					2% decrease in P1 obesity levels	8.9%	13/14: On Target. The 2012/13 figures (released Feb 2014) show that P1 obesity in NHS Lothian area was 8.9%	12.4% in 2010/11.	10.4%	
					Number of families receiving early intervention services		Data not available yet	2012/13 - 288 (Midlothian Sure Start 206 and Home Link 82)		
					Percentage of families who are offered the 27-30 month review of children's health and development		13/14: The offering of 27-30 month health checks started in April 2013 and all families were offered the checks in H1. This measure to be replaced with one monitoring take up of the checks, which was 69.8% for Q3 13/14.	new for 13/14	100%	
					The number of stillbirths to 4.3 per 1000 births	2	13/14: On Target. Preliminary figure for 2013 is 2.0 still births per 1,000 births vs Scottish figure of 4.2.	10 in 2010 and 4.1 in 2011.	4.3	
Infant mortality rate (as a % of live births)	0.1%	13/14: On Target. Preliminary figure for 2013 in Midlothian was 0.1% of live births	3.7 per 1000 live births in 2010 (0.37%)	0.31%						

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
	01. Ensure that children and young people are nurtured within a local family or care setting				The percentage of all children reviewed who have reached all of the expected developmental milestones at the time of their 27-30 month review		13/14 13/14 is first year of checks and data for year not available until around July 2014	new for 13/14	85%	
					The percentage of children & families surveyed who say that services have made a positive difference	86.3%	13/14: On Target. Out of 1369 children and families that were surveyed 1181 said that services had made a positive difference.	new for 13/14	60%	
SMP.G.C F.2	02. Ensure that children and families can access timely and appropriate interventions	Strengthen the partnership approach towards prevention and early intervention including commissioning and resource allocation	13/14: On Target. Through partnership working an approach using early intervention and prevention continues to take place across all partnership agencies. The Early Intervention and Prevention subgroup is considering how to reallocate resources from Stage 3 can be made to improve early identification and support early years work.	40%	The number of Child Protection registrations	66	13/14: No target set. Data shows the number of CP registrations within the last 6 months which is slightly higher than the corresponding period in 2012/13. This gives a slightly higher total for 13/14 of 148 compared to 141 in 12/13.	2012/13 H1 - 87 and 2012/13 H2 - 54		
					The number of Child Protection repeat registrations	6	13/14: No target set. Data shows the number of CP repeat registrations within the last 18 months which is lower than the corresponding period in 12/13.	2012/13 H1 - 13 and 2012/13 H2 - 8		
					The number of vulnerable under 5's using voluntary multi-agency support		Data not available yet	new for 13/14		
					The number of children living in kinship or foster care	200	13/14: No target set. This data represents the number at 31 March 2014 (snapshot). The results for 13/14 H2 are higher than the corresponding period in 2012/13.	2012/13 H1 - 184 and 2012/13 H2 - 177		
					The percentage of children and families surveyed that tell us they feel safer		Data not available yet	new for 13/14	60%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.G.C F.3	03. Support young people to manage risk-taking and challenging behaviour	Develop a coordinated partnership approach to understanding and managing challenging behaviour	13/14: On Target. Health will work with Council to devise training programme to be piloted and evaluated in 13/14.	30%	Establish a baseline for the proportion of the partnership workforce who say they are equipped to deal with risk taking and complex & challenging behaviour, by 2014.	N/A	13/14: This is an Action and not a Measure and should be removed from the report as this information will be gathered as progress against Action SMP.G.CF.3.	new for 13/14		
					The numbers of families involved in (screened by) the Early Screening group.		13/14: No Target set.	new for 13/14		
					The percentage of universal and targeted workforce trained in adolescent risk-taking behaviour.		13/14: The training has been devised and will be piloted in early 2014 with kinship carers and residential care staff - <i>has this been done??</i>	new for 13/14		
					The number of teenage pregnancies as a rate per 1,000 population	59.4%	13/14: Off Target. The rate of teenage pregnancies per 1,000 population in Midlothian was 59.4 in 2011. This is a reduction from 65.7 and 66.3 in 2010 and 2009 respectively. The Lothian average in 2011 was 45.2.	2009 - 66.3, 2010 - 65.7 and 2011 59.4	45.2%	
SMP.G.C F.4.1	04. Ensure we raise the attainment and achievement of Midlothian's children and young people	a) Early identification of those not achieving milestones pre-5 years old. b) Education or training and appropriate multi-agency interventions are put in place	13/14: On Target. a) The 27-30 month checks are being offered to all parents to identify developmental needs of young children before they start school. b) Detailed analysis of educational attainment of children at school is taking place to identify those at risk of not moving into positive destinations.	40%	Percentage of Pupils Gaining 5+ Awards at Level 5 (SOLACE)	34%	13/14: On Target.	2011/12-31%, 2011/12 - 33%, 2012/13 - 34%	34%	
					% S5 pupils with 3+ Level 6	25%	13/14: On Target. Post appeal result quoted.	2010 - 19.82, 2011 - 22 and 2012 - 21	23%	
					2% increase in 12/13 PEEP baseline	6.5%	13/14: On Target. 8687 people attended PEEP groups in 13/14, compared to 8154 in 12/13, which is an increase of 6.5%.		2%	
					2% increase of 12/13 Bookbug baseline	5.1%	13/14: On Target. 9,081 children and 7,818 adults attended Bookbug sessions in 12/13 compared to 9,990 children and 7,776 adults in 13/14. This represents an increase of 5.1%.	new for 13/14	2%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
					% PIPS score (standardised) for Reading for Midlothian P1 Pupils on entry to school.	49%	13/14: Off Target. Targeted support is being provided to schools with below average performance.	2010/11, 2011/12 and 2012/13 48.8%	50%	
					% PIPS score (standardised) for Maths for Midlothian P1 Pupils on entry to school.	49.1%	13/14: Off Target. Targeted support is being provided to schools with below average performance.	2010/11 - 49.2%, 2011/12 - 49.4% and 2012/13 - 49.4%	50%	
					Increase literacy levels as measured by % Primary 7 pupils leaving primary school with reading age of 9.5+ years	86.7%	13/14: Off Target. Although we have not reached our target, Midlothian's average in terms of GL Assessment scores for Reading at P7 is above the national level. We will continue to provide targeted support to schools with below average performance.	2009/10 - 84.2%, 2010/11 - 84.9% and 2011/12 - 89.1%	90%	
					Increase P7 numeracy levels as measured by average standardised Maths score at Primary 7 (GL assessments).	95.1%	13/14: Off Target. Although we have not reached our target, the results demonstrate an improving trend. We will continue to provide targeted support to schools with below average performance.	2009/10 - 92.7%, 2010/11 - 93.2% and 2011/12 - 94.9%	96%	
					Reduce total number of exclusion incidents annually in Primary Schools to 95	102	13/14: Off Target. There was a total of 102 exclusion incidents in primary schools across the reporting year. Analysis indicates that a significant proportion of this is related to one or two schools and, sometimes, to individual pupils. Local circumstances have also played some part in these specific cases. A weekly exclusions report is provided for School Group Managers to work closely with relevant head teachers to address areas to address these issues and to ensure that the recent rise in exclusions in a small number of schools	2011/12 - 93 and 2012/13 - 104	95	
	04. Ensure we raise the attainment and achievement of Midlothian's children and young people									

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
							does not become a trend.			
	04. Ensure we raise the attainment and achievement of Midlothian's children and young people				Reduce total number of exclusion incidents annually in Secondary Schools to 440	422	13/14: On Target. There was a total of 422 exclusion incidents in secondary schools across the reporting year.	2011/12 - 440 and 2012/13 - 241	440	
					Percentage of school leavers in positive destinations (ie: employment, training, further or higher education).	89.2%	13/14: On Target.	12/13 85.4%	87%	
SMP.G.C F.4.2	04. Ensure we raise the attainment and achievement of Midlothian's children and young people	Ensure that vulnerable looked after children and young people receive the same education as all children and young people	13/14: On Target. A Principal Teacher LAC has been in post for a number of years and is successful in supporting this cohort. Review of effectiveness of children's educational services including TOPS/PAVE ongoing and post advertised. Changes to be implemented at year end. New method of allocating ASN funding implemented and reduced overspend.	40%	The number of looked after children and young people placed out of area	59	13/14: Off Target. The number of looked after children placed outwith Midlothian has reduced from 69 to 59 for the equivalent period in 2012/13.	2012/13 H1 68, 2012/13 H2 69	56	
					The number of LAAC placed outwith Midlothian who improve their literacy and numeracy levels.	N/A	13/14: It is proposed that this information is obtained during the 6 monthly LAC reviews; educational progress should be assessed and recorded by the reviewing officer.	new for 13/14		
					The number of children experiencing multiple care settings.	4	13/14: On Target. This data represents the number of children experiencing multiple care settings over the last 6 months.	2012/13 H1 - 4, 2012/13 H2 - 3	7	
					Establish a baseline for the length of time children wait for adoption placements.	N/A	13/14: Further revisions to the permanency process are necessary for practical purposes; this has delayed the ability to extract the data for this measure.	new for 13/14		

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.G.C F.5	05. Offer young people leaving the care system the appropriate support to achieve their full potential	Improve pathways for young people leaving the care system	13/14: On Target. As part of the review of Throughcare and Aftercare Services we will strengthen the GIRFEC approach to improve pathways for people leaving the care system. Whole Systems Approach review of care leavers carried out and learning is being shared across services to improve service delivery and provision.	30%	The percentage of care leavers in positive destinations.	75%	13/14: 9 out of 12 care leavers during Aug 2012 - July 2013 had positive destinations in the SLDR report Dec 2013.	new for 13/14		
					The % of eligible young people leaving care who engage with Through Care and After Care services.	38%	13/14: Off Target. 3 out of 8 eligible young people leaving care engaged with the service. This data represents the percentage of eligible young people who receive the services which is more helpful than an absolute number.	2012 H1 - 54%, 2012 H2 70%.	75%	
					The percentage of children surveyed who tell us that they feel included.	N/A	13/14: Data not yet available. Survey sent out late April 2014.	new for 13/14	75%	

13/14 Improving Opportunities for People in Midlothian Actions and PIs



IOM										
Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.IOM.ACC.1.1	01. Assist people with low incomes or unemployed, by taking action on child poverty, welfare reform and targeting disadvantaged areas	Training for partners so aware of latest changes	13/14 : On target Welfare Rights Service provided 29 training sessions 250 participants.	100%	Number of presentations at IOM meetings	3	13/14 : Complete (3). 3 completed , a further presentation about to be held on More Choices, More Chances.	new for 13/14	2	
SMP.IOM.ACC.1.2		Provide training and support to Third Sector organisations to develop quality volunteering placements and good practice in volunteer management	13/14 : 234 organisations receiving support , annual target of 150 exceeded.	100%	Number of organisations supported	241	13/14 :On Target (241) 241 organisations supported by the Volunteer Centre on setting up volunteer programmes and recruiting volunteers.	new for 13/14	150	
					Number of training sessions to up-skill voluntary organisations	4	13/14 : Target Achieved (4). Four training sessions held on Evaluation the Impact to Volunteering; An Introduction to Volunteer Management; and Involving Volunteers.	new for 13/14	4	
					Number of email bulletins to update organisations on good practice; new opportunities and training	12	13/14 : On Target (12) 12 email bulletins sent to 306 contacts in the past 12 months.	new for 13/14	12	
SMP.IOM.ACC.1.3		Provision of training, information, and support to community groups, voluntary organisations and social enterprises	13/14 : On Target (304) 304 organisations have received a support service from MVA/SEAM.	100%	Number of organisations attending training	92	13/14 On Target (92) 92 voluntary organisations supported and 208 individuals.	new for 13/14	50	
					Number of individuals receiving training information supported	440	13/14 : Target Exceeded (440) 440 individuals received training or information.	new for 13/14	300	
					Number of organisations having funding advice	50	13/14 : On target (50) 50 organisations/community groups have received funding support.	new for 13/14	50	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.IOM .ACC.2.1	02. Build community, workforce and partners' capacity to tackle health inequalities and influence public health policy	Enhance community planning partners' knowledge and practical understanding of health inequalities	13/14: On Target. Joint health improvement partnership regularly engaging with partnerships, professionals and projects to build capacity to tackle health inequalities and influence public policy.	100%	The engagement of all elected members in discussions regarding health inequalities on at least one occasion	100%	13/14: On Target (100%). Two seminars for joint board , and councillors held .	new for 13/14	100%	
					The engagement of the Joint Shadow Board in discussion regarding health inequalities on at least one occasion	1	13/14: Target Achieved (1). Joint health improvement partnership regularly engaging with partnerships, professionals and projects to build capacity to tackle health inequalities and influence public policy.	new for 13/14	1	
					Provide elected members with practical examples of how to make a difference to their communities experiencing multiple deprivation in Midlothian	100%	13/14: On Target (100%). Two seminars for joint board , and councillors held .	new for 13/14	60%	
					Analysis of SIMD data to identify Health issues in localities	100%	13/14: On target. Informed future plans for targeting areas of deprivation through recognised models.	new for 13/14	100%	
SMP.IOM .AC.3.14	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Edinburgh College SDS programme	13/14: Target Exceeded (44). Sector Academies have now started in Midlothian, focusing on Tourism & Hospitality and Care Sector in partnership with local secondary schools and Edinburgh College in Health and Social Care Hospitality and Tourism. Not all Midlothian secondary schools have taken up the offer this year. For session 2014-15 there are 3 new academies offered by Edinburgh College and Queen Margaret University – Engineering, Food Science and Nutrition and Creative Industries	0%	Number of 16-24 year olds participating in sector based provision	44	13/14: Target Exceeded (44). Sector Academies have now started in Midlothian, focusing on Tourism & Hospitality and Care Sector in partnership with local secondary schools and Edinburgh College in Health and Social Care Hospitality and Tourism. Not all Midlothian secondary schools have taken up the offer this year. For session 2014-15 there are 3 new academies offered by Edinburgh College and Queen Margaret University – Engineering, Food Science and Nutrition and Creative Industries.	new for 13/14	40	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
					Number of 16-24 year olds progressing to sustained employment	98.3%	13/14: On Target (98.3%). Monthly meetings with CPP partners have been held throughout the financial year to review the progress of the Employability Fund provision in Midlothian .As at 28th February the successful delivery rate against all ages and stages for Midlothian is 98.3% and the LUPS (Lowland and Uplands) comparable figure is 91.2% .The delivery rate by age group is : 16-17 year olds (99.5%) , 18-24 year olds(96.0%) and 25+ (94.6%) . LUPS comparison 16-17 year olds (103.1%), 18-24 year olds (96.0%), 25+ (94.6%)	new for 13/14	40%	
SMP.IOM .AC.3.15		Edinburgh College investigating increase in MAs in Life Sciences (Science Triangle)	13/14: Information not yet available.	25%						
					Number of courses delivered by Edinburgh College Baton programme	100	13/14: On Target. 3 Courses have been completed to date.	new for 13/14		
					Total number of participants on Edinburgh College Baton programme	44	13/14: On Target. 44 people have participated in the Baton programme.	new for 13/14	40	
SMP.IOM .AC.3.16	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Edinburgh College Baton / prep for College programme	13/14: There have been 3 Baton Courses run in 13/14.	60%	Percentage sustained college attendance and achieving planned outcomes	100%	13/14: On target (100%) : 14 students enrolled on Newbattle's f/t NC Rural Skills Course in Sep 2013. In Oct 2013, 15 students enrolled on the 20 week NC Rural Skills Course, run in partnership with SRuC and Forestry Commission Scotland. 7 Midlothian S4/5 pupils enrolled on the p/t NC Rural Skills Course in Sep 2013. In Jan 2014, 10 students enrolled on Newbattle's 6 month Preparation for FE Course, run in partnership with Midlothian Council.	new for 13/14	90%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.IOM.ACC.3.2		Identify new employers to offer Modern Apprenticeship opportunities	13/14: On Target (11) Eleven new employers engaged and offering Modern apprenticeships.	100%	Increase the number of employers engaged and offering Modern Apprentices	11	13/14: Target Exceeded (11). Work to promote MAs to local employers is ongoing via the Midlothian Employer offer which has now been developed in partnership with Midlothian Council, SDS and Jobcentre Plus.	new for 13/14	11	
SMP.IOM.ACC.3.3	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Increase number of people participating in CLD/college courses	13/14 - 14 students enrolled on the f/t NC Rural Skills Course at Newbattle in Sep 2013 – ends in June 2014. 7 S4/5 pupils enrolled on the p/t NC Rural Skills Course at Newbattle in Sep 2013 – ends in April 2014 14 students enrolled on the 20 week f/t NC Rural Skills Course at Newbattle in Oct 2013, run in partnership with SRuC. 10 students have successfully completed this course. Of these, 7 have applied for the f/t NC Rural Skills Course at Newbattle, which starts in Sep 2014, 2 have applied for courses in other colleges and 1 has secured f/t employment. (NEEDS CLD INFORMATION)	51%	Number of adults who will complete the SQA accredited preparation for FE course at Newbattle Abbey College	10	13/14: Complete (10) 10 students enrolled on the Preparation for FE Course at Newbattle in January 2014.	new for 13/14	10	
					Maintain numbers accessing CLD/College through PTLM	137	13/14: Target Exceeded (137).	new for 13/14	70	
SMP.IOM.ACC.3.8	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Increase numbers involved in volunteering	13/14: Off Target. Baseline study not yet undertaken . Now planned for early in new year.	0%	Develop volunteering strategy with third sector organisations	N/A	13/14: Off Target (0). To be subsumed into next years plan requires commitment from other community partners to be achieved.	new for 13/14		
					Undertake survey to determine the number of people volunteering	35	13/14: On Target (35%). Figures from the most recent survey of Midlothian residents (2011) plus national survey (2012) plus trends over subsequent years show that 35% of Midlothians population undertake some form of volunteering.	new for 13/14		
					Promote and develop volunteering to increase number by 5%	15.8%	13/14: On target (15.8%) 790 volunteers registered for 13/14. Compared to 682 from previous year.	new for 13/14	5%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status	
							Representing a 15.8% increase.				
SMP.IOM .CSU.3.1	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Pilot one stop learning shop in a cluster area	13/14: Data not available at this stage.	0%	Establish a one stop learning shop in the Newbattle area	0	13/14: Subsumed into Newbattle area regeneration discussions.	new for 13/14	1		
					Analysis of SIMD data to identify Education issues in localities	100%	13/14: Complete (100%) Analysis of data for Gorebridge underway.	new for 13/14	100%		
						Add new programmes as appropriate and increase participation on 2012/13 by 10%	22%	13/14: On Target (22%) a significant number of awards have been gained overall 2,125 covering Duke of Edinburgh, John Muir, Saltire awards delivered by the volunteer centre 549 in this period, dynamic youth, youth achievement, swim and skiing awards.		10%	
SMP.IOM .CSU.3.4		Promote achievement by young people through awards programmes	13/14: On Target Core award gained for the period was 58 for the period and 246 for the year. Additional awards gained 787 in the period. Also 422 awards were achieved covering swimming and skiing.	50%	Award programmes currently at 12	14	13/14: Target Exceeded (14) There are currently 14 separate awards being run throughout Midlothian for younger people.	new for 13/14	12		
						Current Baseline 350 core awards gained 2012/13	787	13/14: On Target Core awards gained for the period were: Duke of Edinburgh - 58, John Muir - 129, Saltire - 549 (including 4 peer awarded Summit awards), Dynamic Youth - 31, Youth Achievement Awards - 20.	350	350	
SMP.IOM .CSU.3.5		Increase number of people participating in Community Based adult learning	13/14: Target Exceeded (971).	100%	% increase in number of people participating in Community based adult learning	971	13/14: Target Exceeded (971).	340	357		
SMP.IOM .CSU.3.6		Community based ESOL provision	13/14: Complete (100%).	100%	Maintain current provision at 132 which includes those accessing provision through college, baseline TBC	444	13/14: On Target.	132	264		
SMP.IOM .CSU.3.7	Increase numbers of achieving SVQ 1 and 2 through Basic skills provision	13/14 : Target Achieved (551).	100%	Increase current adult literacies provision	551	13/14 : Target Achieved (551).	131	141			

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.IOM .ED.3.9	03. Help young learners and adults by improving the opportunities they have to learn and to get jobs	Edinburgh College school /college partnership	13/14: No new data available for H2. 103 pupils with no known destination from June leavers - 41 applied to Edinburgh College , 32 accepted in September. 18 current pupils have been signed up to School college link programme.	30%	Work with 6 Midlothian schools supporting approximately 40 pupils - 80% into positive destinations	89.2%	13/14: Midlothian as a whole increased from 85.4% in previous year to 89.2%. Further data analysis is needed to determine the % for the 40 pupils.	new for 13/14	80%	
SMP.IOM .ACC.4.1	04. Review adult computer training to increase the number of people with digital competence	Seek funding through JCP's flexible support fund to fill gaps	13/14: As per H1 update one project funded.	100%	Achieve one additional source of funding through JCP Flexible Support Fund	1	13/14: - On target (1) Funding secured for Basic IT delivered by Midlothian Training Services.	new for 13/14	1	
					Produce document highlighting provision in Midlothian	1	13/14 On target: Initial report on public access ICT provision produced by Volunteer centre. MALP taking forward next steps.	new for 13/14	1	
					Deliver courses to targeted individuals and increase baseline figure by 5%	9	13/14: Target exceeded (9%): Flexible Support Fund – Skills to Work Course delivered by Midlothian Training Services – Basic IT April 2013 – Feb 2014 179 people have started on the course.	5		
SMP.IOM .ACC.4.2		Audit current digital services	13/14: Target exceeded. 13 responses have been received since the report was produced. From January to March 2014, 128 supported sessions have occurred in libraries.	100%						
SMP.IOM .ACC.4.3		Determine baseline figure for people with digital competence	13/14: Off target, no baseline figure available.	14%						
SMP.IOM .CSU.5.1	05. Develop the use of libraries and other places to provide people with local access to services	Job clubs to be established in libraries and other appropriate locations	13/14: Complete (100%).Penicuik Library operates job club in partnership with the Council's Mitech programme.	100%	Number of job clubs in libraries	1	13/14: Complete (100%)One job club set up in Penicuik library in partnership with Mitech.		1	
					Number of C Card distribution points	1	13/14: Complete (100%). Penicuik library operates a C card point.	new for 13/14	1	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.IOM .CSU.5.2	05. Develop the use of libraries and other places to provide people with local access to services	Co-location of services to be established in libraries and other appropriate locations	13/14: Off Target. Restructuring of Midlothian Council offers greater potential to co locate service in libraries and this is a priority for the new customer and housing services.	50%	mobile library	0	13/14: Off Target (0). Following an unsuccessful pilot in East Lothian this is not being progressed. There are however already a number of local well established police surgeries available in our communities and a number of other ways that residents can contact the police.		1	

13/14 Sustainable Growth Actions and PIs



Sustainable Growth										
Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.SG. PD.1.1	01. Support the Midlothian economy and business community and create jobs	Prepare and publish the Midlothian Economic Recovery Plan - includes Business Development and Tourism Promotion (Council)	13/14: Complete. The finalised Midlothian Economic Recovery Plan was reported to Council and the Community Planning Partnership (CPP) Board by end of Q4.	100%	Workplace based Gross Value added	2,288,000,000	13/14: On Target.	baseline - £1,961,000,000) in 2006, 2011/12 figure 2,267,000,000	23,000,000	
					Gross Weekly Earnings	£484.40	13/14: Off Target.	baseline - 417.50 (2007)	£498.30	
					New Business Start Ups	221	13/14: On Target.	baseline - 160 (2007)	200	
					Business Survival Rates	63.6%	13/14: Off Target.	new indicator 13/14	67%	
					Assistance to businesses to trade outwith Scotland	39	13/14: On Target.	new indicator 13/14	39	
SMP.SG. PD.1.2	01. Support the Midlothian economy and business community and create jobs	Key economic sector development (Council / Partnership)	13/14: Complete. The Midlothian Economic Recovery Plan was reported to Council and the Community Planning Partnership Board by end of Q4.	100%	% progress in completing action (Key economic sector development)	100%	13/14: On Target. This is a new indicator linked to the actions contained in the Midlothian Economy Recovery Plan which was reported to Council and the Community Planning Partnership Board by end of Q4.	new indicator 13/14	100%	
SMP.SG. PD.1.3		Maintain an effective employment/housing land supply by progressing work on the Midlothian Local Development Plan and Action programme (Council)	13/14: Completed. The Main Issues Report (MIR) and Environmental Report, along with supporting documents, were the subject of consultation between 1 May and 31 August 2013. Neighbour notification of development proposals was undertaken. Around 2100 consultation submissions were received and, if not submitted online, have been input to the online development plan	100%	% progress in completing action (Maintain an effective employment/ housing land supply by progressing work on the Midlothian Local Development Plan and Action Programme)	100%	13/14: Target Achieved. An effective housing and economic land supply has been maintained and good progress has been made in taking forward the replacement Midlothian Local Development Plan (MLDP) to secure this for the future. The MLDP Main Issues Report and Environmental Report, along with supporting documents, were the subject	new indicator 13/14	100%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
			database. Analysis of the issues raised were reported to the Council's Cabinet on 8 October and 19 November 2013, followed by Member seminars on 24 March and 15 April 2014) to inform preparation of the Proposed Plan. Follow-up meetings are underway with the Key Agencies/ other stakeholders and Consultation Authorities (for Strategic Environmental Assessment purposes). Housing Land Audit 2013 (HLA13) was fully agreed with Homes for Scotland as representatives of the housebuilding industry and work is progressing well on HLA14.				of consultation between 1 May and 31 August 2013. Around 2100 consultation submissions were received and reports on the responses were considered by the Council's Cabinet in October and November 2013. Follow-up elected member seminars to discuss the matters raised and give direction for the preparation of the Proposed Plan were completed on 15 April 2014. The Development Plan Scheme for Midlothian No. 6, approved by Cabinet on 25 February 2014, indicates that the Proposed Plan will be published in Summer 2014.			
SMP.SG. PD.2.1	02. Midlothian has a positive image and attracts visitors and inward/indigenous business investment	Deliver the actions from the Midlothian Economic Recovery Plan and Midlothian Tourism Action Plan (Council / Partnership)	13/14: Complete. The consultation process has been completed and the draft Midlothian Economic Recovery Plan was submitted for approval by end Q4. The Midlothian Tourism Action Plan (2013/15) has been reviewed and actions against the plan are ongoing.	100%	Leverage of external funding		Data not available yet	new indicator 13/14	100,000	
					Jobs created/safeguarded by investment projects	307	13/14: Off target in terms of assessment against annual target figure utilising information provided from the Annual Business Inquiry (ABI) index.	No. of jobs: 2011=256 16 2012=259 23 baseline difference =+307	824	
					Town Centre vacancy rates	6.9%	13/14: Off Target. 45 out of 655 premises vacant.	41 out of 650 premises (6.3%)	6.3%	
					Return on investment from VisitScotland local promotional campaigns		Data not available yet	new indicator 13/14	30	
SMP.SG. PD.3.1	03. Extend and enhance the level of Next Generation Broadband (NGB). coverage in Midlothian	Through the Midlothian Economic Recovery Plan (MERP) actions contained in the Scottish Government's Step Change 2012 (rest of Scotland project) (Council / Partnership)	13/14: Complete. Midlothian Council approval secured to participate in Scottish Government's Digital Scotland Superfast Broadband Initiative. BT appointed to deliver programme.	100%	Increased level of Next Generation Broadband coverage in Midlothian		Data not available yet	75%	78%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.SG. CO.4.1	04. Tackle issues relating to Climate Change - Improve sustainable waste management	Part develop food waste facility and complete associated access road	13/14: Complete. Aluna Renewable Energy on site at Millerhill to construct a food waste treatment facility. BAM constructing the bridge on the site to allow access road to be constructed. Two bidders for the residual treatment facility are carrying out further site investigation works before final tenders are sought.	100%	% progress to achieve action - (Part develop food waste facility and complete associated access road)	28%	13/14: Target Achieved. Appointed food waste contractor (Alauna Renewable Energy) has agreed a 20-year deal to build and operate the plant on behalf of Midlothian and City of Edinburgh Councils. Construction of food waste plant to commence in Spring 2014 Q1 14/15.		28%	
SMP.SG. CO.5.1	05. Tackle issues relating to Climate Change - Improve air quality	Develop infrastructure incidental to Borders Rail	13/14: Off Target. One site remaining outstanding (former Jewel and Esk College site). Secured match funding from Sustrans in 2014/15 to complete works.	90%	% progress to achieve action - (Develop infrastructure incidental to Borders Rail)	25%	13/14: Off Target. One site remaining outstanding (former Jewel and Esk College site). Secured match funding from Sustrans in 2014/15 to complete works.		28%	
SMP.SG. PD.6.1	06. Promote biodiversity in Midlothian	Support the Central Scotland Green Network and Lothian & Fife Green Network Partnership programme of action in respect of Midlothian	13/14: Completed. The consultation exercise undertaken in relation to the Midlothian Local Development Plan (MLDP) Main Issues Report between 1 May and 31 August 2013 included an explanation of, and questions pertaining to, the approach to be taken to the Midlothian Green Network. Since then, a series of six workshops facilitated by Scottish Natural Heritage and involving a range of functions across the Council, have been held to help inform the policy and strategy aspects of the MLDP Proposed Plan with respect to the Green Network. More detailed work on the green network will be the subject of Supplementary Guidance arising from the MLDP which will be subject to wider consultation including the Midlothian Access Forum. On 5 December 2013, the Council signed a Local Authority Concordat with the Central Scotland Green Network Partnership Board and discussions are in progress with the Lothians & Fife Green Network Partnership regarding	100%	Number of schemes of enhancement and improvement achieved in Midlothian	0	13/14: Off Target. Progress on biodiversity projects will remain minimal due to other priority work, although the Midlothian Local Biodiversity Partnership will be making some progress with respect to implementing the actions within the Local Biodiversity Action Plan. However, the Local Biodiversity Sites system is being taking forward through a Steering Group chaired by the Council and significant progress has also been made with respect to the Midlothian Green Network which has, amongst its objectives, the promotion of biodiversity in Midlothian.	new indicator for 13/14	2	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
			taking forward aspects of the Midlothian Green Network. An officer has also been assigned the role of observer on the Edinburgh and the Lothians Greenspace Trust.							
SMP.SG. PD.6.2	06. Promote biodiversity in Midlothian	Support development and delivery of a short term action programme for the Edinburgh and Lothians Forestry and Woodland Strategy in respect of Midlothian	13/14: Off Target. Progress in terms of developing the action programme for the Edinburgh and Lothians Forestry and Woodland Strategy remains slow due to the focus on other higher priority work. However, the Lothian and Fife Green Network Partnership (LFGNP) is taking forward an action programme for the Forestry and Woodland Strategy with assistance from the Council, where resources allow.	10%	% progress to achieve action (Support development and delivery of a short term action programme for the Edinburgh and Lothians Forestry and Woodland Strategy in respect of Midlothian)	10%	13/14: Off Target. Progress in terms of developing the action programme for the Edinburgh and Lothians Forestry and Woodland Strategy remains slow due to the focus on other higher priority work. However, the Lothian and Fife Green Network Partnership (LFGNP) is taking forward an action programme for the Forestry and Woodland Strategy with assistance from the Council, where resources allow.	new indicator for 13/14	100%	
SMP.SG. HCS.7.1	07. Improve Air Quality	Work towards revocation of the Pathhead Air Quality Management Area	13/14: Completed. Revoked. Signed by Council solicitor on 7 April 2014.	100%	% progress to achieve action (Work towards revocation of the Pathhead Air Quality Management Area)	100%	13/14: Target Achieved. Revoked. Signed by Council solicitor on 7 April 2014.	new indicator for 13/14	100%	
SMP.SG. PD.8.1	08. Enhance/safeguard our town centres and historic environment	Restore buildings under Dalkeith Townscape Heritage Initiative and Conservation Area Regeneration Scheme (THI/CARS)	13/14: Completed. The Dalkeith Conservation Area Regeneration Scheme (CARS) finished at the end of March 2013 and a final audit report has been drafted, to be submitted to Historic Scotland shortly. All the targets in the action plan have been delivered. The Townscape Heritage Initiative (THI) element of the scheme continues until 30 June 2014. The joint target of the Dalkeith THI and CARS has been reached: 28 buildings have been repaired and restored including four priority projects. 100% of total funding has been allocated. All the work to the buildings is just about complete apart from the reserve list building (2 High Street, The Blossom Garden Restaurant) which is currently on site. This is being funded by Dalkeith Business Renewal as an	100%	% of monies available for award which has been awarded.	100%	13/14: Target Achieved. This PI refers to the Dalkeith Townscape Heritage Initiative (THI) / Conservation Area Regeneration Scheme (CARS) which is in its fifth and final year. The target of 100% applies for the lifetime of the scheme rather than for the calendar year. 100% of total funding for building improvement projects has now been allocated. The final package of education and training initiatives has been agreed with the training provider. A final building project is currently on site (2 High Street - the Blossom Garden), as an extension to the Dalkeith THI scheme through a funding supplement from Dalkeith Business Renewal. The scheme was shortlisted for The Scottish	new indicator for 13/14	100%	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
			extension to the THI scheme. The remainder of the training plan is being delivered with courses at Edinburgh College from May to June 2014. The final on-site training project at the rear of the High Street has been agreed and will begin shortly.				Civic Trust My Place Awards.			
SMP.SG.CO.9.1	09. Tackle issues relating to Climate Change - Flood Prevention	Flood risk in Midlothian is managed through action plans	13/14: Complete. City of Edinburgh Council reinstated as Lead Authority for the Forth Estuary Group. SEPA supplied Councils with flood data to analyse.	100%	% progress to achieve action - (Flood risk Midlothian is managed through action plans)	100%	13/14: Target Achieved. City of Edinburgh Council reinstated as Lead Authority for the Forth Estuary Group. SEPA have provided flooding data to councils for analysis.	new indicator for 13/14	28%	
SMP.SG.HCS.10.1		Complete Cowan Court Extra Care housing scheme	13/14: Complete. 32 extra care houses complete and allocated at Cowan Court, Penicuik. Midlothian Council approved potential development sites, housing mix and house types after consultation for Social Housing Programme Phase 2 New Build development.	100%	Numbers of new extra care houses (32)	32	13/14: Target Achieved. 32 extra care houses complete and allocated at Cowan Court, Penicuik.	new indicator for 13/14	32	
SMP.SG.HCS.10.2	10. Provide more social housing taking account of changes in local demand	2 phase 2 new build sites completed	13/14: Complete.	100%	Number of new build council houses (76)	77	13/14: Target Achieved. Overall target of 400 for the Project (for 6 years - 2012-2017) - Sites 2 (Woodburn) and 37 (Penicuik) now complete. 1. Q1 - 1 house handed over. 2. Q2 - 46 houses handed over. 3. Q3 - 30 Houses handed over. 4. Q4 - 0 Houses handed over.	new indicator for 13/14	76	
SMP.SG.HCS.11.1	11. Prevent homelessness and ensure that people threatened with homelessness can access, through housing options, advice support services and settled accommodation	Deliver service re-design through increasing housing options	13/14: Complete. Service Review for Housing conducted an end-to-end current process to examine its capacity for improvement and develop a new housing system that focuses on the needs of the customer, makes the work more efficient in reducing waste and costs.	100%	No of households provided with advice and assistance on housing options (740)	1,232	13/14: Target Achieved. Continued emphasis on homelessness prevention achieving target.	new indicator for 13/14	740	

Action Code	Priority	Action	Action update	Status	Indicator	Result	PI update	Baseline	Target	Status
SMP.SG. HCS.11.2	11. Prevent homelessness and ensure that people threatened with homelessness can access, through housing options, advice support services and settled accommodation	Increase the number of households accessing energy saving or fuel poverty advice and assistance schemes	13/14: Complete. Midlothian participation in partnership with Changeworks and UK Together, a collective of local authorities in the South East of Scotland successfully bid for funding from the DECC to facilitate a collective switching project to negotiate a better deal from an energy supplier.	100%	Number of households provided with energy saving or fuel poverty advice	2,435	13/14: Target Achieved.	new indicator for 13/14	1,800	
SMP.SG. HCS.11.3		Increase the support to young people through the Youth Homelessness Prevention Service	13/14: Complete (100%). Housing Options approach has led to a reduction of homeless assessments. 68% of youth homeless, aged 16 - 25 years old, now returning home or pursuing housing options other than homelessness case as a result of the Youth Intervention Project Pilot.	100%	No of referrals to Youth Homelessness Prevention Service	438	13/14: Target Achieved.	new indicator for 13/14	360	
SMP.SG. HCS.11.4		Deliver 'leaving home' education programme in schools	13/14: Complete. Engagement with all schools in Midlothian except Beeslack initiated and progressing. Efforts being made to encourage Beeslack to incorporate the program.	100%	No of 'leaving home' sessions delivered	48	13/14: Target Achieved.	new indicator for 13/14	12	