

Estate Walkabout Report

July 2018

Bonnyrigg

In attendance:

Midlothian Council: Communities Officer Catherine Duns, Housing Officer Lesley Gillan, Housing Officer Gail Paterson, Tenant Participation Officer Lesley Connell

Residents: 7 residents

This walkabout took place on Wednesday 25 July 2018. The walkabout was advertised on the council's website and social networking pages and in the Midlothian Advertiser. Posters were displayed in the local area on lampposts, bus stops etc. and flyers were sent to approximately 120 local tenants.

One resident had sent a text message identifying the area they wanted the group to inspect and one resident had phoned.

The group met outside Burnbrae Primary School and decided to walk a route which would include Burnbrae Road, the Auld Coal area and Almond Crescent.



Photo 1: Burnbrae Primary School

Burnbrae Road



Photo 2: Burnbrae Road

Issue: Phone caller had complained that the double yellow lines outside the primary school needed repainted. The lines had been repainted the day before the walkabout.



Photo 3: Unallocated parking at Burnbrae – numbering was a mistake made by the contractors when the street was built

Issue: Litter pick needed at Burnbrae Road North

Action: Reported to Contact Centre on 01/08/18



Photo 4 & 5: Sustainable Urban Drainage System (SUDS) and bus terminus

Issue: Grass growing through monoblock paving at bus terminus

Action: The resident who complained about this should report this to the factors for the area

Auld Coal Avenue

Issue: Messy garden at 21 Auld Coal Avenue.

Action: Reported to Housing Officer(s)

Two residents approached the walkabout group with a number of questions.

Issue: Are new build tenants allowed to erect fences?

Answer: No, despite a number of fences appearing around the area. The council could, in theory, demand their removal.

Issue: The road through Auld Coal Avenue should be extended to provide another access road to the estate.

Answer: Through access roads in new build estates have been used as rat runs in other areas. Child safety and a lack of council funds make this request impossible.

Issue: Dog fouling in the area

Answer: This should be reported to the dog warden

Issue: Motorists park over the grass verges. Can concrete grid paving be installed to increase the parking spaces in the area?

Answer: The council doesn't have funds to install this. The tenants in the area also have a parking area to the rear of the properties.

It was noted that antisocial behaviour is not an issue in the area. The residents were thanked for their time.



Issue: Tenant reported drainage problems in his back garden. He believes the 'skeins' have caved in which has ruined the grass.

Action: Tenants details and photos reported to Contact Centre on 01 /08/18.

Issue: Auld Coal Avenue shrubbed area requires a litter pick.

Action: Reported to Contact Centre on 01/08/18

Almond Crescent

Issue: Anon complaint about front and side of ** Almond Crescent

Action: The Housing Officer(s) have contacted the tenant and arranged for the area to be tidied up.

The next walkabout will be in Woodburn on 22 August 2018.