

Estate Walkabout Report

February 2019

Dalkeith

In attendance:

Midlothian Council: Housing Officer - Claire Harrison

Community Safety Officer - Elaine Wilson

Tenant Participation Officer- Hazel Thomson

Residents: None

This walkabout took place on Wednesday 20 February 2019. The walkabout was advertised on the council's website and social networking pages. Posters were displayed in the local area on lampposts ,library etc. and flyers were sent to approximately 140 local tenants.

One tenant met us at the Medical Centre at start of walkabout to highlight an issue happening in her street and Housing Officer could confirm she knew about this complaint already and was actively investigating.

The group met outside Dalkeith Medical Centre and decided to walk a route which would include Gibraltar Gardens, Gibraltar Court, Gibraltar Road and Gibraltar Terrace.

Gibraltar Gardens

There was dog fouling along this road and discarded shopping trolleys. There was furniture outside door of property in this street which the Housing Officer was already aware of and dealing with complaint. Furniture cardboard boxes and clear heavy plastic packaging left at side of car park space at side of shop in this street some details on boxes.



Action: Reported dog fouling to Contact Centre Ref No 1392137, I spoke to staff member from the two shops who will send out their staff to collect trolleys. Environmental Warden to visit and inspect for evidence of ownership. If successful the culprit will be issued with a fixed penalty notice.

Gibraltar Terrace

Corner of Gibraltar Terrace and Gibraltar Gardens pavement badly eroded.



Action: Reported pavement fault to Contact Centre Ref No 1392137

Gibraltar Court

No outstanding issues on day of walkabout.

Gibraltar Road

Block of flats in this street had cut down trees and were left in front garden area.

Action: Housing Officer was going to check if permission was asked before work was carried out and if there was an uplift due.

The next walkabout is on Wednesday 20th March in Penicuik

