

# **Estate Walkabout Report**

**August 2019**

**Woodburn**

## **In Attendance:**

**Midlothian Council Craig McDonald - Housing Officer**

**Hazel Thomson - Tenant Participation Officer**

**Police Scotland: PC Robertson**

**Volunteer Midlothian: Joy Godfrey - Community Development Worker**

## **Residents : 4**

This walkabout took place on Wednesday 21 August 2019. The walkabout was advertised on the council's website and social networking pages. Posters were displayed in the local area on lampposts, library and flyers were sent to local tenants.

Three residents outlined their complaints to council staff in attendance at the beginning of the walkabout. Four residents had telephoned earlier and spoke to Council staff and two were advised their complaint was a police matter but others were being followed up by Housing Officer.

The group met outside Dalkeith Miners Club and decided to walk a route which would include Woodburn Avenue, Woodburn Grove and Primrose Crescent.

## **Woodburn Avenue**

The start of this street had a faulty tree stand which was loose and there was also a few broken bollards outside the row of shops on this street. There was a large pot hole on this stretch of road . One property in this street had an overgrown garden.

**Action: Reported to Contact Centre in terms of the street faults, and the overgrown garden is a council tenant so housing officer will deal with this issue.**



### **Woodburn Grove**

Outside property on this street a large area of pavement end was missing - local resident mentioned it's been missing a number of months since bad winter. Open area at corner space between Woodburn Grove to Lauder Road –very overgrown and messy.

One property in this street had items dumped in front garden and was messy and other was badly overgrown.

**Action: Reported to Contact Centre all faults and the two gardens are both council tenants and housing officer will contact both households.**



### **Primrose Crescent**

There was no major issues in this street and housing officer had earlier dealt with garden complaint . There was smashed glass on pavement leading into street at the no entry sign on day of walkabout.

**Action: Reported broken glass to Contact Centre**

The next walkabout will be in Loanhead on 18 September 2019