# Children's Services Performance Report 2019/20



#### Progress in delivery of strategic outcomes

'Our vision is to improve families' lives by giving them the support they need, when they need it'

Children's Services have shown improvement throughout 2019/20 and it is our intention to improve on this. Inspection reports and performance data evidence improvement in many areas of work which in turn is improving the outcomes for most of our children and young people within Midlothian.

**Permanence and Care Excellence Programme (PACE):** The PACE programme is continuing with a further four aims now identified as detailed below. The main driver for continuing with these further aims is to ensure that we continue to be ambitious in our future planning for those children and young people who cannot remain living with their parents.

Scottish Government and the Centre of Excellence for Looked After Children view the level of change and improvement for Midlothian's most vulnerable children as a great achievement and have requested that we continue to be part of the PACE programme, and continue to share our learning with other Councils. The independent evaluation of the introduction of the 2 week planning meeting evidenced the positive impact this small change in practice brought: 'earlier work with parents to discuss permanence , and set and agree care plans' & 'ensures clear permanence policy in place, providing clarity on responsibilities, deadlines and processes'.

The identified 4 further aims are:

**Aim 1** – Children who are looked after at home for more than 2 years will have a looked after review looking at their whole period of time being looked after at home.

**Aim 2** – Children who become looked after and accommodated will have a recommendation for Permanence (including a permanent return home) within 30 weeks of becoming looked after and accommodated.

Aim 3 – Children who have had recommendation for permanence away from home will have the decision ratified by the Agency Decision Maker within 14 weeks of the LAAC review recommended permanence.

Aim 4 - Court submissions will be lodged within 16 weeks of the Agency Decision Maker sign off.

With reference to Aim 2, in our first year we managed to refer 95% of accommodated children to a Permanence LACC Review. In our second year, this number dropped to 57%. The reasons for this drop off are varied but include: a baby being born 11 weeks prematurely and requiring to stay in hospital for a considerable period and a parent being admitted to a residential unit to detox. In summary, the delay in making permanence decisions for these children was unavoidable and in the large majority of cases entirely appropriate. Over the course of the two years and taking our aggregate percentage, we have managed to refer 78% of children to Permanence LAAC Reviews. Our permanence overview group (POG) continues to meet 6 weekly and we have broadened the remit of this group to consider those children waiting on section 11/kinship care orders. Aims 1, 3 and 4 were all successfully achieved.

Going forward we have just began discussions with CELCIS around agreeing a timetable to evaluate the decisions we took in 2017/18 to find out if they were the right decisions and to assess if the child/young person remains in the same placement and identify if there has been a positive impact upon the child's wellbeing.

**Mental Health:** The Midlothian Early Action Partnership (MEAP) project started in January 2019, to effect system change so that children, young people and young adults get timely and appropriate mental health support. The first year of the project has provided a learning journey, with opportunities to review and refine our approach to the project delivery. We have achieved several key milestones, which is summarised below.

We established the MEAP Steering Group, building a strong foundation of trust and respect between partners. We also recruited two project team members, namely the project lead and youth engagement officer. We commenced with three Tests of Change in January 2019, using a community-centred approach designed by Nesta, called the '100 Day Challenge'. This supported us to catalyse our efforts to test ideas around improving mental health and wellbeing for Midlothian's children and young people. As part of the wider project, Midlothian Sure Start is busy undertaking the Test of Change around embedding trauma-informed practice within primary schools. This will continue in earnest during 2020.

Partners undertook a scoping exercise for the larger mapping work, with support from consultants, which informed the tender specification for the commissioning of the mapping exercise itself. We have recently commissioned consultants Dartington, to carry out this mapping exercise.

In terms of an evaluation of the project, feedback from those who took part reported that relationships and connections between professionals have improved, the tests of change created more opportunities for cross-agency collaboration. Some young people and families have already reported feeling more included in decision-making processes through engagement and participation and feeling better able to influence the system; however, we have only touched the surface in this regard and we look forward to extending this to a wider population, through future Tests of Change. We have seen a small shift in planning and resources by CAMHS through taking a different approach to supporting kinship carers. This is a small vet significant step towards early and preventative action. Adults involved in the 100 Day Challenges and those attending training sessions have reported an increase in their confidence and knowledge, so that they can better support children, young people and families. To summarise, we have accomplished what we set out to achieve at this stage and have used our learning to update timescales and methods going forward. Our progress and learning to date supports our belief that our Partnership are in a strong position to deliver our objectives during the life course of this Early Action project. In order to ensure that the work MEAP is doing is not duplicated we are setting up a strategic wellbeing and mental health oversight group which shall ensure that all the different funding streams and work being undertaken across the community planning partnership around this area of work is set out in a plan with identified actions to take forward. The strategic oversight group shall have the responsibility of ensuring the plan is taken forward and to bring a progress report to the GIRFEC Board on a 6 monthly basis.

**Participation:** The Champions board and the participation of the children and young people with staff from the local authority and with partner agencies (SCRA, Police, Health, Education & 3rd sector) continues to be a success. The Champions project participation assistant has now successfully launched a monthly lunch club in each of our 6 high schools for care experienced young people. The recent launch of the Midlothian Corporate Parent Strategy and Plan 2020-2023 highlights ambitious targets within the plan that promotes our ethos to ensure all care experienced children and young people have access to the right support at the right time.

**Kinship Care:** Midlothian's Kinship Carers continue to be a key resource for children and young people who can no longer remain with their parents. Children's services remain committed to supporting kinship carers both financially and emotionally to ensure that all placements are offered the right support when needed. The recent PACE statistics for 2018/19 illustrate that the majority of children (70%) who are unable to live with their birth parents, were provided with a secure and stable setting through a kinship arrangement. This is in line with our policy direction to secure children within an extended family arrangement wherever possible.

Our annual kinship carer event was held on 21st November 2019. The presentation from the kinship carers was around raising the profile and understanding what it's like to be a kinship carer and what they provide for their children. The event was well attended by 12 kinship carers and staff across children's services and was collaboratively developed and run by 3 kinship carers and a member of staff from our family placement team. The focus of this event was to develop understanding of the emotions involved for both children and carers when a child is placed in kinship care and how children's services can then support these placements effectively through such a difficult transition. The meetings with CAHMS following a request at the 100 Day Challenge is one form of support that has been developed. Children's services staff benefitted greatly from the first-hand accounts of kinship carers and clear suggestions around what may be helpful to others in the future. Recommendations from this event shall be taken forward by the Family Placement Team and the monitoring and reporting of their progress shall be taken to the quarterly Strategic Kinship Care group.

**Child Protection:** At the end of Q3 reporting we had 55 children (25 families) on our child protection register which equates to 3.1 per 1000 of the population compared with the national rate of 2.9. This figure has increased from the last quarter and is slightly above the national average. Nationally there has been a 3% increase in the number of child protection registrations from 2017 (latest figure). The implementation of the Safe and Together model continues with training of all staff being rolled out.

Our child protection statistics have remained relatively static over the year despite increased referrals into the service. The reasoning for this is as a result of the service review in 2017 where we front loaded the service to ensure we are able to respond to referrals at an earlier stage to prevent them escalating.

Looked after away from Home: There are 169 children and young people looked after away from home both in and out-with Midlothian. This number is higher than the previous quarter (159 children & young people). The current rate per 1,000 of young people looked after in Midlothian is 8.7 which remains well below the national of 10.6. Nationally there has been a 1% decrease from 2017 to 2018 (latest figure) in the number of children and young people looked after away from home. Having undertaken an audit of all the children and young people who have come into care over the past quarter a high percentage have gone into kinship care. The reasons for accommodating children and young people remain around drug and alcohol abuse, mental health, domestic abuse and neglect.

**Looked after at home:** In Q3 there are 59 children and young people looked after at home. This is a decrease on Q2 (61). They have all been reviewed by the Interim Independent reviewing officer. The current rate per 1,000 of young people looked after at home in Midlothian is 3.0 which is lower than the national rate of 3.7. Nationally there has been a significant reduction of children looked after at home (26% reduction from 2008 – 2018 – latest figure) Within Midlothian this number has also decreased by 24% from December 2018.

Our Interim LAC reviewing Officer's post has now been extended for a further year which will help to continue to embed the LAC reviewing process into practice and ensure a consistent approach for all our LAC children in Midlothian.

The CEYP funding received from Scottish Government is continuing to support our LAC population's attainment and the recruitment of an Educational Psychologist to work specifically with this group alongside increasing outreach support capacity will help to support this priority area of work.

Whole Systems Funding: We have secured funding from Scottish Government to strengthen our existing early intervention approach to youth offending with a focus on training. The funding will also be used to continue to develop supports and interventions. Within Q3 we continue to hold multi-agency meetings for the ten most vulnerable young people who are coming to the attention of Police Scotland. By taking a holistic approach we identify who is the best person to work with the young person to try and prevent an escalation in their behaviours.

#### **Challenges and Risks**

**Young People with complex Needs:** Children's Services budget continues to remain a significant and ongoing challenge. Some of this is in part as a result of several factors:

- Secure care is a very expensive resource and often children's services have limited input as to whether or not a young person is secured. Therefore the importance of having a multi-agency approach to young people who are at risk of secure is promoted via the Vulnerable Young Person's Protocol.
- Young people who require a high level of specialised care and have severe and complex needs. Whilst there
  is a lack of specialised resources for those young people who require this high level of support across
  Scotland, within Midlothian we have opened two additional houses to accommodate 5 young people. We
  have commissioned two different agencies to provide their package of care and support, this good practice
  model allows the young people to remain within their communities, close to their families and attending
  Saltersgate School. Ongoing work around the transition from school into adult services is ongoing.
- Young people who are 16+ and require somewhere to live the continuing care and aftercare agenda is
  challenging and we have begun discussion with the National Housing Project to look at commissioning a
  contract over the next 3 years which would allow us to better plan and have a clear pathway of what is on
  offer if they chose to remain in continuing care/aftercare.
- Mental Health CAMHS waiting list continues to be a challenge however within Midlothian we are keen to
  work together to identify other alternatives which could support the child/young person. A strategic mental
  health group is about to be established which shall report into the GIRFEC Board. We are keen to ensure
  that we have a good oversight of all the resources available and to capture the scale of need for wellbeing
  and specialised mental health services. We liaise regularly with our colleagues from CAHMS in order to
  address any immediate concerns.

Whilst these 4 work streams are complex and at times difficult to plan for we remain committed to identifying new ways of working to ensure we have the resources in place to meet the many different needs of our children and young people within our communities.

**Continuing Care:** Following the launch of the guidance to support children's services staff meet the Continuing Care requirements, the Care Inspectorate have recently registered Children's Services to provide care to adults. This means that the Family Placement Team will now be registered as a service provider for three service areas, adults, fostering and adoption. In effect, some carers will be dual registered as both adult carers **and** foster carers and governed by the associated legislation and regulation.

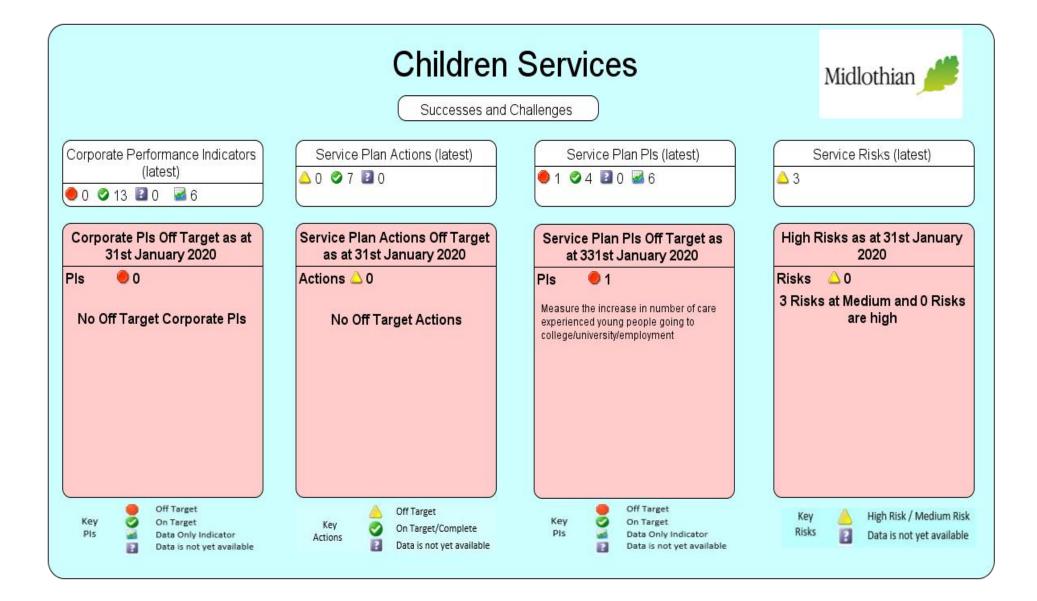
We continue to address the challenge of making sure young people can remain in their care placements until 21. Whilst we fully support this practice it does pose challenges for resources such as our foster carer reserve and residential provision. However, we continue to review this and consider how to be more creative in the use of our existing provision.

**After Care:** Similarly to Continuing Care, the challenges of delivering services to those leaving the care system continue to be significant. We continue to liaise with our own housing department, other local authorities and Scottish Government to identify a model that supports young people who are 16+ however, as a result of their chaotic lifestyles are unable to continue residing with their foster carer, in their residential house or in homeless

accommodation. Whilst legislation through the 2014 Act promotes continuing care the reality of 'after care' is very different. We are looking at various different models.

**Scottish Child Abuse Inquiry:** The most recent Section 21 is a significant piece of work that requires both skilled and knowledgeable staff to undertake this task. The request to identify all foster carers back to the 1930's and analyse the data to identify any allegations made and report on this by the end of January 2020 is challenging. We have requested and been successful in getting an extension until the end of April to complete this large piece of work.

Integrated Children's Services Plan: A new 3 year plan must be ready by March 2020. Work is progressing with our partners on this project however it is a significant piece of work that requires a commitment to engage with service users and communities to deliver a plan that improves outcomes for our children and young people across Midlothian. This coupled with the Joint Children's Services Inspection is creating additional work within the service to ensure we are ready for the inspection with our partners. Staff have been seconded to concentrate solely on these two significant pieces of work.



## **Children's Services PI summary 2019/20**

#### **Making the Best Use of our Resources**

| Duiavitica                          | Indicator   | 2018/<br>19  | Q3<br>2018/<br>19 | Q1<br>2019/<br>20 | Q2<br>2019/<br>20 |              |            | Q3 2019/20                     | 2019/20            |                           | Fooder Date              | Value  |
|-------------------------------------|---|--------------|-------------------|-------------------|-------------------|--------------|------------|--------------------------------|--------------------|---------------------------|--------------------------|--------|
| Priorities                          | Indicator   | Value        | Value             | Value             | Value             | Value        | Statu<br>s | Note                           | Short<br>Tren<br>d | Targ<br>et<br>2019/<br>20 | Feeder Data              | vaiue  |
| 01. Manage<br>budget<br>effectively | Performance<br>against revenue<br>budget            | £15.7<br>22m | £15.6<br>23m      | £15.7<br>53m      | £15.3<br>74m      | £15.4<br>23m |            | <b>Q3 19/20</b> : On<br>Target | •                  | £16.1<br>22m              |                          |        |
| 02. Manage                          | Average number of working days lost due to sickness | 9.32         | 7.62              | 2.08              | 4.30              | 7.82         |            | <b>Q3 19/20</b> : On           | 1                  | 9.00                      | Number of days lost      | 969.5  |
| absence                             | absence<br>(cumulative)                             | 9.32         | 7.02              | 2.00              | 4.50              | 7.02         |            | Target                         |                    | 3.00                      | Number of FTE in service | 123.91 |

#### **Corporate Health**

| Duiovitico                 | Indicator  | 2018/<br>19 | Q3<br>2018/<br>19 | Q1<br>2019/<br>20 | Q2<br>2019/<br>20 |            |            | Q3 2019/20  |                    | Annu<br>al<br>Targ | Feeder Data   | Value |
|----------------------------|--|-------------|-------------------|-------------------|-------------------|------------|------------|---|--------------------|--------------------|---|-------|
| Priorities                 | indicator  | Value       | Value             | Value             | Value             | Value      | Statu<br>s | Note  | Short<br>Tren<br>d | et<br>2019/<br>20  | reeder Data   | value |
| 03. Complete               | % of service priorities on target                                    |             |                   |                   |                   |            |            | <b>Q3 19/20</b> : On  |                    |                    | Number of service & corporate priority actions                              | 7     |
| all service<br>priorities  | / completed, of the total number                                     | 100%        | 100%              | 100%              | 100%              | 100%       |            | Target  |                    | 90%                | Number of<br>service &<br>corporate priority<br>actions on<br>tgt/completed | 7     |
| 04. Process                | % of invoices paid within 30 days of                                 |             |                   |                   |                   |            |            | <b>Q3 19/20</b> : On  |                    |                    | Number received (cumulative)  | 8,380 |
| invoices<br>efficiently    | invoice receipt<br>(cumulative)                                      | 98%         | 99%               | 99%               | 98%               | 98%        |            | Target  | •                  | 95%                | Number paid<br>within 30 days<br>(cumulative)                               | 8,248 |
|                            | % of Service PIs that are on target/                                 |             |                   |                   |                   |            |            | <b>Q3 19/20</b> : Off Target  |                    |                    | Number on tgt/complete  | 10    |
| 05. Improve PI performance | have reached their<br>target. (does not<br>include Corporate<br>Pls) | 80%         | 80%               | 100%              | 90.91<br>%        | 90.91<br>% |            | Plans are in place<br>to address<br>outstanding<br>indicators before<br>year end. | •                  | 90%                | Total number of PI's  | 11    |
| 06. Control risk           | % of high risks that have been reviewed in the                       | 100%        | 100%              | 0%                | 100%              | 100%       |            | Q3 19/20: No high risks identified in   | _                  | 100%               | Number of high risks reviewed in the last quarter                           | 0     |
|                            | last quarter   |             |                   |                   |                   |            |            | Service   |                    |                    | Number of high risks  | 0     |

#### Improving for the Future

| Priorities                      | Indicator .   | 2018/<br>19 | Q3<br>2018/<br>19 | Q1<br>2019/<br>20 | Q2<br>2019/<br>20 |       | Q3 2019/20 |                                |                | Annu al Targe Feeder Data |   | Value |
|---------------------------------|---|-------------|-------------------|-------------------|-------------------|-------|------------|--------------------------------|----------------|---------------------------|---|-------|
|                                 |   | Value       | Value             | Value             | Value             | Value | Statu<br>s | Note                           | Short<br>Trend | 2019/<br>20               |   |       |
| 07. Implement improvement plans | % of internal/external audit actions progressing on target. | 0%          | 100%              | 100%              | 100%              | 100%  |            | <b>Q3 19/20</b> : On<br>Target | _              | 90%                       | Number of<br>internal/external<br>audit actions on<br>target or<br>complete | 2     |

|  |  |  |  |  | Number of internal/external audit actions in progress | 2 |
|--|--|--|--|--|---|---|
|--|--|--|--|--|---|---|

## **Children Services Complaints Indicator Summary**

### Commitment to valuing complaints

| Indicator   | 2018/19 | Q3<br>2018/19 | Q1<br>2019/20 | Q2<br>2019/20 |       | (        | Q3 2019/20                              | Annual<br>Target |
|---|---------|---------------|---------------|---------------|-------|----------|---|------------------|
|   | Value   | Value         | Value         | Value         | Value | Status   | Note                                    | 2019/20          |
| Number of complaints received (quarterly)   | 42      | 29            | 15            | 11            | 9     |          | <b>Q3 19/20:</b> Data Only              |                  |
| Number of complaints closed in the year   | 42      | 28            | 12            | 10            | 8     |          | <b>Q3 19/20:</b> Data Only              |                  |
| Number of complaints upheld (quarterly)   | 6       | 5             | 5             | 1             | 2     |          | <b>Q3 19/20:</b> Data Only              |                  |
| Number of complaints partially upheld (quarterly)   | 18      | 11            | 2             | 2             | 3     |          | <b>Q3 19/20</b> : Data Only             |                  |
| Number of complaints not upheld (quarterly)   | 18      | 12            | 4             | 5             | 3     |          | <b>Q3 19/20:</b> Data Only              |                  |
| Average time in working days to respond to complaints at stage 1                                  | 4       | 3.5           | 5             | 2.5           | 2     |          | <b>Q3 19/20</b> : On Target             | 5                |
| Average time in working days to respond to complaints at stage 2                                  | 15.36   | 15.13         | 16.86         | 6             | 10.33 |          | <b>Q3 19/20</b> : On Target             | 20               |
| Average time in working days for a full response for escalated complaints                         | 17.94   | 18.55         | 13.25         | 20.71         | 16.5  |          | <b>Q3 19/20</b> : On Target             | 20               |
| Percentage of complaints at stage 1 complete within 5 working days                                | 75%     | 100%          | 100%          | 100%          | 100%  | <b>②</b> | <b>Q3 19/20</b> : On Target             | 95%              |
| Percentage of complaints at stage 2 complete within 20 working days                               | 77.27%  | 100%          | 71.43%        | 100%          | 100%  | <b>②</b> | <b>Q3 19/20</b> : On Target             | 95%              |
| Percentage of complaints escalated and complete within 20 working days                            | 62.5%   | 81.82%        | 100%          | 71.43%        | 100%  | <b>②</b> | <b>Q3 19/20</b> : On Target             | 95%              |
| Number of complaints where an extension to the 5 or 20 day target has been authorised (quarterly) | 5       | 3             | 0             | 1             | 0     | 27       | Q3 19/20: No extensions required in Q3. |                  |

## **Children's Services Action report 2019/20**



#### 01. All care experienced children and young people are being provided with quality services

| Code     | Action  | Due Date    | Icon     | Progress | Comment & Planned Improvement Action  |
|----------|---|-------------|----------|----------|---|
| CS.P.1.1 | To ensure that we communicate the role as corporate parents to CPP, Councillors and partners  | 31-Mar-2020 | <b>②</b> | 100%     | Q3 19/20: On Target A new 3-year plan has been developed to measure the number of corporate events and training sessions rolled out over the next 3 years which shall promote the role of Corporate Parent. Champions board meeting biannually and Corporate parenting plan out for consultation. Ongoing training and development plans to be developed.                     |
| CS.P.1.2 | Implement alternative care arrangements for those young people who are at risk of secure care | 31-Mar-2020 |          | 75%      | Q3 19/20: On Target Staff development day in Q4 will focus on strengthening policy and practice. An audit of Children at risk of secure using the 5 Journeys approach. Additional practitioners and youth workers will help to develop sustainability. Children's Service are identifying potential plots where we could build whilst also considering other vacant premises. |

#### 02. Inequalities in learning outcomes have reduced

| Code     | Action  | Due Date    | Icon | Progress | Comment & Planned Improvement Action  |
|----------|---|-------------|------|----------|---|
| CS.P.2.1 | Improve educational outcomes of our looked after children (LAC/LAAC & Kinship) through joint work with Education                | 31-Mar-2020 |      |          | Q3 19/20: On Target Information from insight looking at CEYP (Care Experienced Young People) is currently being analysed and an individual SSR (Statistical Summary Report) will be produced for CEYP for the first time this year allowing services to analyse results from across the School estate. Appointed Educational Psychologist to work with LAC and extended LAC reviewing officer for a further year. |
| CS.P.2.2 | Develop a strategy that supports care experience young people into further education and supporting transitions into adulthood. | 31-Mar-2020 |      | 75%      | Q3 19/20: On Target This is linked to Continuing Care and after care approaches which are currently being developed. Continuing care guidance was launched in November 2019.  |

#### 03. Children and young people are supported to be Healthy, happy and reach their potential

| Code     | Action  | Due Date    | Icon | Progress | Comment & Planned Improvement Action  |
|----------|---|-------------|------|----------|---|
| CS.P.3.1 | Improve early intervention actions for Children & Young people accessing support for Mental Health issues | 31-Mar-2020 |      | 75%      | Q3 19/20: On Target This is linked to the dedicated Mental Health and Wellbeing Group and 100-day challenge recommendations. Test of Change is focusing on supporting the development of Trauma informed schools. |
| CS.P.3.2 | Working in partnership increase early intervention activities for Children 0-11                           | 31-Mar-2020 |      | 75%      | Q3 19/20: On Target This is linked to other developments such as: Future of Hawthorn - LAC attainment - Team around the child development - 5 Journeys approach - Expansion of Women's supper hub                 |

#### 04. Disability

| Code     | Action  | Due Date    | Icon | Progress | Comment & Planned Improvement Action  |
|----------|---|-------------|------|----------|---|
| CS.P.4.1 | Establish a transition policy for children and young people who have severe and complex needs | 31-Mar-2020 |      | 75%      | Q3 19/20: On Target Children service, education and adult services meeting to gather data and analyse finding to ensure we have a provision/service for young people who have severe and complex needs post 16. Policy in place, looking to review going forward. A care home has been reconfigured to support Children with complex needs. |

## **Children's Services PI Report 2019/20**



#### 01. All care experienced children and young people are being provided with quality services

| PI Code   | PI   | 2018/19 | Q3<br>2018/19 | Q1<br>2019/20 | Q2<br>2019/20 |       |          | Q3 20      | 019/20                      | Annual         | Benchmark   |
|-----------|--|---------|---------------|---------------|---------------|-------|----------|------------|-----------------------------|----------------|-------------|
| Ficode    | FI   | Value   | Value         | Value         | Value         | Value | Status   | Short Note |                             | Target 2019/20 | Benefillark |
| CS.P.1.1a | Provide corporate parenting training events  | N/A     | N/A           | 1             | 2             | 3     | <b>②</b> |            | <b>Q3 19/20</b> : On Target | 4              |             |
| CS.P.1.1b | Ensure ongoing<br>scrutiny of Life<br>Changes Trust Plan<br>and anything off target<br>is reported to<br>GIRFEMC | 100%    | 75%           | 25%           | 50%           | 75%   |          |            | <b>Q3 19/20</b> : On Target | 100%           |             |
| CS.P.1.2a | Monitor the number of<br>Young People issued<br>with a Movement<br>Restriction Order<br>Target                   | 1       | 1             | 1             | 1             | 1     |          | -          | <b>Q3 19/20</b> : On Target | 2              |             |
| CS.P.1.2b | Monitor the number of young people in secure care over the year  | 1       | 1             | 1             | 1             | 1     |          | -          | <b>Q3 19/20</b> : On Target |                |             |

#### 02. Inequalities in learning outcomes have reduced

| DI Codo   | DI   |      |       |       |       |       |        | Annual         | Danahmark   |                |           |
|-----------|--|------|-------|-------|-------|-------|--------|----------------|---|----------------|-----------|
| PI Code   | ode PI —   |      | Value | Value | Value | Value | Status | Short<br>Trend | Note  | Target 2019/20 | Benchmark |
| CS.P.2.1d | CEYP exclusion rate<br>(per 1,000) over the<br>school year | 7.3% | 6.25% | 7.4%  | 7.2%  | 8.26% |        | •              | Q3 19/20: Data only<br>Information from SEEMIS shows<br>8.26% of exclusion incidents in the<br>19/20 School year were CEYP. |                |           |

| DI Codo   | PI  | 2018/19 | Q3<br>2018/19 | Q1<br>2019/20 | Q2<br>2019/20 |       |        | Q3 20          | 019/20   | Annual            | Benchmark  |
|-----------|---|---------|---------------|---------------|---------------|-------|--------|----------------|--|-------------------|------------|
| PI Code   | PI  | Value   | Value         | Value         | Value         | Value | Status | Short<br>Trend | Note   | Target<br>2019/20 | Denominark |
| CS.P.2.1a | Average tariff score<br>each Care Experienced<br>Young Person (CEYP)<br>gains                           | 169.4   | 169.4         | 169.4         | 185.3         | 185.3 |        |                | Q3 19/20: Data Only<br>S4 average - 111.4<br>S5 average - 228.8<br>S6 average - 549.4  |                   |            |
| CS.P.2.1b | Measure number of CEYP continuing into 5th & 6th year   | 13      | 13            | N/A           | 14            | 14    |        | -              | Q3 19/20: Data Only<br>Information from School Roll<br>shows 14 CEYP continuing into S5<br>& S6.   |                   |            |
| CS.P.2.1c | Reduce the number of CEYP are on part time timetables   | 13      | 13            | N/A           | 4             | 4     |        | -              | Q3 19/20: Data Only<br>Information from School roll shows<br>4 CEYP on part-time timetables in<br>2019/20.   |                   |            |
| CS.P.2.2a | Reduction of care experienced young people going into homeless accommodation                            | 27      | N/A           | N/A           | N/A           | N/A   |        | -              | <b>Q3 19/20</b> : Annual Data  |                   |            |
| CS.P.2.2b | Measure the increase in number of care experienced young people going to college/university/empl oyment | 72.78   | 76.92         | 72.78         | 72.78         | 72.78 |        | _              | Q3 19/20: Off Target Baseline data shows 72.28% of Care Experienced Young School leavers were in a positive destination in 17/18. Update information is available in Q4. Virtual comparator of 82.72 added as Target for year. | 82.72             |            |

#### 03. Children and young people are supported to be Healthy, happy and reach their potential

| PI Code   | PI  | 2018/19 | Q3<br>2018/19 | Q1<br>2019/20 | Q2<br>2019/20 |       |             | Annual         | Danaharada  |                |           |
|-----------|---|---------|---------------|---------------|---------------|-------|-------------|----------------|---|----------------|-----------|
|           |   | Value   | Value         | Value         | Value         | Value | Status      | Short<br>Trend | Note  | Target 2019/20 | Benchmark |
| CS.P.3.1a | Working in partnership<br>to increase participation<br>of children, young<br>people, parents/carers<br>and families in Mental |         | N/A           | 25%           | 50%           | 75%   | <b>&gt;</b> | _              | Q3 19/20: On Target The main objective of the test of change is that, by December 2021, "ten local primary schools will have been supported to become trauma informed communities able to |                |           |

| PI Code | PI  | 2018/19 | Q3<br>2018/19 | Q1<br>2019/20 | Q2<br>2019/20 |       |        | Annual         | Dan ahasa ada   |                |           |
|---------|---|---------|---------------|---------------|---------------|-------|--------|----------------|---|----------------|-----------|
|         |   | Value   | Value         | Value         | Value         | Value | Status | Short<br>Trend | Note  | Target 2019/20 | Benchmark |
|         | Health programme<br>developed in Midlothian |         |               |               |               |       |        |                | support positive mental health and wellbeing in Midlothian's children and young people". This test of change involves a three-pronged trauma-informed approach in primary schools, namely support to staff, families and the communities. |                |           |

## **Children's Services Service Risks**



| Code & Title   | Risk Identification   | Risk Control Measure  | Risk<br>Evaluat<br>ion | Related Action  | Related action latest note  | Current Risk Matrix | Risk Score |
|--|---|---|------------------------|---|---|---------------------|------------|
| C.RR.01 – 23 GIRFEC<br>Children & Young<br>People's (Scotland)<br>Act 2014 | Lack of suitable accommodation for those 16+ who are unable to reside with previous foster carers, or in residential houses due their chaotic lifestyle choices. Financial impact upon children's services budget is significant. | Working with Midlothian housing and homeless depts. To consider alternative housing options. Liaising with other LA's to try and identify new ways of working and meeting the demands and needs of this group of young people.  |                        | Looking at alternative forms of accommodation for 16-21 year olds who often don't engage well with services.  | Q1 19/20: This is an ongoing piece of work that requires support across the council and beyond to ensure we are all meeting our responsibility in relation to corporate parenting | Impact              | 12         |
| C.RR.01-09 RESOURCES - High costs of external accommodation                | The risk relates to the high costs incurred as a result of using external residential or educational placements or external fostering agencies. High risk group are those children and young people with severe and complex needs | 01 - Head of Service is the Chair of MARG -tighter control over referrals and robust scrutiny of all placements. 02 - Ongoing recruitment campaign to recruit new foster carers, respite carers, adopters etc to try and meet the new demands being made upon the service Commission services to provide care and support in houses owned by Midlothian Council |                        | Progress alternatives to External residential accommodation. Ensure joined up working between services ie health, education and children's services to ensure we offer creative local options of support. | Q1 19/20: Liaising with education and adult services around how we better meet the needs of those young people who have severe and complex needs aged 16-21.                      | Impact              | 9          |
| C.RR.01-10 Mental<br>Health  | CAMHS waiting list<br>continues to grow therefore<br>we require alternative<br>solutions which offer support<br>to children and young<br>people at an earlier stage   | 5 year funding for the Early<br>Action Group for Mental<br>Health which is working with<br>children and young people<br>to consider tests of change<br>which will support those with<br>mental health at an earlier<br>point of contact   |                        | Big Lottery Funding bid<br>secured. Working with<br>health, education,<br>children's services,<br>voluntary sector & young<br>people to see what works<br>and build on this                               | Q1 19/20: 100 day challenge now complete and test of change identified which have worked and can be rolled out to other parts of the service/community                            | Impact              | 9          |

# **Local Government Benchmarking Framework Children's Services**



### **Children's Services**

| Code  | Title   | 2010/<br>11<br>Value | 2011/<br>12<br>Value | 2012/<br>13<br>Value | 2013/<br>14<br>Value | 2014/<br>15<br>Value | 2015/<br>16<br>Value | 2016/<br>17<br>Value | 2017/<br>18<br>Value | 2018/<br>19<br>Value | External Comparison  |
|-------|---|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|--|
| CHN8a | Corporate Indicator - The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week (LGBF) |                      |                      | £2,987.              | £2,621.              |                      | £3,074.              |                      |                      | N/A                  | 17/18 Rank 22 (Third Quartile)<br>16/17 Rank 8 (Top Quartile)<br>15/16 Rank 10 (Second Quartile)<br>14/15 Rank 1 (TOP Quartile)          |
| CHN8b | Corporate Indicator - The Gross Cost of "Children<br>Looked After" in a Community Setting per Child per<br>Week (LGBF)  | £286.59              | £358.28              | £292.72              | £266.94              | £329.68              | £333.16              | £333.33              | £339.71              | N/A                  | 17/18 Rank 21 (Third Quartile)<br>16/17 Rank 19 (Third Quartile)<br>15/16 Rank 21 (Third Quartile)<br>14/15 Rank 23 (Third Quartile)     |
| CHN9  | Balance of Care for looked after children: % of children being looked after in the Community (LGBF)                     | 88.41%               | 87.32%               | 91.25%               | 91.91%               | 87.45%               | 90%                  | 89.19%               | 90.99%               | N/A                  | 17/18 Rank 10 (Second Quartile)<br>16/17 Rank 15 (Second Quartile)<br>15/16 Rank 15 (Second Quartile)<br>14/15 Rank 20 (Third Quartile)  |
| CHN22 | Percentage of child protection re-registrations within 18 months  | New for              | 2012/13              | 18%                  | 14%                  | 11%                  | 14%                  | 8%                   | 7%                   | N/A                  | 17/18 Rank 20 (Third Quartile)<br>16/17 Rank 23 (Third Quartile)<br>15/16 Rank 29 (Bottom Quartile).<br>14/15 Rank 28 (Bottom Quartile). |
| CHN23 | Percentage LAC with more than 1 placement in the last year (Aug-July)   | New for 2011/12      | 21.74%               | 20.2%                | 18.45%               | 24.71%               | 14.8%                | 26.25%               | 26.18%               | N/A                  | 17/18 Rank 22 (Third Quartile).<br>16/17 Rank 25 (Bottom Quartile).<br>15/16 Rank 4 (Top Quartile).<br>14/15 Rank 20 (Third Quartile).   |