

# Estate Walkabout Report

February 2020

Dalkeith

In Attendance:

Midlothian Council   Robert Docherty   - Housing Officer

Hazel Thomson   - Tenant Participation Officer

## Residents: 1

This walkabout took place on Wednesday 19 February 2020. This walkabout was advertised on the council's website and social networking pages. Posters were displayed in the local area on lampposts, library and flyers were sent to local tenants.

One resident outlined their complaints to council staff on the walkabout and was advised what action they can take regards their housing concern. Housing Officer will have to check further details and will deal with complaint if this is council land.

We met outside Elmfield Park and we decided to cover Elmfield Park, Allan Terrace and Gibraltar Court on this estate walkabout.

## Elmfield Park

The start of this street had a pot hole in the middle of the road otherwise on day of walkabout there was no other faults and all public areas were well maintained.

## Action: Reported to Contact Centre



## Allan Terrace

Properties in Allen Terrace which have shared drying greens at the back all have considerable amount of dog fouling and rubbish lying about in this shared area. There was also dumped items at main front door at another block of flats. One of the street lights was faulty on this stretch of road. Three properties in Allen Terrace had messy gardens and two of these properties also had large amounts of household rubbish in back garden area. There was a pot hole on the road.

Action: Reported to Contact Centre all issues and Housing Officer will follow up council tenants messy gardens complaints.



### Gibraltar Court

The street and road area were well maintained on the day of walkabout and no issues had been raised by residents prior to walkabout.

Surrounding area near lane going to back of old Dalkeith High School had signs of fly tipping with many household items been dumped in this area.

**Action: Reported to Contact Centre**

**The next walkabout is on Wednesday 18 March in Loanhead.**