

Estate Walkabout Report

January 2020

Newtongrange

In Attendance:

Midlothian Council Sandra Muir - Housing Officer

Hazel Thomson - Tenant Participation Officer

Residents: 7

This walkabout took place on Wednesday 22 January 2020. This walkabout was advertised on the council's website and social networking pages. Posters were displayed in the local area on lampposts, library and flyers were sent to local tenants.

Two residents outlined their complaints to council staff in attendance at the beginning of the walkabout. One resident had sent in a text earlier and we inspected the area of their concern and have forwarded this matter to that department.

The group met outside Suttieslea Terrace and we decided to cover all immediate streets in this estate area on day of walkabout.

Suttieslea Terrace

The street and road area were well maintained on day of walkabout but at back of this row of houses on open area there were items that had been dumped including wooden door and general household items. All residents on the walkabout remarked about the wooded area on Suttleslea estate which is locally known as Bryan's wood as a concern with the amount of general rubbish discarded with locals using this route as a shortcut to local school and not having any bins.

Action: Reported to Contact Centre this issue



Suttieslea Crescent

One of the residents on walkabout highlighted a complaint to the Housing Officer concerning the meter on stairwell at the flats on this street. One household had a messy garden in this street and housing section were already dealing with this concern. There is a small parking area on this street and a couple of residents had complained that over last few years there is a problem with a blocked drain which affects houses also in Suttielea Walk and can produce a bad odour depending on weather conditions.

Action: Reported to Contact Centre drain issue and also explained has been an issue over a few years for residents, Housing Officer will deal with other concerns.



Suttielea Place

One of the residents on walkabout mentioned there had been a brown bin left in this street for a few months and had never been reclaimed. A lamppost in this street was faulty and needs repaired. A resident had expressed concerns about pavements and having difficulty using lowered pavement with vehicles regularly parking at side of area which makes it difficult to access in a wheelchair. One household had a messy garden in this street.

On day of this walkabout there was no major concerns regarding potholes or signs of dog fouling in this estate. There was two grit bins which needed restocked in middle of estate and residents asked that walkway running at side of estate could benefit from a grit bin and dog walkers often use this path all year round. One of the trees in centre of estate was overgrown.

Action Reported to Contact Centre all issues and Housing Officer took a note to contact Council tenant regarding garden.

The next walkabout is on Wednesday 19 February in Dalkeith