

## 01. Progress in delivery of strategic outcomes

**Our Vision: All children, young people, adults and families in Midlothian are supported to be the best they can be. This is achieved through a nurturing, respectful and collaborative approach that promotes wellbeing, equity and inclusion.**

Whilst this report refers to Q4 reporting it also summarises the events that have taken place over the past year. This has been a year like no other with a global pandemic impacting on everyone of us and our services. Home working became the default position for many staff in order to try and reduce the risk of spreading the virus. Having endured two lock downs since March 2020 where schools, shops and hospitality outlets were closed down, our services had to adapt to the increased level of risk for some people within our communities.

Communities and lifelong learning very quickly began to divert resources to supporting communities via the resilience work, ensuring that those within our communities who were shielding or self-isolating were able to access food and receive their prescriptions. In addition given the impact of school closure and remote working for some young people, there was a big push to support those who were unable to access college, university or work placements. Work began around how they continued to engage with those most vulnerable and at highest risk of reaching a negative destination. As the year progressed there has been significant investment to ensure that those young people are prioritised as we begin to emerge from the latest round of restrictions.

Within children's services they immediately agreed a rota for staff to be in the building as working from home was not a viable option when trying to assess and offer reassurance that children, young people and families are safe. This year has been a challenge as home visits had to continue where safe to do so and with appropriate PPE, and it is fair to say that this has caused a lot of angst and worry amongst staff and the requirement for senior managers to be around to offer additional support. This said most activities such as case conferences, reviews, children's hearings and planning meetings have all continued using digital devices, thus we have ensured that children's future planning has not been paused as a result of the pandemic.

Within Children's Services and Communities and Lifelong Learning we have continued to adapt and respond to the challenges of COVID-19. The vast majority of tasks undertaken by children's service staff have remained similar to pre-COVID times with the safety and protection of children and young people placed at the fore front of everything we do. Despite the challenges posed by COVID-19, Children's Services have continued to show improvement throughout 2020.

Communities and Lifelong Learning have continued to offer support to adults and families who required additional support and also offered one to one sessions with young people who were unable to attend school or college but were in need of additional input. In addition the volume of grants that have been on offer to young people and adults to support them into further training or employment has taken up a significant amount of time.

People and Partnerships directorate which included all partners education, children's services and CLL have continued to work together and share resources during school closures to ensure all vulnerable families were supported. A directorate wide vulnerable children's overview group was established which maintained an overview of children returning to in school learning with a view to responding at an early stage to any challenges or issues that arise as a result.

### **The Promise/UNCRC**

There is ongoing planning to take forward the recommendations set out in The Promise and the UNCRC legislation. These changes remain key drivers and Midlothian is represented at relevant national and local strategic groups. The directorate conference in February included a moving session on the Promise. This showed immediate impact with school staff contacting care experienced young person to share memories of their role in his life.

### **National Child Protection Guidance**

The new National Child Protection Guidance is due to be implemented by all Local Authorities from May 2021. The new child protection minimum data set reflects timescales set within the new guidance. Midlothian has now started reporting against the new data set and progress will continue to be monitored by the Performance and Quality Sub Group of the Public Protection Committee.

## **Equity and Inclusion**

The new Equity and Inclusion GIRFEC subgroup is now established and partners have been confirmed for the group. The group have invested time in developing a new vision which has now been adopted as the Directorate wide vision *All children, young people, adults and communities in Midlothian are supported to be the best they can be. This will be achieved through a nurturing, respectful and collaborative approach that promotes wellbeing, equity, inclusion and lifelong learning.* This vision and approach were shared at the first Directorate wide conference in February and will remain a focus of the future conferences.

The draft plan for 2021/2022 will be presented to the GIRFEC board in May and focuses on 6 themes: the development of an equity and inclusion strategy; a review of Additional Support needs; attendance and engagement in education; nurture; poverty and attainment and family learning.

## **Reducing Poverty**

The income maximisation project remains in its one year pilot phase with a remit to work with parents of children who are on the child protection register and those looked after at home. The first evaluation of the work achieved highlights that between October 2020 to the end of March 2021, 30 referrals were received which led to 18 direct contacts with parents. Outcomes of these referrals have evidenced an encouraging start with an evidenced service user financial gain of £29,877.18. A number of parents were also signposted onto other services for additional support i.e. fuel poverty, employment etc.

This offer has been successful in making financial gains for those who are able to access the support. Due to capacity we have not been able to extend this support to families at Hawthorn Family Learning Centre, as was originally intended. However Hawthorn continues to support families with food hampers, home cooked meals and vouchers.

## **Mental Health**

There are a range of strategic groups in place to review and develop the local supports for mental Health. The Mental Health strategic group is now established and developing a plan for 2021/2022. MEAP planning is progressing to explore new tests of change to address early action and the Community Mental Health Fund has now reviewed further applications to support new initiatives for this financial year.

Updates are shared via the GIRFEC Board and operational manager meetings.

## **Family Group Decision Making**

During the period October 2019 – April 2021, the service managed 87 referrals which is comparable with the more established and larger Family Group Decision Making services across Scotland. Since October 2020 – April 2021, the service has already received 42 referrals, 14 meetings have been held and an additional 8 plans created. 6 referrals remain in progress. There is evidence of improved outcomes with children not being placed in local authority care or returning to families. New processes have allowed the team to proactively seek referrals for pre-birth or ICPC for children under 5.

Given the success of the project we have agreed that Family Group Decision Making service will be part of our core business going forward. We are currently negotiating the composition of the service. While the project was originally attached to the Family Placement Team, it is more appropriate the services sit within the auspices of early intervention going forward.

## **Kinship Care**

Local kinship carers have long been regarded as crucial to caring for our children and are viewed as a valued and respected group. We have noted an increase in the number of kinship placements made over the past year and believe this is due, in part, to the ongoing success of the Family Group Decision Making service. While this growth area is to be welcomed we do acknowledge that our current kinship resources are directed towards the assessment and care planning demands of kinship care. As a consequence, there is little time to provide early interventions and supports within the wider community. Our proposal is that we align early intervention and engagement with kinship care alongside the Family Group Decision Making Service

## **National Housing Project**

The National Housing Project was officially launched in Midlothian on 1 July 2020. Between this date and 30th September 2020, 10 young people were successful in gaining a place on the project. The young people are all care experienced and come from a range of placement/care backgrounds. A steering group was established with representation from: National Housing Project; Children's Services; Residential Services; Police Scotland; Housing Services; NHS Lothian; Community and Lifelong Learning; Skills Development Scotland and the 3rd sector (Gorebridge Community Cares). As part of the initial stages of the project, an updated housing nomination document was developed and as a consequence, Housing Services have committed 6 properties per cohort. Meetings have been organised with the 3 Housing Associations who have indicated an interest in supporting the project.

An official press release was issued on 28 October 2020 which received significant press and social media interest.

## **5-12 Residential provision**

Children's services have seen a marked reduction in children and young people being placed externally. However, our recent data suggests that there is a real change in the age and profile of the few children who have been placed externally, mainly due to the level of distress and trauma these children aged 5-10 present. Some small children are unable to cope with the intimacy which is part of family living and can only cope with residential provision at that point in their lives.

Children's Services were fortunate that the Elected Members agreed funding for a local therapeutic environment for a small number of children to help them heal and recover from their previous experiences and in doing so be able to be reintroduced into family living. A project board and plan has now been established and a property purchased. A Working groups is under way and in consultation with the care inspectorate and care experienced young people they will develop a brief for the amendments to the home.

## **CLL**

The Communities, Lifelong learning and Employability Service (CLLE) have been supporting communities in partnership with the Red Cross to provide support with prescription delivery and shopping. The team have been a key partner in the delivery of the vouchers for the Midlothian Food and Key Essential Fund delivering 4613 vouchers and fuel support. The team have continued to deliver on their responsibility to support all age groups to build skills for learning life and work. The learning offer has been blended online and face to face in small groups or gate visit when permitted. We have supported vulnerable individuals throughout the last three months specifically young people, families seeking employment and those accessing support through our literacy, numeracy and ESOL Service. Our family learning offer has been recognised as having significant impact on participants by Education Scotland. CLL has provided one to one support to 473 adults and young people over the course of the last year in a variety of settings e.g. gate visits. Although our overall engagement with local people through face to face contact has significantly reduced we are now setting engagement recovery targets as part of our revised offer.

Significant funding (over £1.5 million) has been secured for employability programmes including: Foundation Apprenticeships, No One Left Behind, Modern Apprenticeships, third sector Kickstart partnership, Parental Employability Support and the young persons guarantee. School Leaver Destination figures published in Feb 2021 was encouraging at 94.7% and ninth across Scotland despite challenging circumstances.

We have now entered into the strategic planning phase to deliver on the new CLD partnership plan for 21/24 which will be presented to council and the community planning partnership in Sept 2021. This will cover the joined up learning and communities offer, staff development needs and identify unmet need and ensure provision is adequate and efficient to meet our statutory duties as per the Education Act (1980).

## **02. Challenges and Risks**

### **Impact of Covid-19**

Whilst children's services continue to operate a rota for staff being in the office and working from home, the impact of staff not being physically around their peers and having access to their line manager as easily as they did pre-COVID continues to have an impact on staff morale, well-being and practice. We need to ensure that we are taking cognisance of National guidance and updating our risk assessments accordingly. Opportunities for mindfulness and relaxation for all workers need to continue to be in place.

Over the coming months as we move out of COVID we also need to be in a position to respond to the presenting needs of our most vulnerable families. The impact of poverty on families cannot be underestimated and therefore we need to ensure that readily accessible support is available to those who need it. The work being prioritised and progressed within all sub group activity will continue to highlight these areas throughout the 2021/22 reporting period.

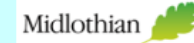
Additional issues around children and young people having access to early mental health support is an area of work being prioritised.

The CLD strategic plan will address recovery participation targets and challenges in order to build skills for learning, life and work including access to face to face localised free delivery spaces. Whilst securing funding for employability programmes is viewed as a success it presents an ongoing challenge in relation to reporting requirements, building and management capacity, temporary staff complement and increased expectations from stakeholders and participants this will be a long term employability offer.

### **Instrumental Music Service**

Staff have worked creatively to adapt the service to offer remote learning. Whilst this has proven to be very challenging the service has continued to teach pupils. Going forward we require a service that is both modern and builds on the learning from our different approach during Covid. The service also has to meet the ambitious financial targets set previously which continues to be a significant challenge moving forward.

# Childrens Services, Partnerships and Communities



## Successes and Challenges

### Corporate Performance Indicators (latest)

● 5 ✓ 7 ? 1 📄 6

### Service Plan Actions (latest)

● 5 ✓ 18 ? 0

### Service Plan PIs (latest)

● 2 ✓ 5 ? 0 📄 25

### Service Risks (latest)

▲ 4

### Corporate PIs Off Target

PIs ● 5

% of service priority Actions on target / completed, of the total number

Average time in working days for a full response for escalated complaints

Percentage of complaints at stage 1 complete within 5 working days

Percentage of complaints at stage 2 complete within 20 working days

Percentage of complaints escalated and complete within 20 working days

### Service Plan Actions Off Target

Actions ● 5

STEM CLL will continue to support STEM activities including, Midlothian Science Zone Graduate apprenticeship, teacher STEM work experience placements, STEM ambassadors and P7 inspiration programme

Evidence further implementation of the Safe & Together model across children's services

Draft Key principles for child protection case conferences using the Safe & Together Approach

Support learning and development opportunities in the community for people from underrepresented groups

Develop new learning activities to respond to the challenges of community empowerment, community cohesion, peer support and new planning legislation

### Service Plan PIs Off Target

PIs ● 2

What percentage of children de-registered had a FGDM

What percentage of children placed on a CSO at home had FGDM

### High Risks

Risks ▲ 0

**There are 4 Medium Risks and no High Risks**

Key  
PIs

- Off Target
- ✓ On Target
- 📄 Data Only
- ? Data Not Yet Available

Key  
Actions

- ⊗ Off Target
- ✓ On Target/Complete
- ? Data Not Yet Available

Key  
PIs

- Off Target
- ✓ On Target
- 📄 Data Only
- ? Data Not Yet Available

Key  
Risks

- ▲ High Risk/Medium Risk
- ? Data Not Yet Available

# Childrens Services, Partnership and Communities PI summary

## 01. Manage budget effectively

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
01. Manage budget effectively	Performance against revenue budget	£15.139m		£19.402m	£19.527m	N/A		<b>20/21: Data not available</b>				

## 02. Manage stress and absence

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
02. Manage stress and absence	Average number of working days lost due to sickness absence (cumulative)	11.02	1.08	2.75	5.15	6.11		<b>20/21: On Target</b>		9.00	Number of days lost	1,298.71
											Number of FTE in service	212.69

## 03. Complete all service priorities

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
03. Complete all service priorities	% of service priority Actions on target / completed, of the total number	100%		73.91%	78.26%		<b>20/21: Off Target</b> Actions off target have been impacted by Covid and staff being directed to community resilience response.		90%		Number of service & corporate priority actions	23
											Number of service & corporate priority actions on tgt/completed	18

## 04. Process invoices efficiently

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Feeder Data	Value
		Value	Value	Value	Value	Value	Status	Note	Short Trend			
04. Process invoices efficiently	% of invoices paid within 30 days of invoice receipt (cumulative)	98%	99%	99%	98%	98%		<b>20/21: On Target</b>		95%	Number received (cumulative)	13,950
											Number paid within 30 days (cumulative)	13,626

### 05. Improve PI performance

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21			Annual Target 2020/21	Feeder Data	Value	
		Value	Value	Value	Value	Value	Status	Note				Short Trend
05. Improve PI performance	% of Service PIs that are on target/ have reached their target. (does not include Corporate PIs)	100%		100%		93.75 %		20/21: On Target Two PIs off target are linked to FGDM which families can opt out of.		90%	Number on tgt/complete or Data Only	30
											Total number of PI's	32

### 06. Control Risk

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21			Annual Target 2020/21	Feeder Data	Value	
		Value	Value	Value	Value	Value	Status	Note				Short Trend
06. Control Risk	% of high risks that have been reviewed in the last quarter	100%		100%		100%		20/21: There are no high risks identified.		100%	Number of high risks reviewed in the last quarter	0
											Number of high risks	0

### 07. Implement Improvement Plans

Priorities	Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21			Annual Target 2020/21	Feeder Data	Value	
		Value	Value	Value	Value	Value	Status	Note				Short Trend
07. Implement Improvement Plans	% of internal/external audit actions progressing on target or complete this quarter.	100%		100%		100%		20/21: On Target		90%	Number of internal/external audit actions on target or complete	2
											Number of internal/external audit actions	2

# Children's Services, Partnership and Communities Complaints Indicator Summary

## Commitment to valuing Complaints

Indicator	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	Q4 2020/21	2020/21				Annual Target 2020/21
	Value	Value	Value	Value	Value	Value	Status	Note	Short Trend	
Number of complaints received (quarterly)	43	1	7	7	7	22		20/21: Data only		
Number of complaints closed in the year	42	1	7	6	6	22		20/21: Data Only		
Number of complaints upheld (quarterly)	10	0	3	1	0	4		20/21: Data Only		
Number of complaints partially upheld (quarterly)	11	0	0	0	3	3		20/21: Data Only		
Number of complaints not upheld (quarterly)	19	1	4	5	3	15		20/21: Data Only		
Average time in working days to respond to complaints at stage 1	5	1	2.5	3	4.5	3		20/21: On Target		5
Average time in working days to respond to complaints at stage 2	18.69	0	20	21	19.5	17.9		20/21: On Target		20
Average time in working days for a full response for escalated complaints	20.89	0	25.67	16.33	16	33.5		20/21: Off Target There were 2 Escalated Calls, neither were completed within the 20 days.		20
Percentage of complaints at stage 1 complete within 5 working days	71.43 %	100%	100%	100%	50%	83.3%		20/21: Off Target 5 out of 6 Stage 1 Complaints were completed within 5 working days.		95%
Percentage of complaints at stage 2 complete within 20 working days	75%	0%	100%	50%	100%	92.9%		20/21: Off Target 13 out of 14 Stage 2 Complaints were completed within the 20 days.		95%
Percentage of complaints escalated and complete within 20 working days	78.95 %	0%	66.67 %	100%	50%	0%		20/21: Off Target None of the Escalated complaints were complete within the 20 working days.		95%
Number of complaints where an extension to the 5 or 20 day target has been authorised (quarterly)	5	0	0	1	1	3		20/21: Data Only		

# Children's Services, Partnership and Communities Action report



## 01. Increase the proportion of C & YP who feel safe in their homes, communities, school and online

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.1.2	Develop a pathway with alternative models of care for those CEYP who are entitled to aftercare	31-Mar-2021		100%	<b>20/21:</b> Complete National Housing Project was launched on 1 July 2020 in Midlothian. The 1st cohort of young people to enter the project has been identified.


## 02. Increase support for children and young people affected by domestic abuse, parental alcohol or drug misuse

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.2.1	Evidence further implementation of the Safe & Together model across children's services	31-Mar-2021		80%	<b>20/21:</b> Off Target Over the past year we have delivered 9 'Domestic Abuse: Revised Approaches in Midlothian' briefings to 125 people across the council and are training a further 19 workers in the Safe and Together core principles. 9 managers are also completing the supervisory training. This training will continue to be available for all staff and is due to be rolled out to CLL  Our second annual audit is now due to be completed which will evidence any positive impact of the Safe and Together core principles.
CSPC.P.2.2	Draft Key principles for child protection case conferences using the Safe & Together Approach	31-Mar-2021		60%	<b>20/21:</b> Off Target Impact of Covid-19 has led to some delays. Action will be carried over to 2021/22


## 03. Reduce the number of children and young people living in households affected by Poverty

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.3.1	Offer income assessment and support to families impacted by Poverty.	31-Mar-2021		100%	<b>20/21:</b> Complete The final evaluation identified savings of £29,877.18 from service users who were not accessing all their entitled benefits. There were 30 referrals over the year with 18 direct contacts. This pilot has highlighted





Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
					the success of the income maximisation officer and we shall consider rolling this out further in the coming year.
CSPC.P.3.2	Introduce supper club at HFLC with a focus on budget meals and linking families with budgeting support.	31-Mar-2021		100%	<b>20/21:</b> Complete Whilst the supper club was not held due to Covid, HFLC did provide food vouchers, food hampers and home cooked meals to families with the recipe included to support food insecurity which ensured that families were offered an alternative support.



#### 04. Increase the numbers of children and young people receiving timely and effective support

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.4.1	All children (under the age of 5) to be considered for a FGDM when placed on a CSO or CP Register	31-Mar-2021		100%	<b>20/21:</b> Complete All children (under the age of 5) who placed on the child protection register or a supervision requirement are considered for a FGDM. Our current figures suggest 29 families have accepted the offer which is a significant increase compared with 2019/20



#### 05. Increased voice of learners and citizens to influence improvements within Learning and Development in our Community

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.5.7	Midlothian Youth Platform continue to increase membership to represent Midlothian young people	31-Mar-2021		100%	<b>20/21:</b> Complete Midlothian Youth Platform continue via online support and information gathering from young people
CSPC.P.5.8	Develop Penicuik's Cowan Institute (Town Hall) as a community learning base and community operated centre.	31-Mar-2021		100%	<b>20/21:</b> Complete Most groups have not restarted due to Covid but some small socially distanced activities are currently progressing.


#### 06. Young people, adults and families are supported to improve their life chances through the development of skills for Learning, Life and Work

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.6.2	Continue to increase number of Modern Apprentices supported by CLL	31-Mar-2021		100%	<b>20/21:</b> Complete 110 people were supported by CLL with their Modern Apprenticeship.
CSPC.P.6.3	Continue to increase number of Foundation Apprenticeships supported by CLL	30-Jun-2021		100%	<b>20/21:</b> Complete New contract for FA level 4/5 awarded to add to current FA level 6 contract



### 07. Partnership working increases the number of young people securing and sustaining positive destinations and developing their careers

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.7.2	Develop a flexible response to ensure a positive and sustained destination is achieved	30-Jun-2021		100%	<b>20/21:</b> Complete Midlothian's positive destination rate for 2019/20 was 94.4% 1.1% above the Scottish average of 93.3% and an increase of 0.7% on last year.
CSPC.P.7.3	Deliver the programme for alternative vocational education (PAVE)	30-Jun-2021		100%	<b>20/21:</b> Complete 107 young people participated in our Programme for Alternative Vocational Education (PAVE)


### 08. Services are more responsive to the needs of Equalities groups

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.8.1	Support learning and development opportunities in the community for people from underrepresented groups	31-Mar-2021		0%	<b>20/21:</b> N/A This is on hold due to Covid 19 and staff leading community resilience work and most learning provision not taking place

### 09. Sustain resources for activity in the current funding climate








Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.9.1	Support the Third Sector and communities to access funding	31-Mar-2021		100%	<b>20/21:</b> Complete Poverty grants allocated. Working in partnership with MVA to support groups and avoid duplication of effort. Midlothian Compact signed.
CSPC.P.9.2	Develop new learning activities to respond to the challenges of community empowerment , community cohesion, peer support and new planning legislation	31-Mar-2021		0%	<b>20/21:</b> N/A This is on hold due to Covid 19 and staff leading community resilience work.

### 10. There is a reduction in the number of people living in Poverty in Midlothian

Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.10.1	Deliver the actions in the child poverty plan to meet the requirements of the Child Poverty Act	31-Mar-2021		100%	<b>20/21:</b> Complete The focus for 20/21 during the pandemic was to ensure that that children and their families received support through various pieces of work undertaken throughout the council such as free school meal payments even when schools were closed, school meals to the most



Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
					vulnerable in the schools, food and fuel payments to those impacted financially by Covid through the Essential Food and Fuel fund.

## 11. Life-Long Learning & Career-Ready Employability




Code	Action	Due Date	Icon	Progress	Comment & Planned Improvement Action
CSPC.P.11.1	FE, HE increase –Continue to increase number of Foundation Apprenticeships supported by CLL, working in partnership with schools and Edinburgh College.	30-Jun-2021		100%	<b>20/21:</b> Complete New contract for FA level 4/5 awarded to add to current FA level 6 contract.
CSPC.P.11.2	Continue to increase the number of Modern Apprenticeships supported by CLL	31-Mar-2021		100%	<b>20/21:</b> Complete Numbers sustained.
CSPC.P.11.3	CLL will continue to operate the school work experience programme working with schools and employers	30-Jun-2021		0%	<b>20/21:</b> N/A Covid has prevented school work experience operating except for a small number of vulnerable pupils on longer term arrangements.
CSPC.P.11.4	CLL will offer places to vulnerable young people and adults under the Scottish Government funded 'No one left behind' programme	31-Mar-2021		100%	<b>20/21:</b> Complete
CSPC.P.11.5	CLL will deliver the merged PAVE/PAVE2 programme supporting care experienced and other vulnerable young people in transition from schools to post school living.	30-Jun-2021		100%	<b>20/21:</b> Complete
CSPC.P.11.6	CLL will continue to support the Champions group of care experienced young people and the Kids in Charge carers group	31-Mar-2021		100%	<b>20/21:</b> Complete
CSPC.P.11.7	STEM CLL will continue to support STEM activities including, Midlothian Science Zone Graduate apprenticeship, teacher STEM work experience placements, STEM ambassadors and P7 inspiration programme	31-Mar-2021		80%	<b>20/21:</b> Off Target Professional learning opportunities for science and numeracy, offered during the 2020/21 period, will continue through to Q3 2021/22. Staff from 6 schools and CLL have also participated in professional learning to become assessors for the Young STEM Leader Programme. Following successful bids for STEM Grants (Phase 2), 2 schools and Early Years were able to progress their STEM projects, due to Covid 3 others were unable to progress their projects. 23 Schools and 3 nursery schools participated in the virtual Midlothian Science Festival in October 2020 resulting in 3859 pupils participating, despite the capacity initially being 2450 pupils.



# Children's Services, Partnership and Communities PI Report

## 01. Increase the proportion of C & YP who feel safe in their homes, communities, school and online



PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark
		Value	Value	Value	Value	Value	Status	Short Trend	Note		
CSPC.P.1.2a	Implementation of National House Project and identify 8 young people who are working towards independent living via this resource					9			<b>20/21:</b> Complete 9 young people are included in the 1st cohort.	8	
CSPC.P.1.2b	Increase the number of CEYP who report they feel safe once they leave care			N/A	N/A	N/A			<b>20/21:</b> Data Only Data not available at time of producing the report.		

## 02. Increase support for children and young people affected by domestic abuse, parental alcohol or drug misuse


PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark
		Value	Value	Value	Value	Value	Status	Short Trend	Note		
CSPC.P.2.1a	Increase the number of staff who have undertaken safe & together training			N/A		19			<b>20/21:</b> Data Only Includes 14 in process of completing		
CSPC.P.2.1b	Measure number of staff attending S&T consultation sessions		N/A	N/A		125			<b>20/21:</b> Data Only		
CSPC.P.2.1c	No of referrals to Family First			N/A		23			<b>20/21:</b> Data Only		



PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
										Numbers low due to COVID. Benchmark to be set April 2022		
CSPC.P.2.1d	Increase number of referral to Developing Dads Group			N/A		0				<b>20/21:</b> Data Only Group has not yet run due to Covid-19. Benchmark to be set April 2022		
CSPC.P.2.2a	Measure the percentage of families who report they feel safer utilising the safe & together approach			N/A		0%				<b>20/21:</b> Data Only Benchmark to be set for April 2022 following conclusion of second Domestic Abuse audit		

### 03. Reduce the number of children and young people living in households affected by Poverty



PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.3.1a	Offer an income assessment too all parents/carers at LAAC/LAC/CP conference/reviews			100%		50%				<b>20/21:</b> Data Only From 01/09/21 104 income assessments offered out of 208 meetings		
CSPC.P.3.1b	Offer income assessments to families at HFLC					0				<b>20/21:</b> Data Only Not offered due to Covid-19. Benchmark to be set April 2022		

### 04. Increase the numbers of children and young people receiving timely and effective support



PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.4.1a	What percentage of FGDM conferences were offered			100%	100%	100%				<b>20/21:</b> On Target These are now mandatory as of September 2020		

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.4.1b	What percentage of children de-registered had a FGDM			100%	92%	92%				<b>20/21: Off Target</b> While it is mandatory that all families are offered the service, they can elect to opt out. Families electing to opt out have decreased compared with this time last year: 25 families offered services in quarters 3&4 2 declined the offer	100%	
CSPC.P.4.1c	What percentage of children placed on a CSO at home had FGDM			N/A	N/A	92%				<b>20/21: Off Target</b> While it is mandatory that all families are offered the service, they can elect to opt out. Families electing to opt out have decreased compared with this time last year: 25 families offered services in quarter3-4 2 declined the offer	100%	




**05. Increased voice of learners and citizens to influence improvements within Learning and Development in our Community**

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.5.7a	MYP membership increases					N/A				<b>20/21: Data Only</b> Data not available at time of producing the report.		
CSPC.P.5.8a	Completion of transfer to CLL, user group established, capital works completed									<b>20/21: Data Only</b>		





**06. Young people, adults and families are supported to improve their life chances through the development of skills for Learning, Life and Work**

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.6.2a	Numbers of MA' positive completions delivered by CLL			111		N/A				<b>20/21:</b> N/A Data will be available in Q1 21/22		
CSPC.P.6.3a	Numbers of FA' positive completions delivered by CLL			N/A	N/A	N/A				<b>20/21:</b> N/A Data will be available in Q1 21/22. Contract award for 2021/22 Level 4/5 = 79, Level 6 = 40		



**07. Partnership working increases the number of young people securing and sustaining positive destinations and developing their careers**

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.7.2a	Number of 16-19 year olds who's participation status in the labour market/learning activity is unknown			78		N/A				<b>20/21:</b> Data Only Information available in Q2 each year.		
CSPC.P.7.3a	The number of young people participating in merged PAVE/PAVE 2 programme			56		107				<b>20/21:</b> Data only 107 young people participated in our Programme for Alternative Vocational Education (PAVE)		
CSPC.P.7.3b	The % of PAVE/PAVE2 participants who gain 5 awards at Nat 3 level			N/A	N/A	N/A				<b>20/21:</b> Data Only Information available in Q2 each year.		

## 08. Services are more responsive to the needs of Equalities groups

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.8.1a	The number of participants from ethnic minorities participating in CLL Programmes			N/A		N/A				<b>20/21:</b> Data Only Data not available at time of producing the report.		
CSPC.P.8.1b	The number of participants from areas of deprivation taking part in CLL programmes			N/A		N/A				<b>20/21:</b> Data Only Data not available at time of producing the report.		
CSPC.P.8.1d	Dedicated equalities week in universal and targeted youth work services			N/A		N/A				<b>20/21:</b> Data Only Data not available at time of producing the report.		
CSPC.P.8.1e	Provide youth work support to all Champions group, Kids in Charge group and Care experienced annual event			2		2				<b>20/21:</b> On Target Annual event cancelled due to Covid , other aspects on target		








## 09. Sustain resources for activity in the current funding climate

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
CSPC.P.9.1a	The number of external (non-council) grants/funding applied for supported by CLL			8		8				<b>20/21:</b> On Target 8 town centre capital grants fund applicants supported		
CSPC.P.9.2a	Instances of bespoke 1-1 support to community and voluntary groups on funding, capital projects, governance,			N/A		N/A				<b>20/21:</b> Data Only Data not available at time of producing the report.		


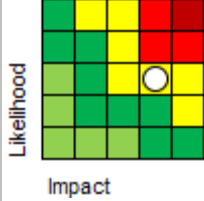

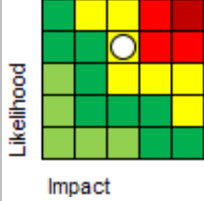

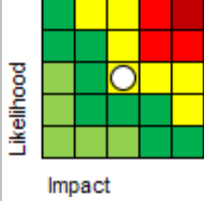



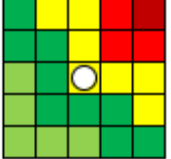
PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark	
		Value	Value	Value	Value	Value	Status	Short Trend	Note			
	income generation, and organisational development.											

### 11. Life-Long Learning & Career-Ready Employability

PI Code	PI	2019/20	Q1 2020/21	Q2 2020/21	Q3 2020/21	2020/21				Annual Target 2020/21	Benchmark
		Value	Value	Value	Value	Value	Status	Short Trend	Note		
CSPC.P.11.1a	Number of FA starts			116	N/A	N/A			<b>20/21:</b> Data not available at time of producing the report.		
CSPC.P.11.2a	Number of MA's competing to a positive outcome			24		N/A			<b>20/21:</b> Data not available at time of producing the report.		
CSPC.P.11.3a	Number of placements			0		N/A			<b>Q4 20/21:</b> Data not available at time of producing the report.		
CSPC.P.11.4a	Number of places			16		N/A			<b>20/21:</b> Data not available at time of producing the report.		
CSPC.P.11.5a	Awards gained by PAVE participants 40 young people participating in new merged programme over the academic year			56		N/A			<b>20/21:</b> Data not available at time of producing the report.		
CSPC.P.11.6a	2 groups of young care experienced and young carers supported			2		2			<b>20/21:</b> On Target		
CSPC.P.11.7a	Number of STEM ( Science technology engineering and maths) learning activities delivered by CLL			0		N/A			<b>20/21:</b> Data not available at time of producing the report.		

# Children's Services, Partnership and Communities Risks

Code & Title	Risk Identification	Risk Control Measure	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score
C.RR.01 – 23 GIRFEC Children & Young People’s (Scotland) Act 2014	Lack of suitable accommodation for those 16+ who are unable to reside with previous foster carers, or in residential houses due their chaotic lifestyle choices. Financial impact upon children’s services budget is significant.	Working with Midlothian housing and homeless depts. To consider alternative housing options. Liaising with other LA’s to try and identify new ways of working and meeting the demands and needs of this group of young people.		Looking at alternative forms of accommodation for 16-21 year olds who often don’t engage well with services.	<b>Q1 19/20:</b> This is an ongoing piece of work that requires support across the council and beyond to ensure we are all meeting our responsibility in relation to corporate parenting		12
C.RR.01 – 25 Unplanned Overspend							12
C.RR.01-09 RESOURCES – High costs of external accommodation	The risk relates to the high costs incurred as a result of using external residential or educational placements or external fostering agencies. High risk group are those children and young people with severe and complex needs..	01 - Head of Service is the Chair of MARG -tighter control over referrals and robust scrutiny of all placements. 02 - Ongoing recruitment campaign to recruit new foster carers, respite carers, adopters etc to try and meet the new demands being made upon the service Commission services to provide care and support in houses owned by Midlothian Council		Progress alternatives to External residential accommodation. Ensure joined up working between services ie health, education and children’s services to ensure we offer creative local options of support.	<b>Q1 19/20:</b> Liaising with education and adult services around how we better meet the needs of those young people who have severe and complex needs aged 16-21.		9

Code & Title	Risk Identification	Risk Control Measure	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score
C.RR.01-10 Mental Health	CAMHS waiting list continues to grow therefore we require alternative solutions which offer support to children and young people at an earlier stage	5 year funding for the Early Action Group for Mental Health which is working with children and young people to consider tests of change which will support those with mental health at an earlier point of contact		Big Lottery Funding bid secured. Working with health, education, children's services, voluntary sector & young people to see what works and build on this	<b>Q1 19/20:</b> 100 day challenge now complete and test of change identified which have worked and can be rolled out to other parts of the service/ community		9

# Published Local Government Benchmarking Framework - Children's Services



## Children's Services

Code	Title	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	External Comparison
		Value	Value	Value	Value	Value	Value	Value	Value	Value	Value	
CHN8a	Corporate Indicator - The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week (LGBF)	£2,158.63	£2,790.13	£3,137.33	£2,753.91	£2,107.00	£3,225.80	£2,902.91	£3,914.91	£3,684.01	£4,048.58	19/20 Rank 18 (Third Quartile) 18/19 Rank 11 (Second Quartile) 17/18 Rank 22 (Third Quartile) 16/17 Rank 8 (Top Quartile) 15/16 Rank 10 (Second Quartile) 14/15 Rank 1 (TOP Quartile)
CHN8b	Corporate Indicator - The Gross Cost of "Children Looked After" in a Community Setting per Child per Week (LGBF)	£301.63	£376.32	£307.37	£281.38	£345.96	£349.55	£348.85	£356.04	£336.51	£343.59	19/20 Rank 19 (Third Quartile) 18/19 Rank 17 (Third Quartile) 17/18 Rank 21 (Third Quartile) 16/17 Rank 19 (Third Quartile) 15/16 Rank 21 (Third Quartile) 14/15 Rank 23 (Third Quartile)
CHN9	Balance of Care for looked after children: % of children being looked after in the Community (LGBF)	88.41%	87.32%	91.25%	91.91%	87.45%	90%	89.19%	90.99%	90.37%	91.12%	19/20 Rank 10 (Second Quartile) 18/19 Rank 13 (Second Quartile) 17/18 Rank 11 (Second Quartile) 16/17 Rank 15 (Second Quartile) 15/16 Rank 15 (Second Quartile) 14/15 Rank 20 (Third Quartile)
CHN22	Percentage of child protection re-registrations within 18 months (LGBF)			17.83%	14.18%	10.94%	14.14%	7.75%	7%	8.93%	3.13%	19/20 Rank 8 (Top Quartile) 18/19 Rank 23 (Third Quartile) 17/18 Rank 23 (Third Quartile) 16/17 Rank 24 (Third Quartile) 15/16 Rank 29 (Bottom Quartile). 14/15 Rank 28 (Bottom Quartile).
CHN23	Percentage LAC with more than 1 placement in the last year (Aug-July) (LGBF)		21.74%	20.2%	18.45%	24.71%	14.8%	26.25%	26.18%	15.6%	16.82%	19/20 Rank 9 (Second Quartile) 18/19 Rank 6 (Top Quartile) 17/18 Rank 23 (Third Quartile) 16/17 Rank 25 (Bottom Quartile). 15/16 Rank 4 (Top Quartile). 14/15 Rank 20 (Third Quartile).