

01. Progress in delivery of strategic outcomes

Our Vision: All children, young people, adults and families in Midlothian are supported to be the best they can be. This is achieved through a nurturing, respectful and collaborative approach that promotes wellbeing, equity and inclusion.

Within children's services Q1 has continued to be impacted by Covid and some restrictions, including the increase in number of staff who have had to self-isolate. Staff continue to work on a rota basis within Eskdaill Court until such times that Scottish Government guidance allows for a return of all staff. This is very important in relation to ensuring safe practice where there are sufficient checks and balances in place for workers to liaise with peers and seniors around decision-making. In addition we have newly qualified social workers returning to the service who can only learn the trade when sitting in an office listening and being mentored by more experienced staff.

There has been a 45% increase in the number of referrals from Q1 20/21 (1309) to 21/22 (1893). Police referrals into the service accounted for 38% of all referrals which is a 7% reduction from last year at this time. 18% of the referrals were for financial assistance and 6% increase from last year and 14% of referrals related to domestic violence and 2% increase on last year's stats at this time.

CLL

Highlights : There has been a good start made in Q1 in re-engaging learners within CLLE with a significant number from areas of deprivation with 51% of those engaging with us from the 40% SIMD areas. There has been a high number of young people and adults receiving 1:1 employability support with 407 within the first quarter of this year. 32 community groups have engaged with the team to seek support and advice relating to community issues. Early indications show that a higher number of young people are interested in starting foundation apprenticeship courses offered by CLLE.

The People and Partnerships directorate held another Directorate Conference in May, which focused on Nurture and attendance to ensure we have a shared endeavour across the directorate to work collaboratively and have a consistent approach.

The Promise

There has been one meeting with the team from Promise about our vision in Midlothian. Whilst we are committed to the foundations, there needs to be awareness that there has been no funding attached to this transformational approach to 'fixing a broken system'. Staff with the champions group continue to meet to discuss changes to practice which shall improve the experience of children and young people who are in care.

UNCRC

In March 2021 the MSPs voted unanimously for the UNCRC Bill to become enshrined in domestic law in Scotland. This has been challenged by UK ministers, therefore royal assent will not be granted until judges have considered the challenge. This should hopefully happen towards the latter part of this year.

National Child Protection Guidance

The new National Child Protection Guidance shall hopefully be published soon, despite reports suggesting that this would happen in July, to date we are still waiting. The guidance brings significant changes to practice which are welcome but again there is no funding to sustain the changes being mandated.

Equity and Inclusion

The new Equity and Inclusion GIRFEC subgroup is well established and a plan has been approved with key areas of work identified: ASN review, attendance and engagement in education; nurture; poverty and attainment and family learning.

Reducing Poverty

The income maximisation project has demonstrated that this was a successful pilot which shall continue to be a part of children's services work going forward. This early intervention approach of supporting families to ensure they access the benefits they are entitled to, is a key support in helping families get out of the poverty trap.

Mental Health

There are a range of strategic groups in place to review and develop the local supports for mental Health. The Mental Health strategic group is now established and developing a plan for 2021/2022. MEAP planning is progressing to explore new tests of change to address early action and the Community Mental Health Fund has now reviewed further applications to support new initiatives for this financial year. There has been acknowledgement that CAMHS are struggling with waiting lists and NHS Lothian is an area of concern. However we are liaising with CAMHS on a regular basis to ensure those most in need are seen immediately and signposting others onto earlier or more appropriate services to offer mental health support. We are aware of additional funding from SG which has become available and liaising with them to agree a plan going forward.

Kinship Care

Children in kinship placements represent the highest percentage of the looked after population at 34.7%. The increase of kinship care has been a national trend particularly during the Covid pandemic. This trend is a positive one however we need to ensure investment in supporting our kinship carers as we increase the numbers. The Family Group Decision Making Team will lead on this work.

National Housing Project

The National Housing Project has successfully recruited 9 young people into their own homes over the past year despite the pandemic. The next cohort of young people are being identified and work will commence soon to ensure they are ready for the next transition.

5-12 Residential provision

Following February Council where the council report to purchase a residential house for a maximum of 3 children was approved. We can now report we have purchased a house in Bilston and are now starting to plan the next phase which will include meeting the neighbours, sourcing furniture and making changes to the internal home environment and the recruitment of a staffing team.

CLL

The Communities, Lifelong learning and Employability Service (CLLE) have been supporting communities in partnership with the Red Cross to provide support with prescription delivery and shopping. The team have been a key partner in the delivery of the vouchers for the Midlothian Food and Key Essential Fund delivering 4613 vouchers and fuel support. The team have continued to deliver on their responsibility to support all age groups to build skills for learning life and work. The learning offer has been blended online and face to face in small groups or gate visit when permitted. We have supported vulnerable individuals throughout the last three months specifically young people, families seeking employment.

02. Challenges and Risks

Q1 21/22:

Impact of Covid-19

Additional issues around children and young people having access to early mental health support is an area of work being prioritised.

CLL

Challenges : The team have been balancing the changing guidance to be able to offer flexible learning for all ages through face to face, blended and fully online learning in order to achieve this the number of opportunities offered sit at 182 with a target of 500 for the year which may prove challenging. This is due to a variety of reasons including sessional tutors confidence to re-engage face to face, changing guidance and the public's view of re- engaging face to face. Our recent consultations indicate a wide preference for learning including face to face, blended and solely on line which we will building into our planning for future terms. Demand for our services are high and we have to balance this with staff capacity and the programmes we must deliver to meet the expectation of our external funding partners.

Instrumental Music Service

Staff have worked creatively to adapt the service to offer remote learning. Whilst SG have made a pledge to ensure that all instrumental music is delivered free and funding has been offered for the first year, a service review is required to ensure that we can provide a modern and sustainable service post next year.

There are quite a few national drivers which require resources and reconfiguring of services that are on the horizon which shall require extensive consultation and resource such as the National Care Service Consultation.

Childrens Services, Partnerships and Communities



Successes and Challenges

Corporate Performance Indicators (latest)

Pls ● 0 ✔ 10 ? 2 📄 8

Service Plan Pls (latest)

Pls ● 3 ▲ 0 ✔ 9 ? 11 📄 12

Service High Risks (latest)

Risks ▲ 3

Corporate Pls Off Target

Pls ● 0

Service Plan Pls Off Target

Pls ● 3

Qualifications achieved through CLL

Amount of funding gained to meet income/external funding target of £650,000

Number of CHs deferred

Service High Risks

Risks ▲ 3

Workforce capacity

Software to deliver Named Person Service age 5-18

Gorebridge early learning and childcare

Key

- Off Target
- ✔ On Target
- 📄 Data Only
- ? Data Not Yet Available

Key

- Off Target
- ✔ On Target
- 📄 Data Only
- ? Data Not Yet Available

Key Risks

- ▲ High Risk/Medium Risk
- ? Data Not Yet Available

Childrens Services, Partnership and Communities PI summary

01. Manage budget effectively

Priorities	Indicator	2020/21	Q1 2020/21	Q1 2021/22				Annual Target 2021/22	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
01. Manage budget effectively	Performance against revenue budget	N/A	N/A	N/A		Q1 21/22: No Data Available				

02. Manage stress and absence

Priorities	Indicator	2020/21	Q1 2020/21	Q1 2021/22				Annual Target 2021/22	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
02. Manage stress and absence	Average number of working days lost due to sickness absence (cumulative)	6.11	1.08	2.73		Q1 21/22: On Target		9.00	Number of days lost	574.82
									Number of FTE in service	210.58



03. Process invoices efficiently

Priorities	Indicator	2020/21	Q1 2020/21	Q1 2021/22				Annual Target 2021/22	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
04. Process invoices efficiently	% of invoices paid within 30 days of invoice receipt (cumulative)	98%	99%	97%		Q1 21/22: On Target		95%	Number received (cumulative)	3,509
									Number paid within 30 days (cumulative)	3,403



04. Improve PI performance

Priorities	Indicator	2020/21	Q1 2020/21	Q1 2021/22				Annual Target 2021/22	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
05. Improve PI performance	% of Service PIs that are on target/ have reached their target. (does not include Corporate PIs)	93.75 %	N/A	91.43 %		Q1 21/22: On Target		90%	Number on tgt/complete or Data Only	32
									Total number of PI's	35

05. Control Risk

Priorities	Indicator	2020/2 1	Q1 2020/2 1	Q1 2021/22				Annual Target 2021/2 2	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
06. Control Risk	% of high risks that have been reviewed in the last quarter	100%	N/A	100%		Q1 20/21: On Target		100%	Number of high risks reviewed in the last quarter	3
									Number of high risks	3

06. Implement Improvement Plans

Priorities	Indicator	2020/2 1	Q1 2020/2 1	Q1 2021/22				Annual Target 2021/2 2	Feeder Data	Value
		Value	Value	Value	Status	Note	Short Trend			
07. Implement Improvement Plans	% of internal/external audit actions progressing on target or complete this quarter.	100%	N/A	100%		Q1 21/22: On Target		90%	Number of internal/external audit actions on target or complete	1
									Number of internal/external audit actions	1

Children's Services, Partnership and Communities Complaints Indicator Summary

Commitment to valuing Complaints




Indicator	2020/21	Q1 2020/21	Q1 2021/22				Annual Target 2021/22
	Value	Value	Value	Status	Note	Short Trend	
Number of complaints received (quarterly)	22	1	6		Q1 21/22: Data Only		
Number of complaints closed in the year	22	1	5		Q1 21/22: Data Only		
Number of complaints upheld (quarterly)	4	0	1		Q1 21/22: Data Only		
Number of complaints partially upheld (quarterly)	3	0	2		Q1 21/22: Data Only		
Number of complaints not upheld (quarterly)	15	1	1		Q1 21/22: Data Only		
Number of complaints Resolved (quarterly)			1		Q1 21/22: Data Only		
Average time in working days to respond to complaints at stage 1	7.25	1	0		Q1 21/22: There were no Stage 1 Complaints.		5
Average time in working days to respond to complaints at stage 2	20	0	20		Q1 21/22: On Target		20
Average time in working days for a full response for escalated complaints	19.75	0	18.75		Q1 21/22: On Target		20
Percentage of complaints at stage 1 complete within 5 working days	62.5%	100%	100%		Q1 21/22: There were no Stage 1 Complaints.		95%
Percentage of complaints at stage 2 complete within 20 working days	83.33%	0%	100%		Q1 21/22: On Target		95%
Percentage of complaints escalated and complete within 20 working days	75%	0%	100%		Q1 21/22: On Target		95%
Number of complaints where an extension to the 5 or 20 day target has been authorised (quarterly)	3	0	0		Q1 21/22: Data Only		
Number of Compliments	0	0	1		Q1 21/22: Data Only		

01. Reduce the number of CEYP going into homeless accommodation

Priorities/Actions

- 1.1 - Develop a pathway with alternative models of care for those CEYP who are entitled to aftercare
- 1.2 - Implement National House Project and identify 8-10 young people who shall work towards independent living via this resource
- 1.3 - Implement and evaluate the effectiveness of the revised Continuing Care policy and approach

01. Reduce the number of CEYP going into homeless accommodation Measures;


PI Code	PI	Q1 2021/22				Annual Target 2021/22
		Value	Status	Short Trend	Note	
CSPC.P.1.1a	Number of CEYP who enter homeless accommodation vs other suitable accommodation	31			Q1 21/22: Data Only 31 young people recorded as care experienced, under 26 years, who have accessed temporary accommodation at some point.	
CSPC.P.1.2a	9 Young people are currently in the NHP.	N/A			Q1 21/22: On Target New cohort due to start	9
CSPC.P.1.3a	Average age of young people in foster care / care homes moving into after care	17			Q1 21/22: Data Only	

02. Early intervention will be effective and maintain children within Universal Services

Priorities/Actions

2.1 - Regular audit of repeat referrals into early intervention and prevention to ascertain effectiveness of previous intervention for future learning

02. Early intervention will be effective and maintain children within Universal Services Measures;








PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.2.1a	Reduce number of repeat referrals into the service	1,343			<p>Q1 21/22: Data Only 1343 out of 1893 referrals were repeat referrals within 12 months (71%). Of these, 20% were for financial assistance, 14% for domestic violence and 12% for Other. In 20/21, 67% of referrals were repeat referrals within 12 months A review of this work is underway and should be concluded by October 2021.</p>

03. Expand existing pathway to support families impacted by poverty at an earlier stage

Priorities/Actions

- 3.1 - Increase capacity of the income maximisation workers
- 3.2 - Introduce supper club at Hawthorn Family Learning Centre
- 3.3 - Provide food hampers throughout the
- 3.4 - Provide lunch packs during school holidays
- 3.5 - Provide food vouchers to families in need

03. Expand existing pathway to support families impacted by poverty at an earlier stage Measures;




PI Code	PI	2020/21	Q1 2020/21	Q1 2021/22			Annual Target 2021/22	
		Value	Value	Value	Status	Short Trend		Note
CSPC.P.3.1a	Increase number of families offered an income assessment	0	N/A	17			Q1 21/22: Data Only There were 13 in the previous quarter	
CSPC.P.3.1b	Increase worker capacity to provide income maximisation assessment	N/A	N/A				Q1 21/22: Agreed funding but unclear if in place yet	
CSPC.P.3.2a	Number of families who attend supper club	N/A	N/A	N/A			Q1 21/22: Not in place due to Covid restrictions	100
CSPC.P.3.3a	Percentage of requests for food hampers provided	N/A	N/A	100%			Q1 21/22: On Target 4 requests and 4 provided	90%
CSPC.P.3.4a	Percentage of requests for lunch packs provided	N/A	N/A	100%			Q1 21/22: Data Only 199 requested and delivered	
CSPC.P.3.5a	Percentage of requests for food vouchers provided	N/A	N/A	100%			Q1 21/22: On Target 13 requested and provided	90%

04. Provide a clear pathway for kinship support

Priorities/Actions

- 4.1 - Consult with kinship carers to develop clear pathway
- 4.2 - Review and update policy and create pathway for support

04. Provide a clear pathway for kinship support Measures;



PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.4.1a	Feedback from Kinship Carers about support	N/A			Q1 21/22: On target Actions in place
CSPC.P.4.2a	Percentage of staff who attend the launch of the new policy and pathway for Kinship Support	100%			Q1 21/22: Data Only Guidance note provided to all staff. New policy in progress.
CSPC.P.4.2b	Percentage of kinship carers who understand the pathway to access support	N/A			Q1 21/22: Pathway in development


05. Develop and embed Family Group Decision Making service

Priorities/Actions

- 5.1 - Embed a Family Group Decision Making approach in early intervention and prevention
- 5.2 - Families with children under the age of 5 on CPR are considered for referral to Family Group Decision Making by the point of de-registration

05. Develop and embed Family Group Decision Making service Measures;

PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.5.1a	Percentage of families of Pre-birth Child Protection Case Conferences who are offered Family Group Decision Making	100%			Q1 21/22: Data Only
CSPC.P.5.1b	Percentage of families who agree to take up Family Group Decision Making	40%			Q1 21/22: Data Only





PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.5.2a	Percentage of Child Protection Case Conferences held for children under the age of 5 years who are offered Family Group Decision Making	100%			Q1 21/22: Data Only

06. Ensure regulated resources work towards continuous improvement

Priorities/Actions

- 6.1 - Local residential care homes will provide high quality care and support
- 6.2 - Local adoption services will provide high quality care and support
- 6.3 - Local fostering services will provide high quality care and support
- 6.4 - Local Continuing Care/Adult services will provide high quality care and support

06. Ensure regulated resources work towards continuous improvement Measures;


PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.6.1a	Care inspection Grading of GOOD - Local residential care homes	N/A			Q1 21/22: Awaiting inspection
CSPC.P.6.2a	Care inspection Grading of GOOD - Adoption services	N/A			Q1 21/22: Awaiting inspection
CSPC.P.6.3a	Care inspection Grading of GOOD - Fostering services	N/A			Q1 21/22: Awaiting inspection
CSPC.P.6.4a	Care inspection Grading of GOOD - Local Continuing Care/Adult services	N/A			Q1 21/22: Awaiting inspection

07. Develop 1 year pilot to support children remain at home using family systemic practice

Priorities/Actions

7.1 - Implement a 1-year family systemic pilot practice model across Children's Services

07. Develop 1 year pilot to support children to remain at home using family systemic practice Measures;


PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.7.1a	Number of families that engage with the pilot	5			Q1 21/22: Data Only

08. Reduce the number of deferred Children's Hearings

Priorities/Actions

8.1 - Monitor the number of Children's Hearings that are deferred and the reasons why

08. Reduce the number of deferred Children's Hearings Measures;


PI Code	PI	Q1 2021/22				Annual Target 2021/22
		Value	Status	Short Trend	Note	
CSPC.P.8.1a	Number of CHs deferred	3			Q1 21/22: Off Target 9 children, 3 families In 2020/21, 5 CH were deferred - 4 families	4

09. Ensure parents of children and young people in receipt of an SDS package of care have an identified person to contact

Priorities/Actions

9.1 - All operational managers are aware that families in receipt of a SDS package of care have an identified person to contact

09. Ensure parents of children and young people in receipt of an SDS package of care have an identified person to contact Measures;


PI Code	PI	Q1 2021/22				Annual Target 2021/22
		Value	Status	Short Trend	Note	
CSPC.P.9.1a	Complaints received	0			Q1 21/22: On Target	0

10. Increase the number of social workers and practitioners who are skilled in engaging children and young people in life-story work

Priorities/Actions

10.1 - Establish who has been trained and then develop/source a programme for workers to attend and develop their skills

10. Increase the number of social workers and practitioners who are skilled in engaging children and young people in life-story work Measures;

PI Code	PI	Q1 2021/22			
		Value	Status	Short Trend	Note
CSPC.P.10.1a	Number of staff trained	N/A			Q1 21/22: Training planned - not yet carried out. Due to take place in September 2021

11. Improving skills for Learning, Life and Work. Supporting communities to be a great place to live, work and grow up in











Priorities/Actions


11.1 - Provide Community and Lifelong Learning Opportunities to all areas of Midlothian and Community Groups

11.2 - Positive outcomes secured through CLL programmes

11.3 - Financial income generated to support CLL activities


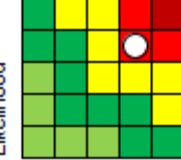
11. Improving skills for Learning, Life and Work. Supporting communities to be a great place to live, work and grow up in Measures;


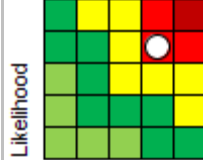

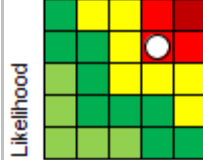
PI Code	PI	Q1 2021/22				Annual Target 2021/22
		Value	Status	Short Trend	Note	
CSPC.P.11.1a	Number of local people engaged with CLL projects (show percentage by age and thematic work area e.g. youth work, employability or adult learning)	1,807			Q1 21/22: On Target 1429 under 25s 378 over 25s	4,000
CSPC.P.11.1b	Number of people receiving CLL 1:1 support	407			Q1 21/22: On Target	500
CSPC.P.11.1c	Number of CLL Opportunities / Projects / Courses offered	182			Q1 21/22: Data Only	
CSPC.P.11.1d	Ensure CLL opportunities reach all areas of Midlothian (SIMD breakdown of engaged participants)	347			Q1 21/22: On Target 11.6% learners from 20% SIMD (175) 51% learners from 40% SIMD (172)	
CSPC.P.11.1e	Number of Community groups receiving support from CLL	32			Q1 21/22: On Target	40
CSPC.P.11.2a	Qualifications achieved through CLL	99			Q1 21/22: Off Target Summer qualifications likely to be in Q2	750
CSPC.P.11.2b	Participant satisfaction with CLL services	100%			Q1 21/22: On Target	97%
CSPC.P.11.2c	Key skills improved through CLL services	100%			Q1 21/22: On Target	78%
CSPC.P.11.2d	Modern Apprenticeships completed through CLL	100%			Q1 21/22: On Target	70%
CSPC.P.11.2e	Foundation Apprenticeships completed through CLL	N/A			Q1 21/22: Will be available in Q2	85%

PI Code	PI	Q1 2021/22				Annual Target 2021/22
		Value	Status	Short Trend	Note	
CSPC.P.11.3a	Amount of funding gained to meet income/external funding target of £650,000	£109,761.00			Q1 21/22: Off Target	£650,000.00

Children's Services, Partnership and Communities Risks



Code & Title	Risk Control Measure	Risk Identification	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score	Service
MC43-08 Workforce capacity		Availability of people that can be recruited to fill posts required by the legislation, both during training regarding the legislation and in the longer term as a result of the additional duties, e.g. additional health visitors, teaching and administrative staff, early learning and childcare. There is a lead-in time between recruiting staff and them fulfilling their duties, while they are learning their role and/or studying for qualifications. Failure to recruit new employees or cover training could disrupt preparations and delay implementation/compliance. Potential impacts include additional pressures on existing staff, corners being cut, reduction in quality of care, warning signs being missed. Delay in implementing could result in judicial review.				 <p>Likelihood</p> <p>Impact</p>	16	Childrens Services, Partnership and Communities

Code & Title	Risk Control Measure	Risk Identification	Risk Evaluation	Related Action	Related action latest note	Current Risk Matrix	Risk Score	Service
MC43-11 Software to deliver Named Person Service age 5-18		Need robust, tested software that meets our requirements delivered in time for training staff prior to implementation of the legislation				 Likelihood Impact	16	Childrens Services, Partnership and Communities
MC43-12 Gorebridge early learning and childcare provision		Accommodation issues for Midlothian Sure Start in Gorebridge due to the closure of the Brown Building and the delays to the Gorebridge Hub				 Likelihood Impact	16	Childrens Services, Partnership and Communities

Published Local Government Benchmarking Framework - Children's Services



Children's Services

Code	Title	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	2016/17	2017/18	2018/19	2019/20	External Comparison
		Value	Value	Value	Value	Value	Value	Value	Value	Value	Value	
CHN8a	Corporate Indicator - The Gross Cost of "Children Looked After" in Residential Based Services per Child per Week (LGBF)	£2,158.63	£2,790.13	£3,137.33	£2,753.91	£2,107.00	£3,225.80	£2,902.91	£3,914.91	£3,684.01	£4,048.58	19/20 Rank 18 (Third Quartile) 18/19 Rank 11 (Second Quartile) 17/18 Rank 22 (Third Quartile) 16/17 Rank 8 (Top Quartile) 15/16 Rank 10 (Second Quartile) 14/15 Rank 1 (TOP Quartile)
CHN8b	Corporate Indicator - The Gross Cost of "Children Looked After" in a Community Setting per Child per Week (LGBF)	£301.63	£376.32	£307.37	£281.38	£345.96	£349.55	£348.85	£356.04	£336.51	£343.59	19/20 Rank 19 (Third Quartile) 18/19 Rank 17 (Third Quartile) 17/18 Rank 21 (Third Quartile) 16/17 Rank 19 (Third Quartile) 15/16 Rank 21 (Third Quartile) 14/15 Rank 23 (Third Quartile)
CHN9	Balance of Care for looked after children: % of children being looked after in the Community (LGBF)	88.41%	87.32%	91.25%	91.91%	87.45%	90%	89.19%	90.99%	90.37%	91.12%	19/20 Rank 10 (Second Quartile) 18/19 Rank 13 (Second Quartile) 17/18 Rank 11 (Second Quartile) 16/17 Rank 15 (Second Quartile) 15/16 Rank 15 (Second Quartile) 14/15 Rank 20 (Third Quartile)
CHN22	Percentage of child protection re-registrations within 18 months (LGBF)			17.83%	14.18%	10.94%	14.14%	7.75%	7%	8.93%	3.13%	19/20 Rank 8 (Top Quartile) 18/19 Rank 23 (Third Quartile) 17/18 Rank 23 (Third Quartile) 16/17 Rank 24 (Third Quartile) 15/16 Rank 29 (Bottom Quartile). 14/15 Rank 28 (Bottom Quartile).
CHN23	Percentage LAC with more than 1 placement in the last year (Aug-July) (LGBF)		21.74%	20.2%	18.45%	24.71%	14.8%	26.25%	26.18%	15.6%	16.82%	19/20 Rank 9 (Second Quartile) 18/19 Rank 6 (Top Quartile) 17/18 Rank 23 (Third Quartile) 16/17 Rank 25 (Bottom Quartile). 15/16 Rank 4 (Top Quartile).

Code	Title	2010/ 11	2011/ 12	2012/ 13	2013/ 14	2014/ 15	2015/ 16	2016/ 17	2017/ 18	2018/ 19	2019/ 20	External Comparison
		Value	Value	Value	Value	Value	Value	Value	Value	Value	Value	
												14/15 Rank 20 (Third Quartile).