

# Estate Walkabout Report

November 2021

## Bonnyrigg

### In attendance:

Midlothian Council: Housing Officers Kayleigh Gautschi, Natasia Lewis, Tenant Participation Officer Hazel Thomson.

This walkabout took place on Thursday 25 November 2021. The walkabout was advertised to all tenants residing in this area of the town. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on this flyer so residents could raise any issues in their area.

Two telephone calls were received before this walkabout and feedback was given to both tenants regarding their issues raised while we were on this walkabout. There was also a tenant who discussed at length their issue with neighbours and Housing Officers offered advice and noted their complaints.

We met at the start of Eldindean Road and also covered Eldindean Terrace and Rae's Gardens.

### Eldindean Road

On the day of the walkabout we found the general areas in a tidy condition including the children's play park in this street. There was no pot holes that we could see in this road area or holes in the pavement.

### Eldindean Terrace

The street area was in a good condition on the day of the walkabout. There was only one messy garden in this road which at items dumped there.

**Action: Housing Officer will do a follow up action with the council tenants with the messy garden.**

### Rae's Gardens

We spoke at length to one local resident who had issues with their neighbours and their concerns were noted at the time of the walkabout. There was one messy garden in this street. There was a couple of pot holes in this road.

**Action: Housing Officer will do a follow up action with the council tenant with the messy garden. Reported to Contact Centre the pot holes.**

**The next walkabout will be in Penicuik on 13 December 2021.**