

# Estate Walkabout Report

October 2021

Woodburn

## In attendance:

Midlothian Council: Housing Officers Stacey Pender, Robert Docherty, Tenant Participation Officer Hazel Thomson.

This walkabout took place on Wednesday 27 October 2021. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on this flyer so tenants could raise any issues in their area.

Four messages were received before this walkabout and one came in after the event so was forwarded to the Housing Officer to deal with further. Feedback information was given to all the tenants who raised concerns after the walkabout event and some will receive follow up visits.

We met outside the flats at Bruce Gardens and covered the area of Bruce Gardens, Waterfall Walk and James Lean Avenue.

## Bruce Gardens

The road leading into this estate area had a few potholes and there was an abandoned car which was badly damaged in the main car park area.

On the day of the walkabout there was items dumped at four of the blocks of flats in this estate area which included mattresses and a collection of other household items. Most of the items left had been dumped at the entrance to these flats. Some of the flats in this area had overgrown bushes and a tree which could do with some cutting back. Drying green in one of the blocks of flats had a variety of items dumped in the shared area and some food waste had been scattered around which could attract vermin.

**Action: Reported to Contact Centre the items dumped in this area, potholes and overgrown bushes and tree. The abandoned car was reported to the Police with the relevant details to follow up. Housing Officers will do further follow up action with tenants with the messy gardens.**

**Below are some of the items noted on this walkabout report for further action.**



### Waterfall Walk

The general area was well maintained on the day of the walkabout and there was only a few messy gardens noted in this area.

**Action: Housing Officer will do follow up with tenants that have the messy gardens.**

### James Lean Avenue

There was three households in this street with messy gardens and one had many items dumped at the side of the building. Further along the road there was a few pot holes.

**Action: Housing Officer will do follow up with tenants that have messy gardens.**