Midlothian Children's Services Plan.

2020 - 2023

Midlothian

A Great Place to Grow

Foreword

This is our vision for children, young people and families. All of Midlothian's children and young people should have the best possible start in life and live safe, healthy, active, happy and independent lives.

The key to making this a reality is working in partnership with children, young people and families to ensure their views are heard and acted upon. The artwork throughout this plan was completed by some of Midlothian's Care Experienced children.

We would like to thank all our partners from across Midlothian for their commitment to working together to improve the lives of our children, young people and families.

In March 2020 the nation went into lockdown in response to the COVID- 19 pandemic. This has impacted on both current and the proposed planning throughout 2020-2021 and beyond. The GIRFEMC subgroups have updated their action plans accordingly.

Finally, we would like to thank everyone who has helped with the development of our new plan.

Together we can Get it Right for Every Midlothian Child.

Jim Muirhead Chair of Midlothian Community Planning Partnership Ms Esther Roberton
Interim Board Chair
NHS Lothian

Introduction

This plan is written by the Midlothian Children's Services and partner agencies as we work together as the **Getting It Right for Every Midlothian Child (GIRFEMC) Board.**

We work to improve outcomes for every child and young person through promoting, supporting and safeguarding their wellbeing. Children and Young People must be Safe, Healthy, Achieving, Nurtured, Active, Respected, Responsible and Included so they can become confident individuals, effective contributors and responsible citizens.

We work to reduce inequality by delivering public services in consultation and in conjunction with communities to mitigate the impact of inequalities. This is in accordance with the duties set out in legislation. The short life equalities working group will collect and analyse protected characteristic information.

Our three-year direction:

- More children and young people are safe, healthy and resilient.
- More children and young people receive timely and effective support when they need it, including those who are care experienced.
- Inequalities in learning are reduced.

Our priorities in Year 1 and Year 2 (2020 - 2022):

- Increase support to children and young people affected by domestic abuse, parental alcohol or drug misuse
- Increase the range of alternative services on offer to children and young people requiring support for their mental health
- Reduce the proportion of households affected by poverty
- Reduce the time to find permanent placements for those looked after away from home
- Increase the proportion of children and young people who feel safe in their homes, communities, schools and online
- Reduce the educational attainment gap

We face an increasing population and ever challenging economic and financial climate and will need creative and efficient ways to meet the needs of children, young people and their families.

National policies and legislation such as the <u>National Performance Framework Outcomes</u>, drive this plan but we also collect feedback from children, young people and parents. We use a variety of methods – for example the <u>annual citizen's panel questionnaire</u>, <u>children and young people questionnaire</u> and an annual planning day for partners, community groups and care experienced young people. All intervention and planning is undertaken in line with information sharing legislation, recognising the introduction of General Data Protection Regulation (GDPR).

Working in Partnership



This plan works in conjunction with a number of other plans.

Single Midlothian Plan: A Great Place to Grow (2020-21)

This aims to reduce the gap in:

- Learning outcomes
- Health outcomes
- Economic circumstances

The updated Single Midlothian Plan for 2021-22 will be published in June 2021.

Joint Children Services Inspection (Feb - Mar 2020)

The Care Inspectorate graded our services as GOOD in Leadership and Direction, Impact on Families, Impact on Children and Young People and improving the safety, wellbeing and life chances of vulnerable children and young people

They identified priority areas for improvement in:

- Accessing specialist services required to recover from trauma at the time they need it
- Raising educational attainment and reducing the number of care experienced children and young people excluded from school.
- Reducing the variation of outcomes and experiences for care experienced young people transitioning into adulthood.
- Improving outcomes and wellbeing for all care experienced children and young people.

THE PROMISE

The PROMISE is responsible for driving the work of change demanded by the findings of the Independent Care Review. The PROMISE is underpinned by five foundations: Voice, Family, Care, People and Scaffolding. Midlothian's Community Planning Partnership is committed to meeting the PROMISE. Measurable outcomes and performance data will be identified and incorporated into the plans of each sub-group, allowing for regular reporting to and monitoring by the GIRFEMC Board.

Midlothian Corporate Parenting (2020-2023)

This aims to:

- Improve the health and wellbeing of our looked after children and young people.
- Improve access to alternative, permanent family where possible.
- Establish local housing and accommodation options for care leavers.
- Increase opportunities for looked after children young people and care leavers to access quality education, training and employment.
- Increase opportunities for looked after young people and care leavers to know their rights and develop confidence, using fun and innovative methods.
- Improve the types of supports offered to Looked After Young People and care leavers who are involved with the criminal justice system.

Violence Against Women & Girls (2020 – 2021)

This aims to ensure:

- Our society will embrace equality and mutual respect and reject all forms of Violence Against Women and Girls
- Women and girls thrive as equal citizens: socially, culturally, economically and politically
- Interventions are early and effective, preventing violence and maximising the safety and wellbeing of women, children and young people
- Men desist from all forms of Violence against Women and Girls and perpetrators of such violence receive a robust and effective response.

Child Poverty Action (2020 – 2021)

This aims to:

- Improve income from employment
- Support the cost of living
- Support income from social security and benefits in kind.

The impact of Poverty has been heightened during the COVID 19 pandemic. Midlothian Children's Services have commissioned an income maximisation worker to support vulnerable families. This is in it's one year pilot phase and so far is evidencing improved outcomes for parents who have engaged in an income assessment. In the first seven months of the pilot an estimated £28,877 of service user financial gain has been made. An updated Child Poverty Action Plan for 2021-22 will be published in June 2021.

East & Midlothian Public Protection Improvement (2018 – 2021)

This aims to:

- Manage risk of Children and Young People who are placing themselves or others at risk
- Improve multi-agency chronologies to improve risk assessment, planning and intervention
- Develop tools for early identification and assessment of neglect

An updated three year Public Protection Improvement Plan will be published in September 2021.

The United Nations Convention on the Rights of the Child (2020)

This aims to ensure:

- Children and Young people need to have an awareness of their rights and be given the
 opportunity to give their views and participate in decisions that affect them. Our Children
 and Young people are made aware of their rights and of independent advocacy and support.
- Partners are considering the development of a Children's Rights and Participation Strategy.

The partnership is committed to ensuring that these Conventions on the Rights of the Child (Incorporation) (Scotland) Bill will be incorporated into future planning and embedded in practice.

Children and Young People (Scotland) Act (2014)

This places a duty on local authorities to make early learning and childcare available to all.

Education Act 1980 (Amended 2013)

This places a duty on local authorities to prepare a plan for the provision of accessible community learning and development in the local area.

Education (Additional Support for Learning) (Scotland) Act (2004)

This places a duty on education authorities (and in certain circumstances health, social work and Skills Development Scotland), to plan and make joint provision for children and young people with complex or multiple additional support needs. The Scottish Government review (2020) on Additional Support for Learning and Additional Support Needs indicates that Children and Young People with Additional Support for Learning Needs account for over 30% of the population.

Social Care (Self-directed Support) (Scotland) Act (2014)

This ensures that people eligible for support are given the opportunity to be involved in decisions about what support they need and how they receive this.

The Carers (Scotland) Act (2016)

This places a duty on local authorities and health boards to jointly prepare a carer's strategy that sets out how they will identify and support young carers. A Midlothian Strategy is being developed.

Workforce Plan

Midlothian's aim is to develop a competent and skilled trauma informed workforce. This aligns with Scottish Government document 'Delivering for Today, Investing for Tomorrow' (2018).

Youth Justice Strategy

This aims to ensure:

- Children and Young People involved in offending will receive timely, effective interventions.
- Support is available to Young people whose offending is related to drug and/or alcohol use
- Principles of the Whole System Approach are embedded and sustained in Midlothian
- Welfare concerns are addressed in an attempt to prevent further offending behaviour

PREVENT Guidance Note and Referral Pathway

This challenges those who may become radicalised through exposure to extremism and identifies and co-ordinates a multi-agency response. The mains areas are Ideologies, Individuals and Institutions.

Early Intervention and Prevention Strategy (2018 - 2022)

This is supported by the Team around the Child (TATC) for all children aged 0-12. For children over 12, the wellbeing meeting processes in secondary schools provide consistency and standardisation. We work with a range of partners to increase the wellbeing of children and young people through counselling, therapies and other support.

We engage with parents, children and young people to:

- Support the Early Years workforce to have a secure understanding of young children's developmental support needs
- Ensure children are supported to achieve appropriate developmental outcomes
- Develop accessible universal and targeted supports for families at early stages.

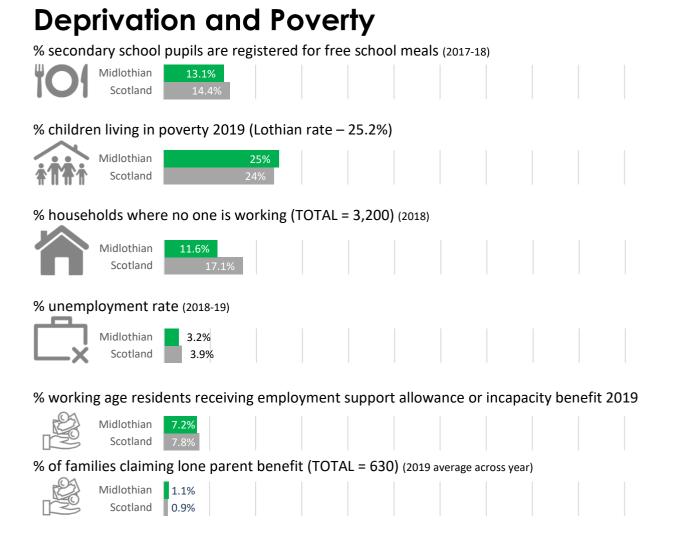
Facts & Figures



These are the main statistics and key performance indicators that we work towards.

Population

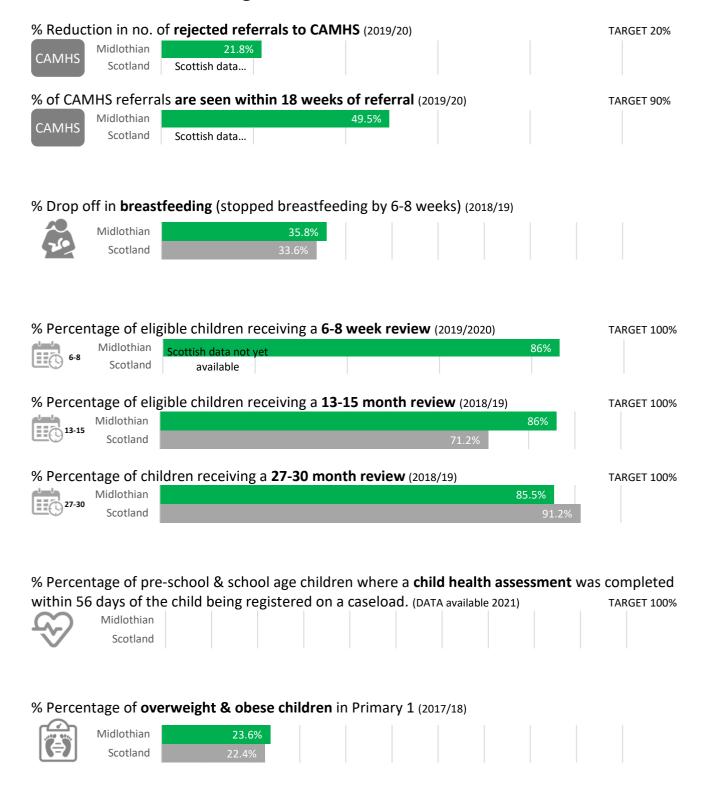
45,300 – predicted number of households in Midlothian by 2029 (23rd total population in Scotland). This will be an increase of 19.9% from 37,766 in 2016 and will be the highest population increase in Scotland (average rate of 8%).



On average full-time workers in Midlothian earned £25.20 less than the Scottish average weekly wage of £577.70 (2019/20). Demand for the Scottish Welfare Fund increased by 20% 2019

Children and Young People

Health and Wellbeing





Child protection and looked after children and young people



2.6 per 1,000 of children under 15 are on the child protection register (2018) This has decreased from 10.2 (2011) and is lower than the Scottish rate of 2.9



12 per 1,000 of children were looked after out with parental care (2018)

This has decreased from 16.6 (2013) and is lower than the Scottish rate of 14.3

Education



44 per 1,000 pupils were temporarily excluded (2018/19 academic year – August to June) This is higher than Scottish rate of 27

4,154 students enrolled into college (2018-19).

% school leavers going to further education (2017-18) – an increase of 4.8% (2012/13 – 2017/18)



% school leavers going to positive destination (2019)



Crime

554 8-17-year olds were charged with a crime or offence (2018-19)

This has decreased from 818 – a drop of 32% and a 3-year average of 834 (-34%). This may be due to the Whole Systems Approach and its focus on early and effective intervention.

24.4 per 1,000 young people were charged with a crime (2019-20)

This has decreased from 35.1 per 1,000 (2018-19).

290 young people were victims of crime (2019-20) – 14.6 per 1,000 people.

This has decreased by 13% from 332 (2017-18)

Adult

987 incidents of domestic abuse were recorded by the Police (2018-19).

This has increased from 628 (2017)

4,586 - Police recorded crimes (2018/19)

There has been an overall decline in crimes recorded in the past 10 years.

50.7 % - Detection rate for crime (2018/19)

- 29.8% of offences were 'dishonesty' crime e.g. housebreaking, theft of a motor vehicle, shoplifting, fraud and thefts.
- 14.1% of offences included possession of a drugs/offensive weapons.

Achievements & Challenges



We are responsible for ensuring the Children's Services Plan and outcomes are progressed. We do this via three current subgroups:

- Vulnerable Children and Young People
- Early Years
- Children and Young People's Mental Health Strategic Planning

A fourth subgroup, Equity and Inclusion, has recently been established.

The Equity and Inclusion group has recently been formed to develop a partnership approach to ensure that *all* children, young people, adults and communities in Midlothian are supported to be the best they can be. This will be achieved through a nurturing, respectful and collaborative approach that promotes wellbeing, equity, inclusion and lifelong learning.

The group includes council officers from Education, Children's Service, Community Lifelong Learning and Employability and partners from NHS Lothian, Education Scotland and the Third sector. The groups is focused on creating a 5 year strategy to support the vision across Midlothian. We have agreed the following priorities;

- 1. Creating a Nurturing Authority
- 2. Reviewing Support for Children and young people with additional support needs
- 3. Attendance and Engagement in learning
- 4. Exploring ways to improve challenges of Poverty related Attainment
- 5. Developing a Midlothian wide Family Learning strategy.

The group has had a range of achievements already including the vision and values developed being adopted as a Directorate wide vision, and the launch of the Nurturing Authority Strategy which will be published in due course.

Vulnerable Children and Young People

Achievements & challenges	Future Planning
Problematic Risk-taking Behaviour - Developed a Positive Approaches to Risk-Taking Behaviour document to support frontline workers manage 'risky' behaviours positively using the messages and guidance prompts.	 Continue to roll out the Positive Approaches to Risk Taking Guidance Further develop 'theme specific' workshops Consider a collaborative approach with neighbouring authorities, via the Public Protection office Evaluate the work streams, and, recommend next steps
Permanence and Care Excellence (PACE) programme - In the first year 34 children entered the programme and 95% had a permanence plan within 7.5 months.	 The PACE project has concluded. Ensure continued robust monitoring of permanence decision-making at a local level, strengthen scrutiny within the Permanence Oversight Group Review Midlothian's Permanence Policy to ensure that it reflects local practice and agreed timescales
 Developed a multi-agency teenage pregnancy pathway commitment paper to monitor and review the services offered to teenagers 	 Analyse data to determine if cohorts of young people are more impacted. Deliver a Midlothian wide multi-agency workshop to raise awareness of the teenage pregnancy pathway Ensure the work stream is aligned with good sexual health and Healthy Respect across education and health

Young Carers

- Raised awareness and trained staff in Education, Children's Services, 3rd Sector, NHS and children and families.
- Improved recording in schools.
- Identified 109 young carers in 2019. 22 completed a young carers statement (30% increase from April 19), 35 have been recorded as 'young carers' but not yet offered a statement (40% increase from April 19).
 Established an internal Young Carers Service offering group work and one to one support for our young carer

Youth Justice

- Developed a Youth Justice Strategy.
- Made links with The Centre for Youth and Criminal Justice to support learning

- Monitor and review the numbers of young carers with a 'young carers' statement
- Increase the number of young carers who have young carers statements and respond to their support needs
- We have established an internal Young Carers Service which can offer a range of group work and one to one support
- Monitor and evaluate the above system which includes information and signposting to appropriate resources
 - **Continue to strengthen** our Whole Systems Approach via partnership intervention
- Monitor and evaluate the success of the agreed pilot projects

Children and Young People's Mental Health Strategic Planning

Achievements & challenges

The Midlothian Children and Young People's Mental Health Strategic Planning Group was established.

This group will direct the strategic planning, development and delivery of community mental health and wellbeing supports and services in Midlothian.

The Midlothian Early Action Partnership (MEAP) and the Community Supports Framework funded activities are recognised as key contributors to this strategic work.

 A Tests of Change is underway around improving mental health and wellbeing of children by embedding trauma-informed practice within working with primary schools.

This is funded by the Midlothian Early Action Partnership (MEAP).

£270,000 of Community
 Supports Framework funding
has been distributed to support
local children and young people
through the provision of services
and activities.

This work includes: therapeutic family support, family counselling, anxiety management, supported play and personalised support for those with very high needs.

Future Planning

The Midlothian Early Action Partnership (MEAP) will commence a second Test of Change within one area in Midlothian, involving education, third sector, health and council. This Test of Change involves developing a shared vision of good mental health supports and testing a systemic new way of working for the area.

This is a step towards early action system change, demonstrating how earlier, preventative supports and interventions are essential elements of a responsive mental health support system.

 Community Planning Partners will pilot and evaluate a single referral pathway for children and young people, within one area of Midlothian.

This approach has been known to work in other areas and aims to reduce the waiting times and inappropriate referrals, so that children young people receive appropriate support at the right time.

 A system mapping exercise will be undertaken to understand the mental health services and supports available to children and young people in Midlothian, also to understand how the system operates from the point of view of children and young people.

Insights from this and other current research will inform the Midlothian CYP MH strategic plan.

A further £197,000 in Community
 Supports Framework funding will be

awarded to local organisations and services in 2021, to support local children and young people's mental health and wellbeing.

Early Years

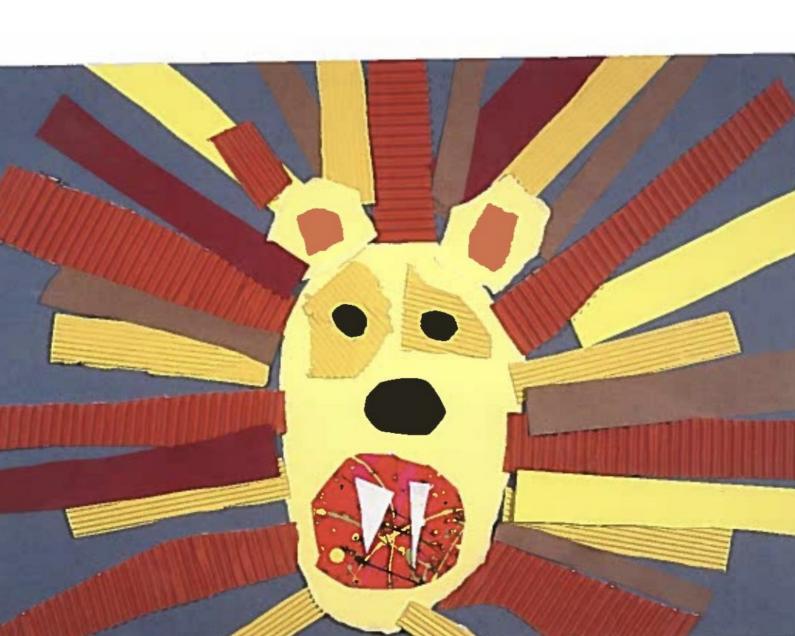
Achievements & challenges

- Implemented the 1140 hours funding for all children in Midlothian despite the entitlement start date being postponed because of the pandemic. This has been a significant challenge, requiring recruitment and training of over 200 additional staff, multi-agency delivery, quality assurance systems and an extensive capital building programme.
- Increased the uptake of early learning and childcare by children whose families meet the 2 year old funding eligibility criteria.
- Developed a capacity building programme to deliver Henry approach to families in the Mayfield area.
- Increased the percentage of women identified as smoking at maternity booking who subsequently set a quit date with Midlothian's Quit your Way Service.

Future Planning

- Develop and embed best practice to support pregnant women who smoke to quit.
- Improve information sharing to support children that are identified as not meeting all their developmental milestones at the time of their health checks.
- Launch Midlothian Family Learning strategy that encourages family members to learn together, with a focus on intergenerational learning, and enables parents to learn how to support their children's learning and development.
- Implement the Circle Up, Up and Away approach as an early intervention for children in their early years who are at risk of language and communication delay.

Action Plan



GIRFEMC - Increased numbers of children will be safe, healthy and resilient (3 year outcome)

Increase the support for those affected by domestic abuse, parental alcohol or drug misuse (1 year priority)

Ref Code	Actions	Due Date	Performance Indicator	Target	Base line	Previous trend data	Managed by Comments
	Children and young people supported by MELDAP commissioned services to address their own alcohol and drug use and/or to minimise the impact of other's alcohol and drug use on their lives	31 March 2022	Number of children and young people provided with support	Establish baseline using 2019-20 data	Targets agreed with MELDAP services (MYPAS, Children 1st)	2019/20 data	MELDAP
		31 Mar 2022	Number of children and young people reporting improved family relationships	Establish baseline using 2019-20 data	Targets agreed with MELDAP services (MYPAS, Children 1st)	2019/20 data	MELDAP
		31 Mar 2022	Number of parents reporting improved parenting skills	Establish baseline using 2019-20 data	Targets agreed with MELDAP services (MYPAS, Children 1st)	2019/20 data	MELDAP

GIRFEMC - Increased numbers of children and young people will receive timely and effective support when they need it (3 year Outcome)

Increase the level of services supporting mental health (1 year priority)
Increase the level of supports available to children and young people who require help to overcome trauma (1 year priority)

Actions	Due Date	Performance Indicator	Target	Base line	Previous trend data	Managed by Comments
Introduce additional earlier, community-level mental health supports	31 Mar 2022	The number of children and young people who receive support from additional early MH support provision as a result of Community Framework and MEAP early action funding	New measure	Zero	New measure	Children and young people's Mental Health Strategic Planning Group (CYP MH SPG)
Pilot and evaluate a single referral pathway in an area of	31 Mar 2022	Pilot in place and involving all key stakeholders	Pilot in place	No pilot in place	New measure	CYP MH SPG
Midlothian (Penicuik)	31 Mar 2022	Interim evaluation of pilot completed with recommendations to GIRFEMC Board	Evaluation undertaken	No pilot in place	New measure	CYP MH SPG
Identify and undertake earlier interventions that respond to the needs of individuals and reduce the numbers of 'inappropriate' referrals to CAMHS	31 Mar 2022	Children and young people's feedback via Systems Mapping exercise (evidence-based, identification of supports needed and deemed a priority by children and young people)	Children and young people's feedback on priority supports needed	N/a	New measure	CYP MH SPG

Actions	Due Date	Performance Indicator	Target	Base line	Previous trend data	Managed by Comments
	31 Mar 2022	Percentage of referrals to CAMHS deemed as 'appropriate' referrals'	10% reduction (focused on 2 areas including area involved in pathway pilot)	TBD – based on 2019 referral data	New measure	CYP MH SPG
Pilot tier 1 intervention approach towards healthy eating and good nutrition in the Mayfield area, ensuring a consistent message across services that support families with children under 5	31 Mar 2022	Number of practitioners trained in Henry approach	16	8	No previous trend data	Early Years
	31 Mar 2022	Number of families with children in the early years engaged in healthy lifestyle family learning activities	To be agreed following establishment of Henry Steering Group	Baseline to be established	New measure	Early Years
Develop and embed best practice to support pregnant women who smoke to quit	31 Mar 2022 (official figures avail. in Nov 22)	Increase the percentage of women identified as smoking at maternity booking who subsequently set a quit date with Midlothian's Quit your Way Service	Once service is established work towards a monthly engagement (quit date set) rate of 30%	11% (19/20)	16.6% (18/19)	Early Years

Actions	Due Date	Performance Indicator	Target	Base line		Managed by Comments
Increase the availability of trauma-informed supports available to children and young people	31 Mar 2022	Trauma informed workforce - number of staff trained across all services and organisations that support children and young people in Midlothian	Increase % trained	Baseline to be collected from all services and orgs	New measure	CYP MH SPG/ Vulnerable Sub- Group

GIRFEMC - There will be reduced inequalities in learning (3 year Outcome)

Raise the attainment of children and young people with additional support needs (1 year priority)

Raise education attainment of care experienced children and young people (1 year priority)

Reduce the number of exclusions and part time timetables for care-experienced children and young people (1 year priority)

Actions	Due Date	Performance Indicator	Target	Base line	Previous trend data	Managed by Comments
Create accurate data-set, to monitor and track CYP with additional support needs' progress in learning and attainment	31 Aug 2021	Appropriate support is being provided, based on data in place that identify needs, leading to improved attainment over time	Accurate data- set in place	Inaccurate data- set	Inaccurate trend data	Equity and Inclusion Group (E&I)
Data-set being consistently used to monitor and track CYP with additional support needs' progress in learning and attainment	31 Mar 2022	Accurate data-set is consistently used in all schools to monitor, track and evidence of CYP progress in learning and attainment	To be established once baseline confirmed	Baseline will be confirmed in August 2021, which inform targets moving forward	New measure	E&I
Launch five-year Equity and Inclusion Strategy	31 Mar 2022	Strategic plan approved by GIRFEMC Board	Plan approved	New measure	New measure	E&I
	31 Mar 2022	Level of school attendance of care-experienced children and young people	No 0% attendance Reduction in number of PT timetables Reduction in exclusions	Baseline will be established in August 2021, which inform targets moving forward	New measure	E&I
Improve information sharing to support children that are	31 Mar	Data sharing agreement in	Agreement in	New measure	New Measure	Early Years

Actions	Due Date	Performance Indicator	Target	Base line	Previous trend data	Managed by Comments
identified as not meeting all their developmental milestones at the time of their health checks	2022	place	place			
Create a Midlothian Family Learning strategy that encourages family members to learn together, with a focus on intergenerational learning, and enables parents to learn how to support their children's learning and development	31 Aug 2021	Strategy in place with identified actions	Approved by GIRFEMC Board	New Measure	New Measure	Early Years/E&I
	31 Mar 2022	Evaluation of the implementation of Parents Involved in their Children's Learning Approach by Stirling University	Evaluation Report	New Measure	New Measure	Early Years
Collaboratively implement the Circle Up, Up and Away approach as an early intervention for children in their early years who are at risk of language and communication delay	31 Mar 2022	Number of Practitioners (education, health, private/voluntary sector) trained in approach	To be determined	Baseline to be established	New Measure	Early Years
	31 Mar 2022	Children that have been identified as at risk are assessed to have improved in their language and play development	To be determined	Baseline to be established	New Measure	Early Years

Monitoring, Scrutiny & Quality Assurance



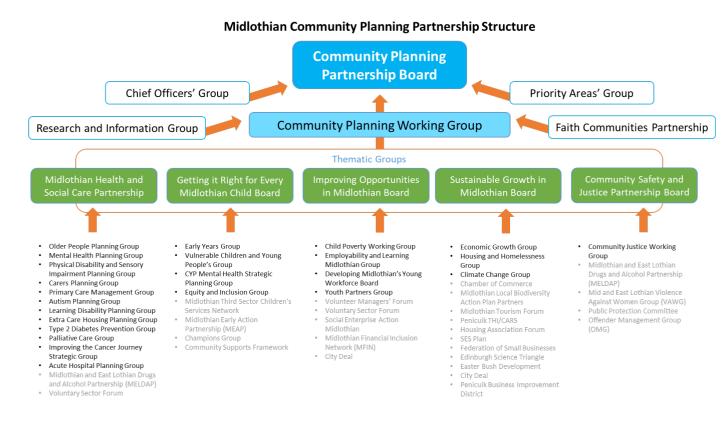
GIRFEMC Board

We are responsible for planning, delivering and the scrutiny of services to children and young people. We include all relevant services including third sector, Police Scotland, Scottish Reporters Administration Authority, Midlothian Council Services and NHS Lothian.

Subgroups provide updates every six months and we update the Scottish Government once a year (required under section 3 of the Children and Young People's Scotland Act 2014). This update is signed off by the Community Planning Partnership and NHS Lothian Strategic Planning Committee.

We also receive results from internal and external evaluation e.g. by Education Scotland, the Care Commission, Healthcare Improvement Scotland, Audit Scotland, Her Majesty's Inspectorate of Constabulary in Scotland, the Risk Management Authority, the Scottish Housing Regulator, and the Midlothian Joint Children Services inspection 2020.

Community Planning Partnership



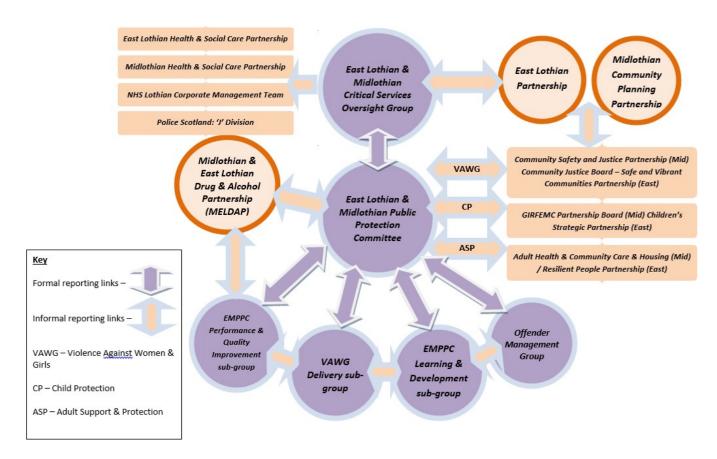
The Children and Young People (Scotland) Act 2014

This places a responsibility on the Council and Health Board to work in partnership with public bodies and communities to produce an annual update of this plan.

East Lothian & Midlothian Public Protection Committee

They meet 4 times a year to oversee the Public Protection Performance Framework and the Public Protection Improvement Plan. They have an overview of child protection activity and planning via five sub-groups:

- Performance and Quality Improvement
- Learning and Practice Development
- Communications
- Violence against Women and Girls
- Offender Management Group.



They also receive results from Initial Case Reviews (ICRs) and Significant Case Reviews (SCRs).

The Critical Services Oversight Group

They provide leadership and governance to East Lothian and Midlothian. They include the Chief Executives and Chief Officers from all partner agencies. The East Lothian and Midlothian Public Protection Committee report to this group.

All intervention and planning is undertaken in line with information sharing legislation which was recently reinforced through instruction by Chief Officers to all staff recognising the introduction of General Data Protection Regulation (GDPR).

COMMUNICATING CLEARLY

We are happy to translate on request and provide information and publications in other formats, including Braille, tape or large print.

如有需要我們樂意提供翻譯本,和其他版本的資訊與刊物,包括盲人點字、錄音帶或大字體。

Zapewnimy tłumaczenie na żądanie oraz dostarczymy informacje i publikacje w innych formatach, w tym Braillem, na kasecie magnetofonowej lub dużym drukiem.

ਅਸੀਂ ਮੰਗ ਕਰਨ ਤੇ ਖੁਸੀਂ ਨਾਲ ਅਨੁਵਾਦ ਅਤੇ ਜਾਣਕਾਰੀ ਤੇ ਹੋਰ ਰੂਪਾਂ ਵਿੱਚ ਪ੍ਕਾਸ਼ਨ ਪ੍ਰਦਨ ਕਰਾਂਗੇ, ਜਿਨ੍ਹਾਂ ਵਿੱਚ ਬਰੇਲ, ਟੇਪ ਜਾਂ ਵੱਡੀ ਛਪਾਈ ਸ਼ਾਮਲ ਹਨ।

Körler icin kabartma yazilar, kaset ve büyük nüshalar da dahil olmak üzere, istenilen bilgileri saglamak ve tercüme etmekten memnuniyet duyariz.

اگرآپ چاہیں تو ہم خوشی ہے آپ کوتر جمہ فراہم کر سکتے ہیں اور معلومات اور دستاویزات دیکر شکلوں ہیں مثلا ہریل (با مینا افراد کے لیے اُمجرے ہوئے حروف کی اکھائی) میں ، نیب پر یابزے حروف کی اکھائی میں فراہم کر سکتے ہیں۔

Contact 0131 270 7500 or email: enquiries@midlothian.gov.uk