Estate Walkabout Report January 2022 Newtongrange

In Attendance: Nicola O'Connor – Housing Officer

Hazel Thomson - Tenant Participation Officer

This walkabout took place on Thursday 27 January 2022. This event was advertised to all residents residing in this area of the town. A flyer was sent to all households of this event and details to reach us via telephone or email was supplied on this flyer so residents could raise any issues in their area.

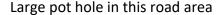
Two emails and one telephone call was received before this walkabout and feedback information regarding their issues raised was given to them all after this event.

We met at the start of Reed Drive and covered the areas of Reed Drive, Mansfield Road and Gardiner Place.

Reed Drive

On the day of the walkabout there was three messy gardens and one garden had items dumped in it. The road in this street had a few pot holes. At the side of this estate there is a small open grass area which a few of the residents use to walk and exercise their dogs unfortunately the footpath was littered with dog fouling in this area.

Action: Reported to Contact Centre the pot holes in this street and I highlighted there wasn't a no dog fouling sign on the lampost near the open space area which many dog walkers use in this area. Housing Officer will do follow up action with council tenants with the messy gardens.





Mansfield Road

The street area was in a tidy condition on the day of the walkabout and there was no issues that we could see that needed any further action.

Action: None required

Gardiner Place

Prior to this walkabout taking place we had received two emails with concerns regarding messy gardens in this street. One of these properties wasn't council owned but details were noted of the general condition of this private property.

Action: Reported private property address to our Environmental Health Team to deal with further. Other property with the messy garden was council tenant and Housing Officer will do follow up action.