

Estate Walkabout Report

April 2022

Loanhead

In attendance:

Midlothian Council: Housing Officer Katrina Fleming

Tenant Participation Officer Hazel Thomson

This walkabout took place on Wednesday 27 April 2022. The walkabout was advertised to all tenants residing in this area of Loanhead. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on this flyer so tenants could raise any issues prior to the walkabout event.

One telephone call and two emails were received before this walkabout and feedback was given either during this walkabout or after event detailing any further action the council would take with the tenants issues raised.

We met at the start of Academy Court and also covered Mayfield Court and Arbuthnot Road.

Academy Court

There was one garden in this street which had items dumped in it and was generally messy. At the main exit to this estate there was a pot hole in the road. There was a broken slab leading to an open grass area at the back of this estate and on the day of the walkabout there was also problems with dog fouling in this area.

Action: Housing Officer will do a follow up action with the council tenant with the items dumped at back of their garden and having a messy garden. Reported to Contact Centre the pot hole in road, broken slab in pavement and issue around dog fouling in this area of the estate.

Below some of the issues noted in Academy Court



Mayfield Court

The street area was in a general tidy condition on the day of the walkabout but there was an old wooden board dumped at the wall in this street. Details were sent prior to the walkabout to relevant section of the council with tenants concerns around condition of the main entry door. In one block of flats there was a pile of items stacked which have been there for some time and could pose as a fire hazard.

Action: Housing Officer will do follow up action around not storing items in shared stairwells. We spoke to tenant on day of the walkabout regarding improvements to their shared flat entry door and details have been sent to ask for inspection on this issue. Reported to Contact Centre item dumped.

Arbuthnot Road

On the day of the walkabout this area was in good condition apart from one back door on block of flats being broken.

Action: Housing Officer will do a follow up action to check on this outstanding repair.

This next walkabout is in Gorebridge on 28 April at 10am