

Estate Walkabout Report

April 2022

Gorebridge

In attendance:

Midlothian Council: Housing Officer Nicola O'Connor

Tenant Participation Officer Hazel Thomson

This walkabout took place on Thursday 28 April 2022. The walkabout was advertised to all tenants residing in this area of Gorebridge. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on this flyer so tenants could raise any issues prior to the walkabout event.

One telephone call and three emails were received before this walkabout. Three households in this estate walkabout also spoke to us at length during this walkabout with their concerns. Feedback was given either during this walkabout or after the event detailing any further action the council would take and advice was given to some to contact other agencies to help with their enquiry.

We met at the start of David Herkes Way and also covered Robert Franks Gardens then Robert Franks Avenue.

David Herkes Way

There was six gardens in this street which had messy gardens and two households had a collection of rubbish and household items left in their back garden area on the day of this walkabout. One tenant we spoke to highlighted damage to a wooden perimeter fence and edge of pavement also damaged. There was households items dumped behind this area of the estate.

Action: Housing Officer will do follow up action with tenants with messy gardens and dumping household items in their garden area. Reported to Contact Centre damaged perimeter fencing and pavement also items dumped in this area of the estate.



Above some of the faults we have reported to Contact Centre from David Herkes Way.

Robert Franks Gardens

On the day of the walkabout we found the general areas in a tidy condition including the children's play park in this street. There was no pot holes that we could see in this road area or holes in the pavement.

Robert Franks Avenue

There was one garden in this street which had items dumped in it and was messy. In the open pathway at the back of this street area there was a collection of items dumped there. Between the entrance of David Herkes Way and Robert Franks Avenue there is a small open space which had a collection of dog poo bags thrown into this grass area.

Action: Housing Officer to follow up with tenant regarding their messy garden and dumping items across their fence onto pathway. Reported to Contact Centre issue with dog waste in this open grass area on this estate.

Next walkabout will be in Dalkeith