

# Estate Walkabout Report

September 2022

## Poltonhall

### **In attendance:**

Midlothian Council: Housing Officer Louise Anderson, Tenant Participation Officer Hazel Thomson

This walkabout took place on Tuesday 20 September 2022. The walkabout was advertised to all residents residing in this area of the town. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on this flyer so residents could raise any issues in their area.

Two text messages and two telephone calls were received before this walkabout and feedback information regarding their issues raised was given to them all either during this event or after walkabout.

We met outside the flats at Andy Kelly View and covered this street also Royal Scots Medway, Royal Scots Place and Andy Kelly Court.

### **Andy Kelly View**

On the day of the walkabout there was items dumped in this street area including settee and mattresses left mainly in bin storage areas or in a back garden area of this estate. One block of flats had a missing cover to their utility meter outside. Another block of flats was missing a part of the flats downpipe which results in the main entrance being flooded in heavy showers also some internal steps missing stair treads. Outside another block of flats was badly marked and main door entry door was broken. There was a few gardens in this street which were messy and also had visible signs of dog fouling in shared garden areas.

Below some of the issues noted on walkabout:



**Action:** Reported to Contact Centre all the outstanding repairs and items dumped throughout this street area. Housing Officer will do follow up action with tenants with messy gardens.

### Royal Scots Medway

There was numerous household items left near the two bin storage areas in this street. One block of flats had a damaged internal door in the ground stairwell area. A small area of this foot path was damaged and had a hole in it. There was a few messy gardens.

Below :some items dumped within this estate area



**Action:**Reported on day of walkabout to repairs section damaged internal electrical cupboard door and later contacted the Contact Centre for hole in foot path and items dumped in this street . Housing Officer will do follow up action with tenants with messy gardens .

### Royal Scots Place

On the day of the walkabout there was no outstanding issues.

### Andy Kelly Court

The street area was in a tidy condition on the day of the walkabout and there was no issues that we could see that needed any further action.

**Next walkabout will take place in Pathhead on 21 September at 10am**