

Estate Walkabout Report

April 2023

Gorebridge

In attendance:

Midlothian Council: Housing Officer Nicola O'Connor

Tenant Participation Officer Hazel Thomson

Councillor E Scott

Three tenants

This walkabout took place on Tuesday 11 April 2023. The walkabout was advertised to all tenants residing in this area of Gorebridge. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on the flyer so tenants could raise any issues prior to the walkabout event.

Two emails were received before this walkabout and three tenants joined us on the day to take part in this walkabout and highlight an issue with rodents in this estate area.

We met at the start of Robert Franks Avenue and also covered Robert Franks Gardens and David Herkes Way.

Robert Franks Avenue

At the beginning of this walkabout we were just about to speak to all the local tenants who had joined us for this event when we noticed a rat in the middle of this street. After further discussions with the tenants, they all confirmed in recent weeks this estate having issues with rodents. At the side of this estate it leads onto open fields and we checked that there hadn't been recent fly tipping in this area. On the day of this walkabout we didn't find any items dumped around this estate area and one of the tenants mentioned that a team of volunteer pickers had been recently.

Action: Reported to Contact Centre issues with rodents seen in recent weeks within this estate area. Ref 1776850.

David Herkes Way

There was two gardens in this street which were messy and had household items dumped in their garden space. One household had a broken window.

Action: Reported the broken window to Contact Centre team who already had it noted on their system. Housing Officer will do follow up action with tenants with the messy gardens and household items dumped in their garden space.

Robert Franks Gardens

The general area on the day of this walkabout was in good condition. A tenant mentioned issues he has with some outstanding internal repairs and also asked if there could be speed bumps and the pavement railing near the main road crossing be extended. There was also a large pothole on the main road outside this estate area.

Action: Reported repair to Contact Centre Ref 1776848 who will get Clerk of Works to visit, road defects and concerns were reported to Contact Centre Ref 1776851.



Next walkabout will take place in Mayfield on 13 April at 11am