

# Estate Walkabout Report

April 2023

Mayfield

In attendance:

Midlothian Council: Housing Officer Nicola O'Connor

Tenant Participation Officer Hazel Thomson

Councillor B Pottinger

This walkabout took place on Thursday 13 April 2023 at 11am. The walkabout was advertised to all tenants residing in this estate in Mayfield. A flyer was sent to all households to advertise this event and details to reach us via telephone or email was supplied on the flyer so tenants could raise any issues prior to the walkabout event.

6 emails and numerous telephone calls were received before this walkabout took place.

We met at Saint Luke's Path and were covering this street and Saint Luke's Way.

## **Saint Luke's Path**

On the day of the walkabout there was one messy garden in this street which had household items dumped within the garden area. There is a small open grass area which the council maintains and there was a few items had been dumped.

Action: Housing Officer will do follow up action with the tenants with the messy garden. Reported to Contact Centre items dumped in the middle of this street.

## **Saint Luke's Way**

On the day of this walkabout we visited three households who had requested we contact them, so they can let us know of their issues they wanted to raise with housing staff. One household in this street had missing garden wooden fencing and a low stone wall near tenants home needed repaired. A few households discussed problems with neighbours in their street between issues with bins and noise. The general area in this street on the day of this walkabout was in good condition.

Action: Housing Officer will do follow up action with issues raised at this walkabout. Reported missing fencing and damaged stone wall in this street.

Some issues noted on the walkabout



Next walkabout will be in Newtongrange on 13 April at 12.