

Ring & Go “PE”- Pathhead, Edgehead, Whitehill to/from Dalkeith Plus Fala, Fala Dam, Ford, Dewarton, Dalkeith Campus

Conditions of Scheme

Taxi/Private Hire Car journeys will be provided between Fala, Fala Dam, Pathhead, Ford, Dewartown, Edgehead and Whitehill to/from Dalkeith [Town Centre/Campus].

Passengers

All passengers wishing to use this service must register with Midlothian Council and have a Ring & Go photo ID card with a user number. This number will be prefixed with the code “PE” for the Pathhead-Edgehead area and must be quoted when the journey is booked with the operator.

Passengers do not have exclusive rights to travel alone in the vehicle and may be required to share if other bookings arise at the same time. Visitors may also use this service if they are accompanied on the journey by a registered passenger.

Operation of Service

The journeys will run as flexibly as possible. All journeys must be pre-booked with **Swift Taxis** by telephone on **0131 660 5000** or **0131 660 1031**.

Journeys can be booked several days in advance. Morning journeys must be booked by the day before. Evening journeys can be booked on the day itself up to one hour before travel.

You can ring with a short notice travel request less than an hour before you need to travel, however, the operator will only accept a short notice booking if it fits around existing bookings. If the operator is already busy with other bookings, then requests for short notice Ring & Go bookings will be turned down.

Persons travelling can be picked up or set down as required along the line of the 51/52 bus route and can travel to/from the specified areas within Dalkeith. The service is only available at certain times to complement the existing 51/52 bus service operated by Borders Buses Ltd on behalf of Scottish Borders and Midlothian Councils.

The Pathhead- Edgehead Ring & Go service runs seven days a week: **Monday to Saturday 6am - 8.30am then starting back up at 6pm-11pm, Sunday 6am - 11pm.**

There is no service on 1st, 2nd January or 25th, 26th December.

Keeping to the following times allows the Ring & Go service to complement the 51/52 bus service without running at the same times as the buses. Ring & Go will wait for pre-booked passengers coming off buses from elsewhere if notified when the booking was made [e.g. Edinburgh or Royal Infirmary to Dalkeith by Lothian 48].

How Do I Apply?

Application forms can be obtained from Midlothian libraries including Dalkeith. There is also a supply of application forms in the Travel Team carousel in the foyer of the Pathhead Medical

Practice. You can phone to ask for application forms to be sent to you – call 0131 561 5455 or e-mail your request for application forms to ptu@midlothian.gov.uk with “Ring & Go” in the message title.

Completed application forms should be sent to:

Midlothian Council,
Travel Permits and Passes Team,
Ring & Go
Midlothian House,
Buccleuch Street,
Dalkeith, EH22 1DN.

Each applicant must enclose **one** colour passport-style photographs with the applicant’s name printed on the back and a proof of address i.e. copy of Council Tax letter or utility bill.

There is no charge for the issue of a Ring & Go card. Cards are issued for four years after which the holder can apply for a renewal using the Ring & Go application form. No reminder is sent from the Travel Permits and Passes Team.

Please allow 15 working days for a card to be processed and posted, so please apply in advance for your renewal.

If you have any queries or require further information on the scheme, please do not hesitate to contact the Travel Permits and Passes Team on 0131 271 3601 during office hours [Mon-Thu 0900-1700, Fri 0900-1530].

If you wish to comment on the Ring & Go scheme, please e-mail ptu@midlothian.gov.uk with your observations. Thank you.