Estate walkabout

Dalkeith – Jean Armour Drive, Clarinda Gardens & Pankhurst Loan – Tuesday 14th of May 2024, 10am – 12pm

Attendees:

Yvonne Montgomery (Tenant Participation Officer)

Daniel Droudge (Housing Officer)

Connor McKail (Homeless Officer)

Victor Quested (Waste Enforcement Officer)

This estate walkabout took place on Tuesday 14th May at 10am. The walkabout had been advertised on the Midlothian council social media platforms and community radio. Posters were also put up around Jean Armour Drive, Clarinda Gardens and Pankhurst Loan. These gave an email address and telephone number to allow residents to raise any issues prior to the estate walkabout. Anyone unable to attend could also report any issues on this number. We met at Jean Armour Drive then walked along to Clarinda Gardens then to Pankhurst Loan. Three tenants came out and spoke with the housing officer and raised concerns.

Jean Armour Drive:

Walked along Jean Armour Drive there was no issues.

Clarinda Gardens:

Walked down into Clarinda gardens. Tenant came out and gave her concerns regarding the lamppost outside her property and advised this has not been working for over a year. Tenant advised that there are people fly tipping in the area and is concerned that this can cause vermin. Tenant also advised that there is a lot of broken bottles on the pavements. Tenant 2 advised that he has no issues and is happy where he lives. Tenant 2 advised that he feels he should not have to pay for his brown bin collection as this should be part of his council tax. Tenant 3 advised that she is not happy with the council and feels the council have not done their jobs correctly since Covid19.

Action:

Tenant participation reported lamppost to roads department. Waste enforcement officer has taken pictures and reported this to waste management.

Komarom Place:

Walked down to Komarom no issues.

Whitehill Grove:

Walked down to Whitehill Grove, there was tyres out on the pavement. At the communal bin area there was furniture and household items dumped at the back of the bins.

Action:

Waste enforcement officer spoke with tenant advised they are waiting on uplift. Waste enforcement officer took pictures of the bin area and reported this through the contact centre.

Whitehill Drive:

Walked to Whitehill drive no issues to report.

Pankhurst Loan:

Walked to Pankhurst Loan no issues to report.

Area requested through Facebook:

Walked to Woodburn Terrace at the shop, there is furniture and household items dumped at the bin area. Walked along Woodburn Terrace no other issues.



Action:

Waste enforcement officer took pictures of the bin area, this has been reported to waste department.