



Midlothian Tenants' Newsletter

Winter 2025

Midlothian Council wishes a merry Christmas and a happy New Year to you all

Christmas Opening Hours

Monday 22nd – Wednesday 24th December (Christmas Eve), 9am – 5pm

Thursday 25th December (Xmas Day) – Friday 2nd January, Closed

Monday 5th January, 9am – 5pm



Annual Performance Report

We are pleased to share the Annual Performance Report 2024/2025 highlighting key areas of our homes. It measures our progress, comparing us with other landlords across Scotland and identifies areas of improvement.

[Housing strategy documents | Landlord report to tenants 2024-25](#)

Walkabout 2026

Come and join us, if you are unable to attend you can email any questions to: tenantparticipation@midlothian.gov.uk

- February: Dalkeith
- March: Danderhall
- April: Penicuik
- May: Bonnyrigg
- June: Pathhead
- July: Bilston



Tenant Participation

Your opinion matters

We encourage all our tenants and service users to get involved so they can influence the housing services we deliver.

We can help and support you in several ways, for example to help you set up a tenant and resident's group or to get involved in tenant scrutiny which can help us improve services for tenants.

Get involved in a way that suits you:

- Through a tenant and resident's group
- By getting involved in our tenant scrutiny activities
- Joining the Tenant Panel
- Estate walkabouts

For more information the Tenant Participation and Customer Engagement Strategy provides details or please email us on: tenant.participation@midlothian.gov.uk

Adult Learning: Confidently Me!

Free, 8-week course at Newbattle Community Learning Centre, Thursdays 10am – 11.45am, from 22nd January '26.

Is your lack of confidence holding you back?

This course teaches small changes you can make to improve your confidence and self-belief.

We will look at what's holding you back, confidence tricks, limiting self-beliefs and negative self-talk, setting small goals, how to move out of your comfort zone and how to grow and maintain confidence. You will learn techniques to feel calm & relaxed.

The course is informal, friendly and a small group setting. Tea and coffee provided. Come and join us!

For more information contact Communities & Lifelong Learning: cil@midlothian.gov.uk facebook.com/cilmidlothian



Useful Numbers:

Emergency services: 999

Police, non-emergency: 101

NHS24: 111

Loss of power: 0800 077 8778

Gas emergencies: 0800 111 999

Flood line Scotland: 0345 988 1188

Emergency council housing repairs: 0131 663 7211

Emergency social work service: 0800 71 6969

Emergency homelessness: 0808 196 2292

Or out of hours: 0131 201 0450

