## Survey Responses January 3 2020



| <ul> <li>Parent/Carers</li> </ul> | 289 | 31% |
|-----------------------------------|-----|-----|
| <ul> <li>Young People</li> </ul>  | 111 | 12% |
| • Overall                         |     | 43% |

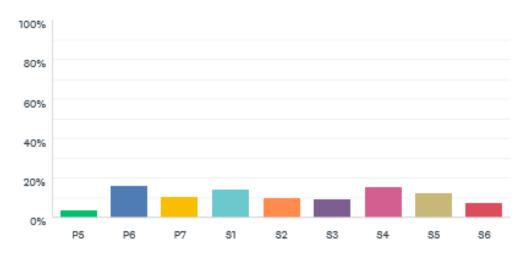
### Key Messages:

Young people and parents value the service, the service has many positives, review feedback and communication. Support homework and review length of lessons.

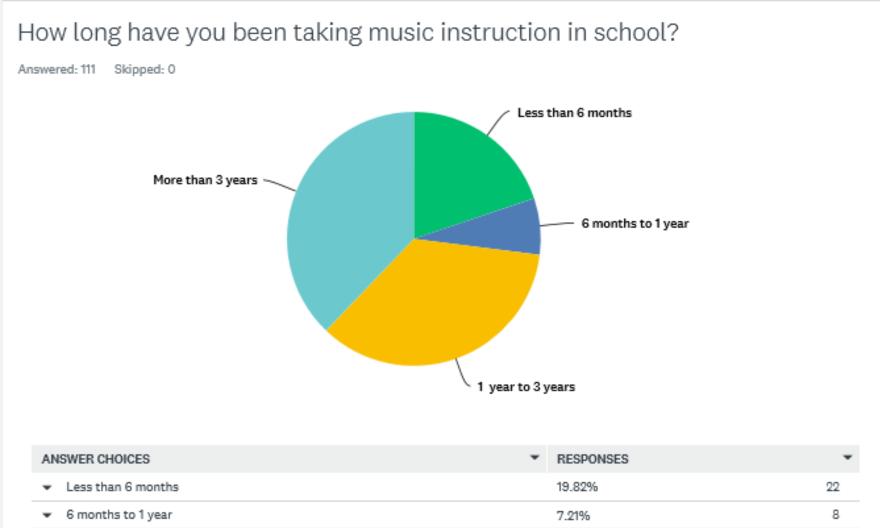
# Young People's Survey Feedback

### What year group are you in?

Answered: 110 Skipped: 1



| ANSWER CHOICES | RESPONSES | *   |
|----------------|-----------|-----|
| ✓ P5           | 3.64%     | 4   |
| ✓ P6           | 16.36%    | 18  |
| ▼ P7           | 10.91%    | 12  |
| ✓ S1           | 14.55%    | 16  |
| ✓ S2           | 10.00%    | 11  |
| ✓ \$3          | 9.09%     | 10  |
| ▼ \$4          | 15.45%    | 17  |
| ✓ S5           | 12.73%    | 14  |
| ▼ S6           | 7.27%     | 8   |
| TOTAL          |           | 110 |



| *  | 1 year to 3 years | 35.14% |
|----|-------------------|--------|
| *  | More than 3 years | 37.84% |
| то | TAL               |        |

## Are you learning for enjoyment or pursuing qualifications?

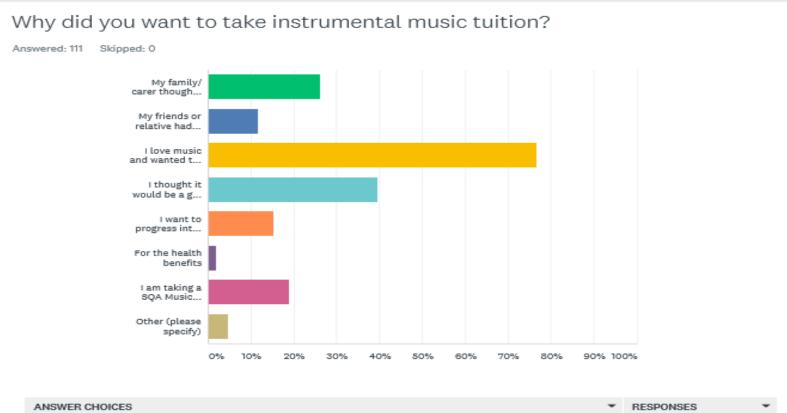
Answered: 111 Skipped: 0



Total Respondents: 111

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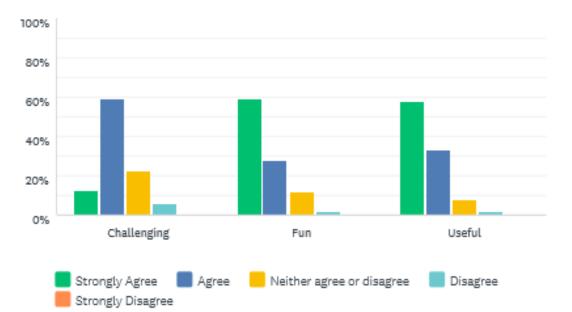


| ANSWER CHOICES  | -         | RESPONSES | *  |
|---|-----------|-----------|----|
| <ul> <li>My family/ carer thought it would be good for me</li> </ul>            |           | 26.13%    | 29 |
| <ul> <li>My friends or relative had lessons</li> </ul>                          |           | 11.71%    | 13 |
| <ul> <li>I love music and wanted to learn to play an instrument/sing</li> </ul> |           | 76.58%    | 85 |
| <ul> <li>I thought it would be a good experience</li> </ul>                     |           | 39.64%    | 44 |
| <ul> <li>I want to progress into a career in music</li> </ul>                   |           | 15.32%    | 17 |
| <ul> <li>For the health benefits</li> </ul>                                     |           | 1.80%     | 2  |
| ✓ I am taking a SQA Music Course  |           | 18.92%    | 21 |
| Other (please specify)  | Responses | 4.50%     | 5  |
| Total Respondents: 111  |           |           |    |

It helps my speech and confidence, music helps with my learning disability, before I was self teaching and I wanted to.

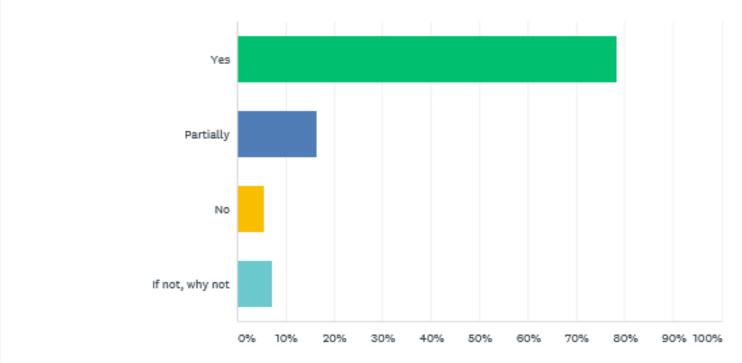
### How would you describe your lessons?

Answered: 111 Skipped: 0



| •             | STRONGLY -   | AGREE 🔻      | NEITHER AGREE OR UISAGREE | DISAGREE 🔻 | STRONGLY<br>DISAGREE | TOTAL 👻 |
|---------------|--------------|--------------|---------------------------|------------|----------------------|---------|
| ➡ Challenging | 12.73%<br>14 | 59.09%<br>65 | 22.73%<br>25              | 5.45%<br>6 | 0.00%<br>0           | 110     |
|               | 59.09%<br>65 | 27.27%<br>30 | 11.82%<br>13              | 1.82%<br>2 | 0.00%<br>0           | 110     |
| ▼ Useful      | 57.80%<br>63 | 33.03%<br>36 | 7.34%<br>8                | 1.83%<br>2 | 0.00%<br>0           | 109     |

### Were the lessons all that you hoped they would be?

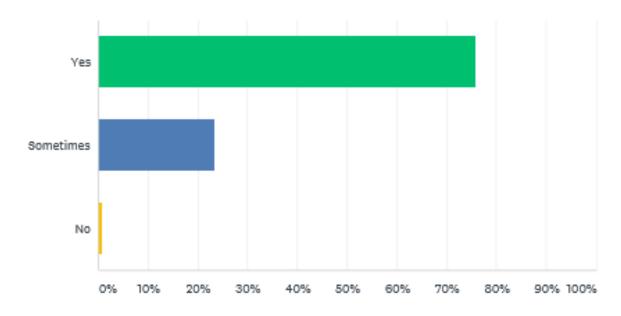


| ANSWER CHOICES                      | *         | RESPONSES | *  |
|-------------------------------------|-----------|-----------|----|
| ✓ Yes                               |           | 78.38%    | 87 |
| ✓ Partially                         |           | 16.22%    | 18 |
| ✓ No                                |           | 5.41%     | 6  |
| <ul> <li>If not, why not</li> </ul> | Responses | 7.21%     | 8  |
| Total Respondents: 111              |           |           |    |

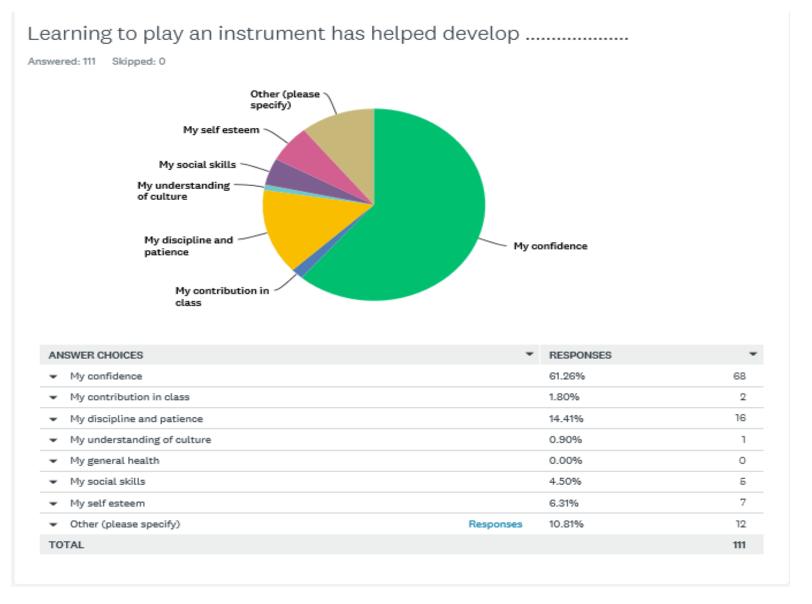
Answered: 111 Skipped: 0

## I have received constructive feedback on my performance?

Answered: 111 Skipped: 0



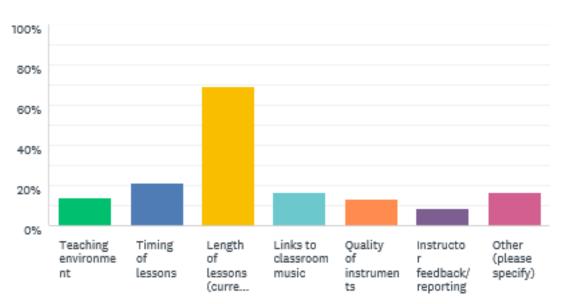
| ANSWER CHOICES                | <ul> <li>RESPONSES</li> </ul> | *  |
|-------------------------------|-------------------------------|----|
| ✓ Yes                         | 75.68%                        | 84 |
| <ul> <li>Sometimes</li> </ul> | 23.42%                        | 26 |
| ▼ No                          | 0.90%                         | 1  |
| Total Respondents: 111        |                               |    |



Read Music, Hand/Eye Co ordination, music has changed my life for the better, a new skill, none of the above, make new friends and all of the above.

## What if anything could we improve about your music lessons?

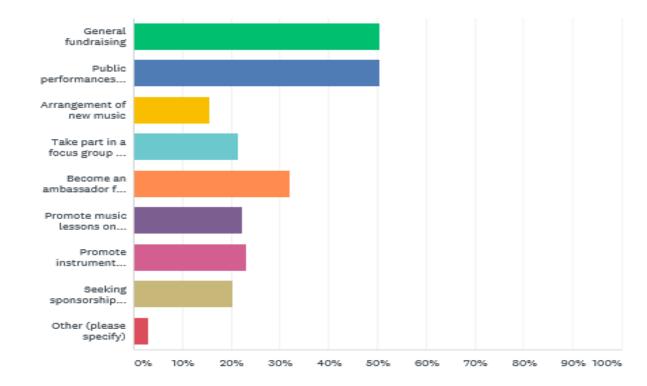
Answered: 108 Skipped: 3



| ANSWER CHOICES                                    | *         | RESPONSES | *  |
|---|-----------|-----------|----|
| <ul> <li>Teaching environment</li> </ul>          |           | 13.89%    | 15 |
| ▼ Timing of lessons                               |           | 21.30%    | 23 |
| ✓ Length of lessons (currently 25 mins)           |           | 69.44%    | 75 |
| ✓ Links to classroom music                        |           | 16.67%    | 18 |
| <ul> <li>Quality of instruments</li> </ul>        |           | 12.96%    | 14 |
| <ul> <li>Instructor feedback/reporting</li> </ul> |           | 8.33%     | 9  |
| <ul> <li>Other (please specify)</li> </ul>        | Responses | 16.67%    | 18 |

### As a young musician, how do you think you could support the above charity?

Answered: 103 Skipped: 8

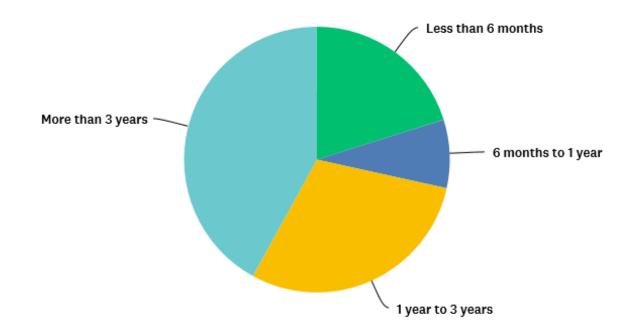


| ANSWER CHOICES   | -      | RESPONSES | -  |
|--|--------|-----------|----|
| <ul> <li>General fundraising</li> </ul>                                      |        | 50.49%    | 52 |
| <ul> <li>Public performances/busking</li> </ul>                              |        | 50.49%    | 52 |
| <ul> <li>Arrangement of new music</li> </ul>                                 |        | 15.53%    | 16 |
| <ul> <li>Take part in a focus group to generate new ideas</li> </ul>         |        | 21.36%    | 22 |
| <ul> <li>Become an ambassador for music in your school/Midlothian</li> </ul> |        | 32.04%    | 33 |
| <ul> <li>Promote music lessons on social media</li> </ul>                    |        | 22.33%    | 23 |
| <ul> <li>Promote instrument donations</li> </ul>                             |        | 23.30%    | 24 |
| <ul> <li>Seeking sponsorship from businesses</li> </ul>                      |        | 20.39%    | 21 |
| <ul> <li>Other (please specify)</li> <li>Res</li> </ul>                      | ponses | 2.91%     | з  |
| Total Respondents: 103   |        |           |    |

# Parents' Feedback Survey

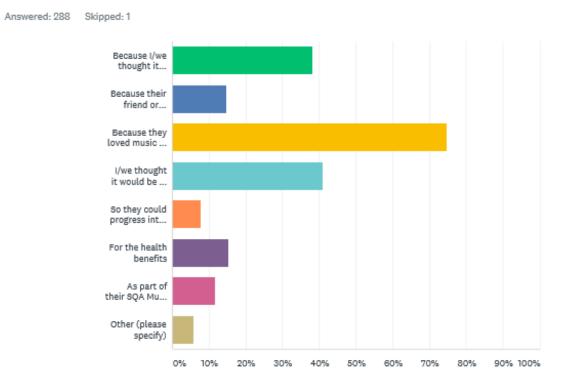
## How long have you had contact with the music instruction service?

Answered: 288 Skipped: 1



| ANSWER CHOICES                         | ▼ RESPONSES | •   |
|--|-------------|-----|
| <ul> <li>Less than 6 months</li> </ul> | 20.14%      | 58  |
| <ul> <li>6 months to 1 year</li> </ul> | 8.33%       | 24  |
| <ul> <li>1 year to 3 years</li> </ul>  | 29.51%      | 85  |
| <ul> <li>More than 3 years</li> </ul>  | 42.01%      | 121 |
| TOTAL                                  |             | 288 |

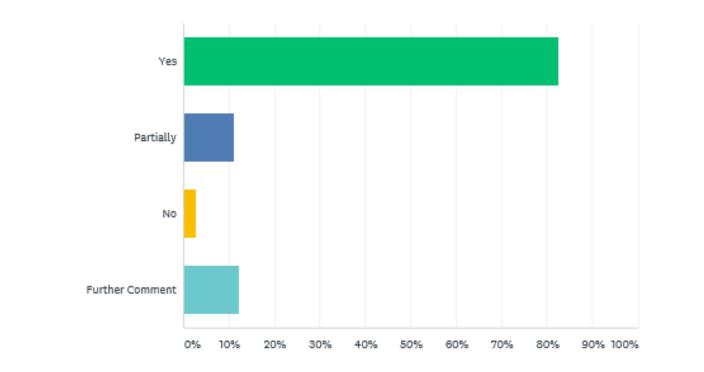
### Why did your child want to take instrumental music tuition?



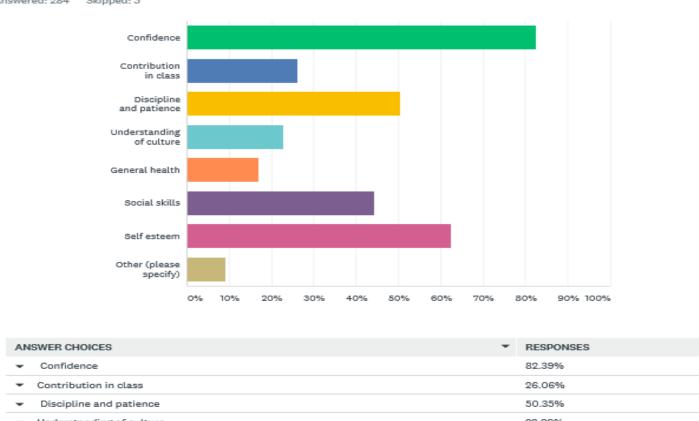
| ANSWER CHOICES   | *  | RESPONSES | *   |
|--|----|-----------|-----|
| <ul> <li>Because I/we thought it would be good for them</li> </ul>                     |    | 38.19%    | 110 |
| <ul> <li>Because their friend or relative learned to play</li> </ul>                   |    | 14.58%    | 42  |
| <ul> <li>Because they loved music and wanted to learn to play an instrument</li> </ul> |    | 74.65%    | 215 |
| <ul> <li>I/we thought it would be a good experience for them</li> </ul>                |    | 40.97%    | 118 |
| <ul> <li>So they could progress into a career in music</li> </ul>                      |    | 7.64%     | 22  |
| ✓ For the health benefits  |    | 15.28%    | 44  |
| ✓ As part of their SQA Music Course  |    | 11.81%    | 34  |
| Other (please specify)     Response  | es | 5.90%     | 17  |
| Total Respondents: 288   |    |           |     |

## I have noticed satisfactory progress in my child's playing?

Answered: 286 Skipped: 3



| ANSWER CHOICES         | -         | RESPONSES | *   |
|------------------------|-----------|-----------|-----|
| ✓ Yes                  |           | 82.52%    | 236 |
| ✓ Partially            |           | 11.19%    | 32  |
| ▼ No                   |           | 2.80%     | 8   |
| ✓ Further Comment      | Responses | 12.24%    | 35  |
| Total Respondents: 286 |           |           |     |



#### Learning to play an instrument has helped develop my child's.....

Answered: 284 Skipped: 5

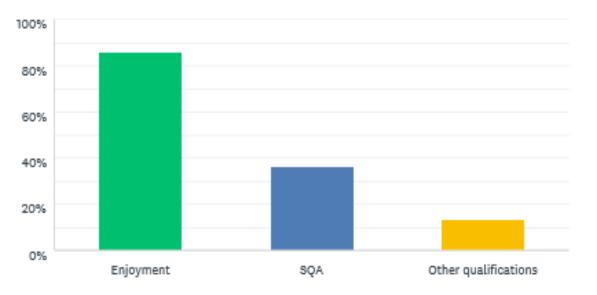
| ✓ Confidence                                 | 82.39% | 234 |
|--|--------|-----|
| <ul> <li>Contribution in class</li> </ul>    | 26.06% | 74  |
| <ul> <li>Discipline and patience</li> </ul>  | 50.35% | 143 |
| <ul> <li>Understanding of culture</li> </ul> | 22.89% | 65  |
| ✓ General health                             | 16.90% | 48  |
| <ul> <li>Social skills</li> </ul>            | 44.37% | 126 |
| ✓ Self esteem                                | 62.32% | 177 |
|  |        |     |

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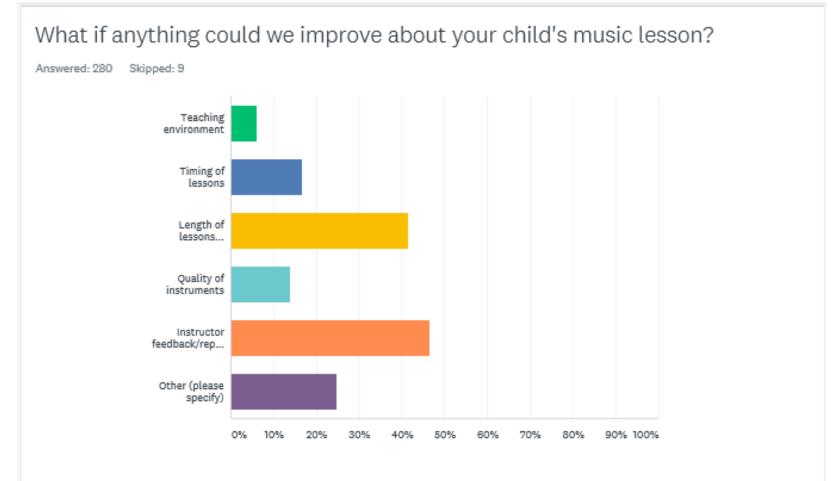
Too early, yet to discover, ability to perform in front of people/audiences, enjoyment, helps my children who are dyslexic, feels valued, ability to amuse herself, problem solve, tenacity, determination, concentration, fine motor skills, rhythm, listening, kept out of trouble place to go and practice rather than hanging about streets (band practice), helped relieve stress and anxiety, making friends from different towns and year groups, fun, creativity, sense of belonging, using untapped abilities and learning skills and mental health.

## Is your child learning for enjoyment or pursuing qualifications?

Answered: 288 Skipped: 1



| ANSWER CHOICES                           | * | RESPONSES | *   |
|--|---|-----------|-----|
| ✓ Enjoyment                              |   | 85.42%    | 246 |
| ▼ SQA                                    |   | 36.46%    | 105 |
| <ul> <li>Other qualifications</li> </ul> |   | 13.19%    | 38  |
| Total Respondents: 288                   |   |           |     |



| ANSWER CHOICES  | -         | RESPONSES | *   |
|---|-----------|-----------|-----|
| <ul> <li>Teaching environment</li> </ul>                  |           | 6.07%     | 17  |
| <ul> <li>Timing of lessons</li> </ul>                     |           | 16.79%    | 47  |
| <ul> <li>Length of lessons (currently 25 mins)</li> </ul> |           | 41.43%    | 116 |
| <ul> <li>Quality of instruments</li> </ul>                |           | 13.93%    | 39  |
| <ul> <li>Instructor feedback/reporting</li> </ul>         |           | 46.43%    | 130 |
| <ul> <li>Other (please specify)</li> </ul>                | Responses | 25.00%    | 70  |
| Total Respondents: 280                                    |           |           |     |

# Improvement Areas – 60 responses said no improvement areas or positive comments

- Create a music library to be able to borrow practice books
- Create guides or lessons on how to care/repair instruments
- Support for homework fun exercises or home work guides
- Alternative recruitment methods to testing or increase those who are tested and increase the choice of what they are tested for.
- Increase rate of progression
- Cost, payment and monthly payment
- Length of lessons, too many in class (7) and ensure 25 mins are adhered to and longer lessons
- Continuity and choice of instruments
- Better timetabling of lessons
- Feedback
- Frequency of lessons
- Improve communication over missed lessons and back up arrangements
- Way to email instructors to make direct contact
- Informed of concerts motivation to work towards
- Equity of inclusion in ensembles and bands
- Highlight wider health benefits

### **Additional Comments**

Continue Usherhall performances

Include Trinity or ABSRM pieces in order to push them further

# Priorities 20/21

- Increase uptake to meet available capacity
- Undertake Self Evaluation under agreed QIs Improvement Plan 2020:
- General and targeted recruitment
- Instructor Feedback to parents
- Ensuring lessons are 25 mins
- Review length of lessons
- Speed of Progress/Home work support
- Produce Annual Report with trend data
- Undertake Bi annual or annual satisfaction survey